

## COVID-19 SAFETY PLAN

### Umbrella Studio Contemporary Arts

All Umbrella staff, volunteers and Makerspace artists must read and adhere to this plan, and it will be accessible to the public as a resource online at <https://www.umbrella.org.au/about/covid19/> and in person. The visitor sections must be adhered to by all visitors – including at Umbrella Studio Contemporary Arts (408 Flinders St, Townsville) and any other spaces run by Umbrella including pop-up gallery spaces and shops (e.g. Flinders Lane).

The COVID-19 pandemic is an evolving situation. This plan must be reviewed regularly with changes made as required. Please see additional addendum pages if applicable.

**Plan Updated: 5/07/2021**

**Director approval:** Kate O’Hara

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## 1.0 COLLECTING CONTACT DETAILS

Umbrella is an arts organisation / gallery whose activities falls within the domain of *restricted businesses*, which are outlined in the government’s directives. We must operate within the directives set out by the Chief Health Officer. A person who owns, controls or operates a restricted business, activity or undertaking must keep contact information about all guests and staff for contact tracing purposes at the time they enter the premises via the Check In Qld app (mandatory from 1am Friday 9 July for public-facing government services, such as customer service counters in government buildings, galleries, museums, libraries and community centres such as recreation halls). For Umbrella, this includes all staff, volunteers, shop customers, gallery visitors and artists. This is also a form of risk management for Umbrella. If someone contracts the coronavirus, it means that we can trace and inform our people. Read more about the QLD government’s directives here: <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/public-health-directions/business-activity> and here: <https://www.covid19.qld.gov.au/check-in-qld>. Visitors can download the Check In Qld app from the Google Play Store or the Apple App Store now – simply search ‘Check In Qld’. The app is compatible with the Apple iPhone, iPad and iPad touch operating iOS 10.0 or later, as well as Android devices using Android 5+. For security purposes the QR code functionality was built within an app. QR codes on Check In Qld posters will only work when using the app, they will not work by opening your camera to scan. If you scan our QR code with your camera without the Check In Qld app downloaded, you will be directed to download the app. Once you have downloaded the app, it’s only a couple of steps to check-in at venues. Follow the five-step process to download and use the app:

1. Download the Check In Qld app from Google Play Store or the Apple App Store.
2. Register your details (required for the first time only).
3. Open the app, select ‘Check In Now’ and hover your smartphone camera over our displayed QR code.
4. Add any additional people as your guests – those who are with you without their own device or app.
5. When the check-in is complete, show venue staff the app successful check in screen.

Alternatively, we can help you download and set up the app when you next visit. Once you’re set up, all you need to do on your next visit is scan the QR code or type in the unique code provided. These will be displayed at the entry point on a plinth, pole and in the window for opening events. Our team will be here to help if you have any issues.

### **Every visitor needs to have their details registered, including children and infants.**

The Check In Qld app allows you to check in multiple people at the same time. For example, if you arrive with family members (who don’t have devices), one person can register themselves on their device and then list additional people (including children) when checking in. Please speak to our staff if you need technical support. For more information on the app, FAQs and instructional videos, visit [www.covid19.qld.gov.au/check-in-qld](http://www.covid19.qld.gov.au/check-in-qld) // Alternatively, call the helpline on 134 COVID (13 42 68).

**For our customers who don’t have a smartphone or aren’t comfortable downloading apps**, we can take your details using another method. We have an iPad set up for customer use and our staff and volunteers can assist you to check in. We must also “take reasonable steps to ensure that the information collected is accurate” so we will have our volunteers assist visitors to ensure accuracy. A visitor / customer having installed the *COVID Safe app* (separate from the Check In QLD app) does not discharge them from this requirement, and for privacy reasons, we can’t and won’t ask visitors, staff or volunteers if they have the *COVID Safe app*.

For further information about the Check In QLD app and our policies and suggestions, visit:

<https://umbrella.org.au/check-qld-app/>

## 2.0 WHAT UMBRELLA STAFF AND VOLUNTEERS MUST DO

Workers have a duty to take reasonable care for their own health and safety and the health and safety of other persons in the workplace. (Workers are defined for the purposes of this section as Umbrella staff, Makerspace artists and volunteers).

**What does a worker do if they test positive for COVID-19?** Queensland Health will contact you if you have a positive test for COVID-19. You must self-isolate and follow the instructions of health authorities. You should inform your supervisor of your diagnosis and you must not attend work. Queensland Health will contact your employer, if required, for the purpose of contact tracing and will advise on what actions are required to protect other workers who may have had close contact with you.

**When can a worker return to work if they have COVID-19?** Your health care provider will advise you when you are no longer infectious and can return to work.

**What should a worker do if they have had close contact with someone who has tested positive for COVID-19?** Queensland Health will undertake contact tracing. This involves identifying people who have had close contact with someone with confirmed COVID-19 infection. If you are considered a close contact, you will be directed to self-quarantine and provided with information to prevent the further spread of infection. People who are not close contacts do not have to go into quarantine but should be alert to the signs and symptoms of COVID-19, monitor their health and continue to practice recommended social distancing and hygiene measures.

