# Position Description: Youth Worker

## Position Title: Youth Worker

Program: Indigenous Youth Connect to Culture (IYCC)

Reports To: Manager (Youth Services)

Location: Palm Island

Employment Type: Full-time

Salary Range: SCHADS: Level 3-4

## About The Organisation

The Palm Island Community Company is an Aboriginal Community-Controlled Organisation that delivers health and community services, community capacity building and economic development programs on Palm Island.

Through the establishment of a network of partnerships and collaborations, the ongoing recruitment and training of staff, and an uncompromising attitude towards the building of community capacity, PICC continues to make a real difference in the lives of the people it serves.

Boasting a successful history since it was established in 2007, PICC delivers innovative, community-driven programs that are squarely aimed at supporting and strengthening the social, cultural, health and economic fabric of the Palm Island community.

PICC continues to work hard to strengthen the infrastructure of the remote island and create local jobs for local people while delivering vital human services to community it serves.

The fundamental focus of the Company is underpinned by the belief that the residents of Palm Island are entitled to have ready access to the range of reliable and high-quality health and social services like those to which most Australians have easy access.

PICC is proud of its role in helping Palm Island to lead the way in the development of a new model of Indigenous community capacity building that has demonstrated success.

## Position Summary

The Youth Worker is responsible for supporting young people through a variety of challenges, promoting their social, emotional, and physical well-being. This role involves engaging youth in meaningful activities, providing mentorship, and connecting them with appropriate services to foster resilience, independence, and positive life outcomes.

## Key Responsibilities

* Build trusting relationships with young people and provide individual support and guidance.
* Plan, coordinate, and facilitate youth programs, workshops, and recreational activities.
* Advocate for the needs and rights of young people within the community and service systems.
* Provide crisis intervention and referrals to appropriate services (e.g., housing, mental health, education).
* Collaborate with families, schools, community organisations, and other stakeholders.
* Maintain accurate records, case notes, and reports in line with organizational policies.
* Promote a safe, inclusive, and respectful environment for all participants.
* Participate in team meetings, supervision, and professional development activities.

## Key Selection Criteria

### Essential:

* Relevant qualification in Youth Work, Social Work, Community Services, or related field.
* Demonstrated experience working with young people from diverse backgrounds.
* Strong understanding of youth development, trauma-informed practice, and cultural safety.
* Excellent communication, interpersonal, and conflict resolution skills.
* Ability to work independently and as part of a team.
* Current Working with Children Check (blue card).
* Valid driver’s license

### Desirable:

* Experience in program development and facilitation.
* Knowledge of local youth services and support networks.
* First Aid and Mental Health First Aid certification.

## Work Environment & Conditions

* Flexible working hours, including evenings and weekends.
* Outreach and community-based work may be required.
* Supportive team environment with ongoing training opportunities.