Equitrac Express v5

Equitrac Office v5

Product: Equitrac Office®
Version: 5.1

Supported Languages:

Installation Guide: English, French, Italian, German, Spanish

End-user Language Sets & Soft keyboard Support: Varies by embedded interface

Pricing: Refer to partner price lists

Available Channels: Worldwide Nuance distribution partners and resellers

SKU Numbers: Refer to partner price lists

PRODUCT OVERVIEW & TARGET MARKET

Print management solutions make it easy for educational organizations to accomplish three critical objectives: reduce document output costs, ensure the security of printed documents and significantly reduce waste. As user requirements for printing change and IT infrastructures evolve, these organizations require dynamic and intelligent print management solutions that provide the necessary control, convenience and choice to fully support evolving user requirements while reducing IT complexities.

Equitrac Express version 5 lets organizations print the way that they want. It reduces strain on IT by offering the flexibility to deploy print using print servers, or through an innovative print system called I-Queue™, the intelligent print queue. I-Queue eliminates the need to process print jobs through a print server, enabling user mobility and self-service while reducing the need for IT support.

Whether using server-based printing, I-Queue or a combination to best suit the needs of the organization, Equitrac Express provides the control, convenience and choice necessary to manage printing effectively in today's ever-changing user and IT landscape:

Control, to ensure that printing is done responsibly, securely and within policy:

- Authorize all users and establish permission-based access to systems and features

- Integrate with Blackboard and CBORD campus card systems, or any third-party campus card via an API

- Create an audit trail of print activity across all print touch points

- Establish and manage print quotas and pay-for-print programs for students, staff and guests

- Reduce costs by redirecting print jobs to lower cost-per-page devices or enforcing rules to reduce wasted output

- Accurately track costs by file size, paper size, media type, color or duplexing and adjust pricing for different groups of users

- Track and report on output costs at the user, department and device level

Convenience, provides print access to users whenever and wherever they need it, while reducing the burden on IT:

- Submit jobs to one single print queue across the organization and securely release them at any printer with flexible Secure Document Release

- Keep documents secure until users authenticate - so documents are never left unattended in an output tray

- Support mobile workers with the ability to securely print from any mobile device to any printer

- Add and remove users and devices without worrying about print server requirements or device compatibility

- Let users roam throughout the campus without worrying about configuring printer drivers

- Manage users, departments, quotas and billing codes centrally through a Web-based management console

- Make it easy to add funds to paid accounts through interfaces with popular payment systems such as PayPal

- Keep printing online even if a device or server is offline

Choice, to deploy the infrastructure IT wants while encouraging users to print only what they need:

- Reduce complexities of managing multiple types and brands of printers across the organization

- Deploy a server-based, I-Queue or a mixed print infrastructure

- Integrated print management and document capture applications give users an alternative to printing

- Scales easily in any environment, from small schools to large campuses with thousands of output devices

- Embedded applications and hardware-based print release options combine to support every type and brand of printer

- Encourage responsible behavior such as letting users select print jobs manually from the secure queue, allowing them to delete duplicates and jobs sent by mistake.

PRODUCT DESCRIPTIONS

25-Word

Equitrac Express print management reduces the costs and complexities of managing print environments, while ensuring users can print what they need, when they need it.

50-Word

Equitrac Express gives IT administrators the flexibility to lets users print what they need and when they need it, while reducing the costs and complexities of deploying a print infrastructure. It supports the control, convenience and choice necessary to easily adapt to an organization's changing print requirements.

100-Word

Equitrac Express gives IT administrators the flexibility to lets users print what they need and when they need it, while reducing the costs and complexities of deploying a print infrastructure. It supports user convenience and choice by making printing as simple as hitting print.

Now with I-Queue™, only Equitrac Express delivers organizational control and reduces IT complexities by removing dependencies on print servers, print drivers and print hardware, while managing every printed page in an organization. Printing with control, convenience and choice leads to more satisfied users, a more productive IT staff and a significant benefit to your bottom line.

WHAT'S NEW?

Feature	Benefit	As compared to Equitrac v4
Equitrac I-Queue™	Users don't have to think about what printer or printer configuration that they send a print job to. By using I-Queue, jobs can be securely released at any printer or MFP -- regardless of type – at any location on the network. Administrators no longer have to set up separate print queues to account for print driver compatibility.	**New**
Equitrac I-Queue - Workstation Client	By moving the processing of print jobs from print servers to the client, organizations can eliminate costly print servers ($6,000 per year, per server[1]) and reduce network bandwidth requirements. Additionally, printer uptime is increased by shifting processing to individual desktop clients.	**Improved**
Equitrac I-Queue - Driver Store	Administrators manage all print drivers in a central location and the print driver is automatically downloaded to a user's PC when they release a job at a specific printer. Users are assured that the print driver being used is always up to date.	**New**
Equitrac I-Queue - Mobile Service Locator	Users can move throughout an organization and be able to print without the need for IT support to configure their PC, even if they move a new location.	**New**
Web-based System Manager	Administrators can quickly and easily keep user and department account lists, as well as billing codes, up to date.	**New**
Printer Conversion Wizard	Eliminates time-intensive, manual editing of printer properties during set-up by allowing for printer properties to be assigned during printer conversion.	**New**
Auto-detection of printers	The speed to auto-detect printers during installation has been increased by a factor of two and averages 1 second per printer, decreasing installation time.	**Improved**
Import/Export Wizard for Price Lists, Rules & Billing Codes	Price lists, print rules and billing codes that are configured for certain device sets can be automatically exported and applied to production servers or other device sets such as backup servers. Managed print providers can quickly save and apply commonly used configurations during deployments.	**New**

---

[1] The 2012 average annual Windows server cost per OS instance is $6,225 (includes non-personnel and personnel costs). Gartner, IT Key Metrics Data 2013: Key Infrastructure Measures: Windows Server Analysis.

