

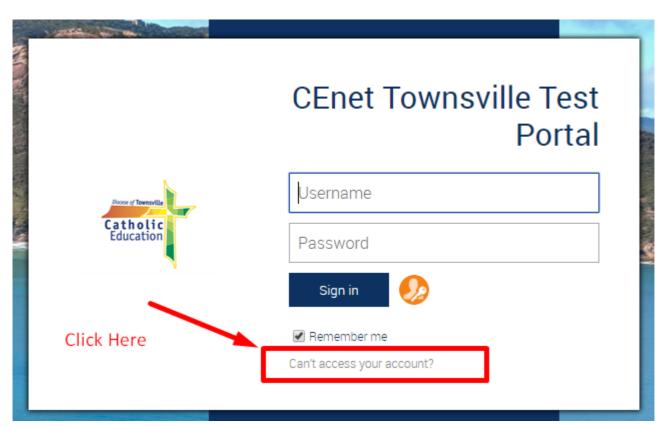


Retrieving your Compass Parent Portal Password From the Web Portal

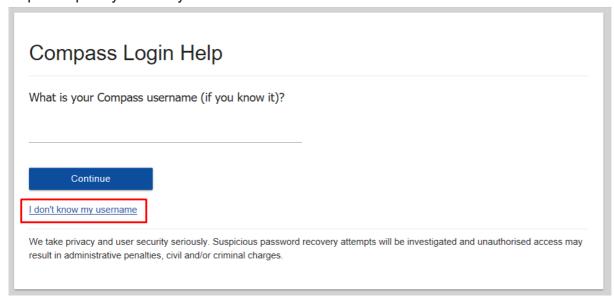
You can also use this process to get access to your account for the first time.

NOTE: If you and your partner have the same email or Phone Number in compass that phone number or email will not be able to be used in this process.

Step 1: Go to your schools compass page and select "Can't access your account?"



Step 2: To recover your Username click "I don't know my Username". Skip to step 4 if you know your user name.





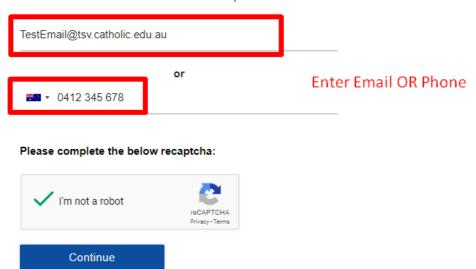


Step 3: Decide where you want your username sent. Email or Phone. Check the recapture and click Continue. Your username will be delivered to the chosen location. Please allow some time for delivery. **NOTE:** If you and your partner have the same email or Phone Number in compass that phone number or email will not be able to be used in this process.

Compass Login Help

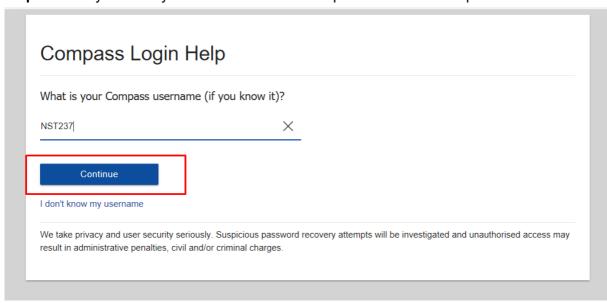
What is your email address or mobile phone number?

If your email address or mobile phone number is recorded against your account in Compass, we can send you a password reset link or a confirmation code to obtain access to Compass.



Allow some time for the message to arrive.

Step 4: Once you know your username restart the process enter it and press continue.





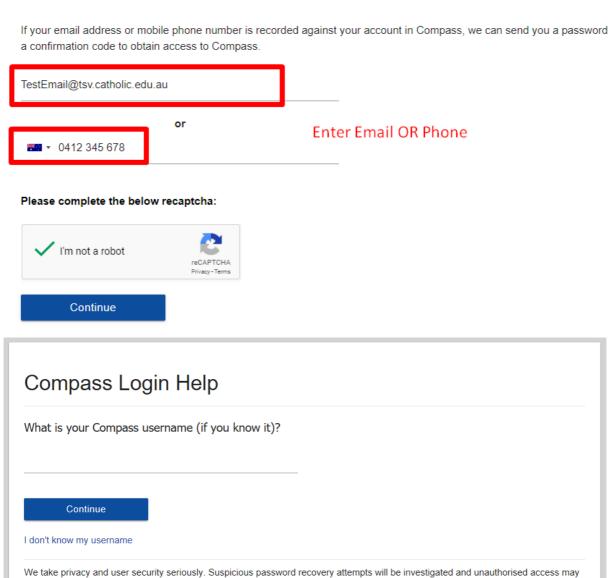


Step 5: Decide where you want your username sent. Email or Phone. Check the recapture and click Continue. Your username will be delivered to the chosen location. Please allow some time for delivery. NOTE: If you and your partner have the same email or Phone Number in compass that phone number or email will not be able to be used in this process.

Compass Login Help

What is your email address or mobile phone number?

If your email address or mobile phone number is recorded against your account in Compass, we can send you a password reset link or



Allow some time for the message to arrive.

result in administrative penalties, civil and/or criminal charges.