**When can a worker return to work after self-quarantine?** If you have self-quarantined for 14 days without any symptoms, you can return to work. If you need a medical certificate you should see your GP. If you have tested negative for COVID-19 during this period, you must remain in quarantine for the full 14 days. You should seek medical attention immediately if you develop symptoms while in self-quarantine.

**Umbrella must:**

- Complete the free COVID-19 Infection Control Training and submit your certificate to staff: [www.health.gov.au/resources/apps-and-tools/covid-19-infection-control-training](http://www.health.gov.au/resources/apps-and-tools/covid-19-infection-control-training)
- Keep hand sanitiser at entry points in both the gallery and Makerspace
- Keep volunteers informed of our processes and allowed vulnerable people to postpone coming back to the gallery
- Create a section of the gallery for mandatory electronic collection of contact details – (see 1.0).
- Monitor visitor numbers so they do not go over the threshold (see 7.0).
- People who are sick or who have been directed by health authorities to either self-isolate or self-quarantine must not attend work and must stay at home and away from others. Follow the advice from health authorities on social distancing and public gatherings
- Not shake hands to greet people
- Complete and adhere to *COVID-Safe Event Checklists* for our opening launches.

While ultimately staff are responsible for the above items - we expect volunteers and artists to support Umbrella's compliance.

### **3.0 COMPLYING WITH SOCIAL DISTANCING REQUIREMENTS**

We have recently:

- Placed signage at entry points and made this plan accessible in person and online
- Restricted visitor numbers within the premises
- Separated the entry and exit points (the accessibility ramp is now the current exit)
- Moved desks and furniture more than 1.5m away from each other to ensure physical distancing is adhered to and allowed staff to work from home where possible.
- Made floor markings as a guide for physical distancing for openings and at sales point/s

### **4.0 COMPLYING WITH HYGIENE AND CLEANING REQUIREMENTS**

Requirements are being met by the following:

- Alcohol-based (greater than 60% ethanol or 70% isopropanol) hand sanitiser at entry points and high-frequency touch areas
- Hand hygiene guide poster installed next to wash basin
- Handwash soap available next to wash basin
- More frequent cleaning of high-touch points including but not limited to door handles, hand rails, taps, pens and pencils, Eftpos machine, desk keyboards and mouses, phones, and the printer / photocopier.
- Reduced need to touch doors by leaving the entry and exit doors open during visitor open hours
- Guests can stand whilst drinking, both indoors and outdoors, and Self-service buffets are now allowed to operate in all businesses.

## 5.0 DELIVERIES, CONTRACTORS AND VISITORS

### Deliveries

Umbrella is accommodating contact-free deliveries from all of our suppliers. We can make contact free pickup available for our customers upon request. Arrangements for contactless pickup or delivery can be made by phoning 07 4772 7109. Umbrella will not require signatures for pickup or delivery during this time. Our designated contactless pickup point is at the front-desk shop space. Our designated contactless delivery point is in the office space. For detailed visitor and contractor management, please see items 1.0 and 2.0.

### Contractors

Contractors are anyone who is not a staff or volunteer, but has come to the gallery to perform some work required by the gallery. This could include artists, fire safety inspectors, air conditioner service staff, maintenance contractors and more. Contractors must:

- maintain social distancing
- respect the maximum people per space guides
- not enter the gallery if they have symptoms of COVID-19
- Sanitise their hands upon entry to the workplace
- Use the marked entry and exit doors
- Follow directions of staff to maintain safety of all people in the gallery.

### Visitors

Visitors are members of the public who have come to see an exhibition, visit the shop, meet with Umbrella staff or participate in our programs. Visitors include school groups, workshop participants and general exhibition attendees. Within school or preschool venues, the venue density rule does not apply to students or children, however when students leave their school venue, they are required to observe the relevant Public Health Directions and social distancing requirements. This means the total number of visitors is determined as per respect the maximum people per space guides (section 7.0). Visitors must:

- Follow the directions of staff and listed conditions of entry (displayed at the entry point and available via download at <https://www.umbrella.org.au/about/covid19/>) to maintain safety for all
- adhere to the contact tracing procedures as outlined (section 1.0)
- maintain social distancing
- respect the maximum people per space guides (section 7.0)
- not enter the gallery if they have symptoms of COVID-19 or have visited an Australian hotspot in the last 14 days.
- Sanitise their hands upon entry to the workplace
- Use the marked entry and exit doors

- Workshops / hands-on public program activities were announced to operate with 100 per cent capacity with ticketed and allocated seating (or 3 per 4 square metres - whichever is greater) prior to the June lockdown in Qld. Umbrella is ensuring that such activities are on hold until the 2 week increased restrictions have lifted, and will then ensure compliance with the updated regulations and our guidelines (including social distancing) and that equipment and materials are sanitised after use.

