



TOWNSVILLE GRAMMAR SCHOOL

NEW FAMILIES - FREQUENTLY ASKED QUESTIONS

When will I receive my Parent Lounge access?

Parent Lounge log in codes and passwords will be emailed to all new families by Friday, 12 January 2024. New students will receive their Student Café access on the first day of school classes or the day prior on Orientation Day.

When will I receive my Term 1 fees invoice?

Fees for Term 1 will be issued via email and Parent Lounge by Monday, 15 January 2024 at the latest. Fees fall due on the first day of each term.

When will I have information regarding my child's class allocation and / or timetable?

The class allocations and student timetables will be released on Monday, 15 January 2024. They will be released onto Parent Lounge.

When are the campus offices opening in the holidays?

North Ward Reception will close at 3:00pm on Friday, 22 December 2023
North Ward Reception will re-open at 9:00am on Tuesday, 2 January 2024.
North Ward holiday office hours are 9:00am – 3:00pm.

Annandale and North Shore Reception will close at 3:00pm on Friday, 1 December 2023
Annandale and North Shore Reception open at 9am on Monday, 15 January 2024.

What is my child's House allocation?

All children from Prep to Year 12 have a House allocation. If you do not already know your child's House allocation, this will also be visible on Parent Lounge.
In 2024 Prep children will have a House shirt as part of their School uniform.

When does Pre-Prep 2024 commence?

Pre-Prep for 2024 commences on **Monday, 29 January 2024**. This date is different to the remainder of Prep to Year 12 who commence on Tuesday, 23 January 2024.

Do I need to book for Pre-Prep 2024 Play & Stay Days?

Pre-Prep are offering Play and Stay Days on the following dates. You do not need to book and can arrive and spend time with your child in your Pre-Prep Centre on any or all of the following mornings.
Parents must stay with their child for these times to ensure there is sufficient supervision provided.

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| Monday, 15 January 2023 | 9:30 – 11:00am |
| Tuesday, 16 January 2023 | 9:30 – 11:00am |
| Wednesday, 17 January 2023 | 9:30 – 11:00am |
| Thursday, 18 January 2023 | 9:30 – 11:00am |

Are there any strategies I can use to help prepare my child for their transition to a new school?

SchoolTV has some good resources for parents to support their children with this transition. There are also fact sheets included for 'Starting at a new school' and 'Getting your child set for Prep' and 'School Support for Children with Special Needs' that may be helpful your families with younger children starting at TGS in 2024. School TV can be accessed from the home page of our website www.tgs.qld.edu.au Newsletters can be accessed here. <https://tgs.qld.schooltv.me/newsletter/school-transitions>

We also will be offering **Orientation afternoons for students new to TGS from Prep to Year 12, on Monday, 22 January, 2024.**

Please see the separate information sheets in this mailout for details.

All School Commencement Information is available at

WWW.TGS.QLD.EDU.AU/2024

This includes:

- Term dates
- School Hours
- School Calendar
- Prep to Year 12 Commencement Information – First Day Arrangements
 - Boarding
 - Pre-Prep
 - Uniforms
- Text Books & Stationery Lists + Order Forms
- Tuckshop
- Bus
- Co-Curricular Music & Dance
- BYOD Policy
- Student Medical Action Plans
- Parent Communications + Parents Network
- Publications