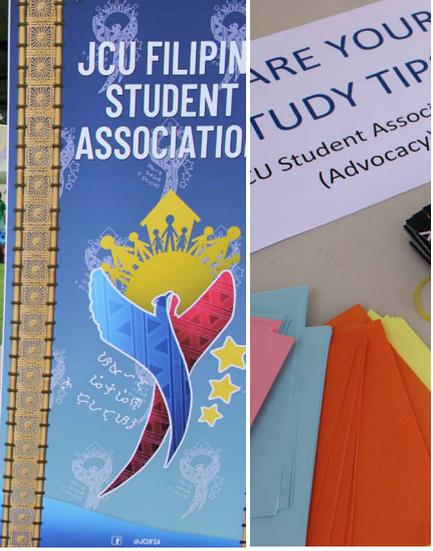


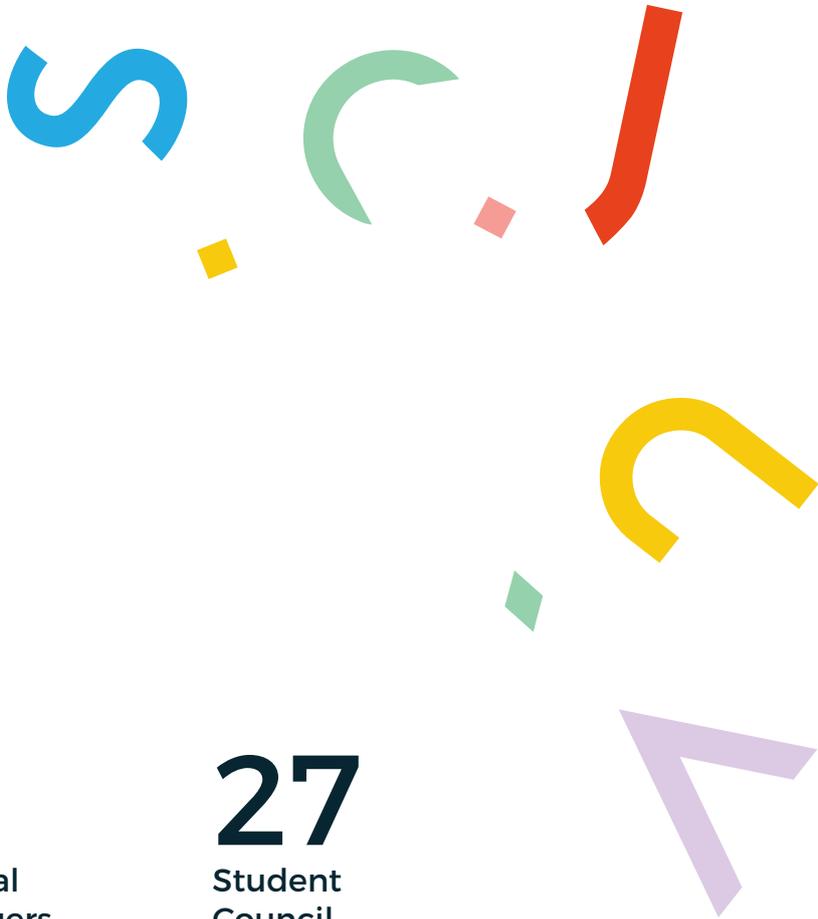


ANNUAL REPORT

2021



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About JCUSA

The JCU Student Association (JCUSA) is a service based not- for-profit organisation that is independent of the University. JCUSA is an integral part of the University community, bringing the campus to life with its services and offering support to students for all sorts of issues.

The services that JCUSA provide include:

- Student representation;
- Academic advocacy & welfare services;
- Administration of student clubs, societies and associations;
- Student events & activities;
- Student managed communication & media, including the Bullsheet;
- Sports & Recreation; and
- Townsville and Cairns on-campus fitness centres.



Objectives

Under the JCUSA Constitution, the objectives of the Association are:

- To promote interest in the life, activities and progress of students and the University community and generally to further the aims and objectives of the University community as a whole;
- To represent all James Cook University students in all matters affecting or of concern to students within the University and in the wider community;
- To work on behalf of all students for an education that is accessible, equitable and free from discrimination;
- To advance the interests and welfare of all James Cook University students;
- To advocate for, and where appropriate establish, operate and maintain facilities and services for the benefit of all James Cook University students;
- To establish and maintain a means of communication between all James Cook University students and of the University academic staff and officers, and the community generally;
- To support and promote the principles of universal membership of student representative organisations;
- To support educational, social, cultural, sporting and recreational activities among all James Cook University students;
- To provide and maintain for all James Cook University students a common meeting ground and social centre;
- To provide a forum for the dissemination, discussion and debate of information and knowledge about matters of student or public interest; and
- To represent all James Cook University students in matters affecting their interests with the exception of any party politics.

About JCUSA

Our Mission

The James Cook University Student Association is an organisation directed by elected and appointed Office Bearers which aims to provide high quality representation, support services and relevant non-academic activities to all of its members.



Recognition of Original Custodians

The James Cook University Student Association recognises the Traditional Owners as the original custodians of the land on which all Australian James Cook University campuses sit.

Further recognition is made that:

- Traditional Owners have a unique status as the descendants of the land;
- Traditional Owners have a spiritual, social, cultural and economic relationship with their traditional lands and waters within this area;
- Traditional Owners have made a unique and irreplaceable contribution to the identity and wellbeing of this land and
- Respect for Traditional Owners and the acknowledgement of Elders past and present must be a core value of our operation.