## 6.0 REVIEWING AND MONITORING WORK HEALTH AND SAFETY COMPLIANCE

Our checklist ensures the above provisions are adhered to. A staff member or volunteer will complete the checklist. Management staff will review current health orders to ensure compliance and plan effectiveness. This plan may be revised as new government orders are introduced.

### DAILY CHECKLIST FRONT OF HOUSE

- Front desk worker has completed COVID Infection control training
- Entry doors left ajar to minimise contact
- Posters are up: [Social Distancing](#) / [How to Handrub](#) / [How to Handwash](#) / [Conditions of entry sign](#), including 'do not enter if sick' and maximum number of visitors / Entry and Exit [door signs](#)
- Sanitise pens, pencils and high touch surfaces
- Distancing floor markers are intact
- Front desk workers have read and signed current version of this plan
- Front desk workers have read state government updates in relation to COVID

### REGULAR CHECKLIST FOR MANAGEMENT STAFF

- Evaluate this plan and review state and federal health directives and current situation.
- Update plan if required in line with any new health directives and based on evaluation of this plan.
- Communicate any updates to all staff and volunteers.

## 7.0 DESIGNATED SPACES AND MAXIMUM PEOPLE

Umbrella has designated separate spaces and applied maximum people caps based on the venue density rule/s in place. "People" includes staff, volunteers, visitors, contractors and delivery staff. This meterage rule is current as per the latest QLD government updates and directives, including *Restrictions on Businesses, Activities and Undertakings Direction*. The following table has been created to enable a clear dictation of the restrictions, based on the current meterage rule (being of 1 person per 4 square meters, 1 person per 2 square metres or 3 people per 4 square metres).

Space	Maximum people (1 person per 4 square metres)	Maximum people (1 person per 2 square metres or 2 people per 4 square metres)	Maximum people (3 people per 4 square metres)
<b>Umbrella Studio Contemporary Arts</b> gallery and shop	71	143	214
Curtained area (projection) for exhibition July – August 2021	11	23	34
Shop only (when the gallery is closed for install)	14	28	42
Gallery and shop (including Vault space)	74	147	220
<b>Flinders Lane</b> gallery space	33 (50) **	67 (50) **	100
<b>Umbrella</b> office	26	52	78
<b>Umbrella</b> Makerspace (Downstairs)	26	52	78

## 8.0 FURTHER INFORMATION

Contact phone number: 134 COVID

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/public-health-directions/business-activity>

[https://www.worksafe.qld.gov.au/\\_\\_data/assets/pdf\\_file/0005/191678/covid-19-overview-and-guide.pdf](https://www.worksafe.qld.gov.au/__data/assets/pdf_file/0005/191678/covid-19-overview-and-guide.pdf)

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/public-health-directions/business-activity>

<https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/business-activity-undertaking-direction>

## 9.0 ADDENDUM

### **RESTRICTIONS FOR IMPACTED AREAS (INCLUDING TOWNSVILLE) OF QUEENSLAND: EFFECTIVE FROM 6PM, 3 JULY UNTIL 6PM, FRIDAY 16 JULY 2021:**

Visitors, volunteers, artists and staff must carry a face mask at all times when leaving their homes (unless they have a lawful reason not to). A face mask must be worn at all times when outside of your place of residence (subject to exemptions).

#### **Restricted impacted businesses and venues (including museums and galleries):**

Indoor venues: 1 person per 4m<sup>2</sup> or 100% allocated seating and ticketed capacity.

Smaller indoor venues (up to 200m<sup>2</sup>): 1 person per 2m<sup>2</sup>, up to 50 people maximum.

\*\* Please see the asterisked Flinders Lane gallery space – 50 people maximum allowed.

Indoor events: 1 person per 4m<sup>2</sup> or 100% allocated seating and ticketed capacity and need to comply with the new COVID Safe Event Checklist – Impacted Areas.

Outdoor venues: 1 person per 2m<sup>2</sup>.

Outdoor events: 1 person per 2m<sup>2</sup> and need to comply with the new COVID Safe Event Checklist – Impacted Areas.

People eating and drinking must be seated.

No dancing, except at weddings.

COVID Safe Checklist: Use of the COVID Safe Checklist: Restricted Businesses – Impacted Areas and Lockdown Areas is mandatory for all restricted businesses

### **Restrictions for the rest of Queensland: Effective from 6pm, 29 June 2021 (and expected measures for impacted areas including Townsville beyond 6pm Friday 16 July 2021). Umbrella will review the current advice at this date and update the plan if necessary.**

Indoor venues: 1 person per 2m<sup>2</sup> or 100% allocated seating and ticketed capacity.

Indoor events: 1 person per 2m<sup>2</sup> or 100% allocated seating and ticketed capacity and need to comply with the new COVID Safe Event Checklist.

COVID Safe Checklist: Use of the COVID Safe Checklist: Restricted Businesses is mandatory for all restricted businesses (which includes Qld museums and galleries).

Self service food: No restrictions.

There has been no date announced of when these restrictions will be lifted.