Multiple Active Directory / LDAP Configurations	Organizations that have multiple AD/LDAP configurations -- such as students and staff – can deploy separate AD/LDAP synchronizations with Equitrac for each group.	**New**
Mobile Web Release	Web print release can be executed from mobile devices, removing the need to install and maintain a separate PC at each printer to enable Web release. Printers can be selected from a list, or automatically identified by scanning a QR code located on the printer.	**New**
ID Controller	Organizations can deploy secure document release at single-function printers using this low-cost, small form factor device to enable secure swipe and release of print jobs.	**New**
Equitrac Card Readers	End users from different buildings using different card types will be able to scan a card on the same reader to access Equitrac. Resellers will benefit from a lower purchase cost for Equitrac card readers, therefore increasing their margin or lowering the overall cost of the solution.	**New**
Windows 8 and Windows Server 2012 Support	Broader platform support for client and server operating systems. **NOTE:** support for Microsoft version 3 print drivers model only.	**New**
Reporting Enhancements	Resellers, business owners and users can quickly and visibly see the cost and environmental savings gained as a result of print volume avoidance through print rules, helping to support user behavior change and print management solution ROI.	**Improved**
Campus Card API	IT administrators can now configure Equitrac Express to integrate with any campus card system, allowing users to authenticate and pay for printing using their campus ID card.	**New**
Web Payment via PayPal	Users can load funds directly into their Equitrac print account using their PayPal account or use PayPal to pay for guest printing through Web Deposit.	**New**

KEY BENEFITS

Reduce Burden on IT

Printing requirements are constantly changing, but managing those changes doesn't have to be hard. Equitrac provides IT administrators with the flexibility to choose how to deploy print – server-based, I-Queue or a hybrid approach -- without sacrificing control. All print activity is managed centrally by Equitrac.

Save and Recover Costs

Create a unified view of print, copy and scan activity for all devices on the network and identify and implement savings opportunities such as enforcing rules for color output or duplex printing, re-direct print jobs from desktop printers to MFPs with lower cost-per-page, allocate job costs to specific users, departments, clients or job codes and track costs by file size, paper size, media type, color and more.

Deliver Maximum User Satisfaction

Users just want to hit print and pick up their job when they are ready to. Equitrac makes this possible by removing the dependencies on print servers, print drivers or printer availability that require IT intervention to overcome. Users print to the Equitrac print queue and securely release their job at any printer on the network.

Increase Document Security

Offering a wide variety of user authentication techniques at the MFP or printer, user authentication creates an audit trail so you can see who print what document and what time, on which device. And, with both Follow-You Printing and I-Queue, documents are held in a secure print queue until users authenticate.

Prevent Output Waste

By combining automatic print rules enforcement and secure document release, organizations can dramatically reduce wasted paper and toner. Users can delete duplicate print jobs or jobs sent in error, and jobs abandoned in the print queue can be automatically deleted after a set time.

Easy Integration

Deployed centrally and compatible with any printers or MFP, Equitrac is built and licensed to scale easily in any environment – from small businesses in a single office to large enterprises with multiple locations and thousands of output devices.

Integrated Print & Scan Workflows

Print and scan workflows can be executed from Equitrac, reducing time at the MFP and encouraging users to select the most appropriate workflow. Powerful scanning options and integration with third-party document capture applications let users create searchable PDFs or convert scanned images to Microsoft Office formats and send those files to email addresses, network folders, fax recipients or document management and collaboration applications.

Create Useful Reports

Built-in and customizable reports deliver the data businesses need to make smart decisions about their output environment. Pre-built reporting options include summary, detail and total activity by device, user and department. Reports can also display the cost and environmental savings resulting from print management efforts. Reports and distribution of reports can be scheduled automatically.

KEY ADVANTAGES OF EQUITRAC MANAGEMENT SOLUTIONS

Measureable Results - On average, Equitrac users reduce their total print volume by nearly 50% in the first year

Immediate Savings – 100% ROI is commonly achieved within six months, contributing positively to the bottom line in the first year

Proven Solution – Equitrac solutions are deployed at more than 30,000 customers worldwide – from SMBs to 50% of the Fortune 100

Eliminates Waste – Using Secure Document Release instantly rids up to 25% of wasteful printing, including banner pages and print jobs that were not picked up

Print Smarter – Equitrac goes beyond just reducing print costs, it helps increase user awareness of printing that leads to more conscious print decisions

Peace of Mind – As user requirements for printing change and IT infrastructure evolves, Equitrac will adapt to that change

Less Risk – Equitrac is built by Nuance, and backed by the Imaging industry's largest and most experienced team, including more than 400 support professionals

Secure – Equitrac is built to integrate with – not change – your existing network security policies and processing, including optional two-factor authentication and 128-bit data encryption

Flexible – Equitrac is priced and licensed to match any environment, while making it easy to expand the solution as business requirements grow and change

Comprehensive – Nuance's imaging portfolio spans print, scan and PDF workflows, providing all the technology necessary to eliminate ALL non-essential paper

Print Smarter – Equitrac goes beyond just reducing print costs, it helps increase user awareness of printing that leads to more conscious print decisions

Supported Devices:

Equitrac Office provides print management across an organization's entire fleet of printers and MFPs. Authentication, secure document release and other user interactions at the device are conducted using either hardware components or through embedded clients on the control panel of select MFP devices.

A list of supported devices for Equitrac embedded solutions can be found at:

http://www.nuance.com/for-business/by-product/equitrac/supported-devices/index.htm

DOCUMENT IMAGING SOLUTIONS

NUANCE