The James Cook University Student Association:

- Recognises Aboriginal and Torres Strait Islander people as the first peoples of Australia;
- Recognises the cultural values, beliefs, strengths and wellbeing needs of Aboriginal and Torres Strait Islander Students whilst undertaking study at James Cook University; and
- Commits towards the achievement of reconciliation between Aboriginal and Torres Strait Islander Students / peoples and the wider community, as outlined in the JCU Reconciliation Statement.

About JCUSA



Student Council

President

Emily Mulroy

Vice President

Thomas Sherrington

Townsville Campus Officer

Emily Gamze

Cairns Campus Officer

Garrett Swearingen

Post Graduate Officer

Peter Loa

International Officer

Cherie Lai

Equity and Diversity Officer

Aaminah Khan

External Student Officer

Position Vacant

Sport and Recreation Officer

Position Vacant

Indigenous Officer

Position Vacant

Vice Chancellor's Nominee

Maree Dinan-Thompson

JCUSA Staff Representative

Kimberly Thornley

Secretary

Theresa Priddle



Staff

General Manager

Alison Edwards

Finance Officer

Karina Goacher

Media, Marketing and Administration Officer

Amanda Carter

Sport and Recreation Manager

Jason Conn

Sport and Recreation Officers

Brenton Ricci - Cairns

Aden Hawke - Townsville (until Sept 2021)

Vincent Gardiner (from Sept 2021)

Sport and Recreation Programs Officer

Vincent Gardiner (until Sept 2021)

Jacob Day (from Sept 2021)

Fitness Centre Manager (TSV)

Rachel Harrison

Gym Co-ordinator (CNS)

Chaim Taylor

Advocacy & Welfare Officer

Kimberly Thornley - Cairns

Catherine Fraser – Townsville

Madelaine Keogh – Townsville

Gian Corpuz – Brisbane

Cairns Administration Officer

Theresa Priddle

Bullshead Editor

Karla DeStefani

JCU / JCU STUDENT ASSOCIATION

Supported by your
SSA Fee
Building a better student experience



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MEMBER AND
THE WHEEL

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MEMBER

T.K.I.
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T.M.P HIR

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STRONG RIBB PACKAGING
FRAGILE

JCU
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General Manager Report

Alison Edwards

General Manager

2021 was approached with trepidation as the organisation prepared for another unpredictable year. It would be another year of integrating ever changing COVID safe practices into business operations to ensure a service could still be effectively provided to the James Cook University (JCU) Student Cohort.

The organisation, staff and Councilors continued to embrace flexibility in work practices and increase their individual resilience to rise to the changes that a global pandemic inherently presents. As an organisation committed to providing non-academic services to the JCU student cohort, the workforce continued to collaborate, problem solve and identify solutions in order to deliver services.

JCUSA remained focused and steadfast on meeting its objectives and providing the services that students and the key stakeholders rightly expected from JCUSA, including face to face services on both the Bebegu Yumba (Townsville) and Nguma-bada (Cairns) campuses.



The continued key focus of the JCUSA was to deliver a variety of services to all students and embrace diversity. The events and services are there to increase the opportunity to meet fellow students, raise awareness of all support available for students and promote health and wellbeing programs, such as sporting programs, Advocacy and free breakfast.

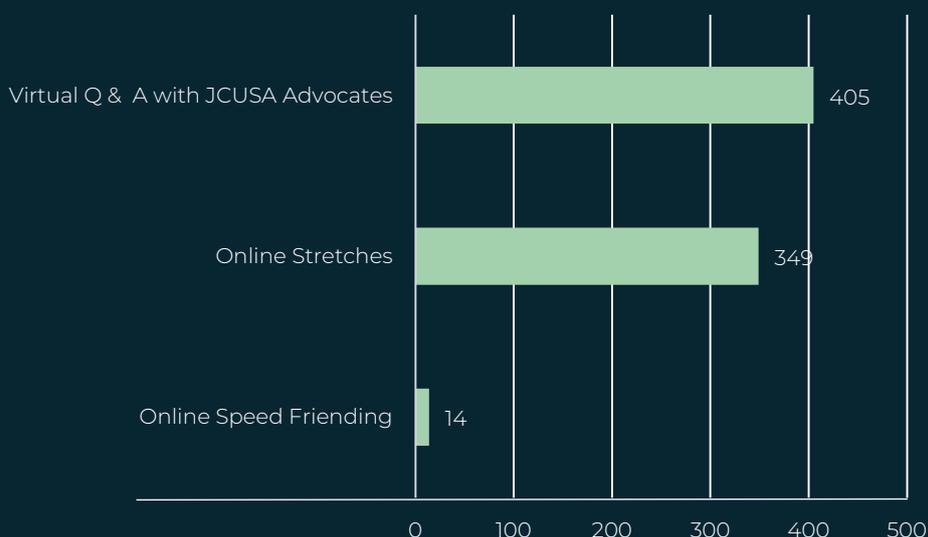
O Week Social Events Participation Numbers for Semester 1, 2021

Participant numbers were better than expected as it was hard to predict what the take up on the planned social events would be, given that the pandemic had not really been experienced first hand in Cairns or Townsville, but the location of cases was starting to spread into regional areas.

With the Australian border still closed to international travel, there were no new international students at O Week and historically this cohort of students are highly participative in O Week events.

The tropical weather of the north did impact some events as torrential rain on certain days and at certain times kept the students away.

O Week Social Events - Virtual Events Participation Numbers: Semester 1/2021



Graph 1.0 – O Week social events, virtual events, participation numbers: Semester 1/2021

General Manager Report

Orientation (O) Week

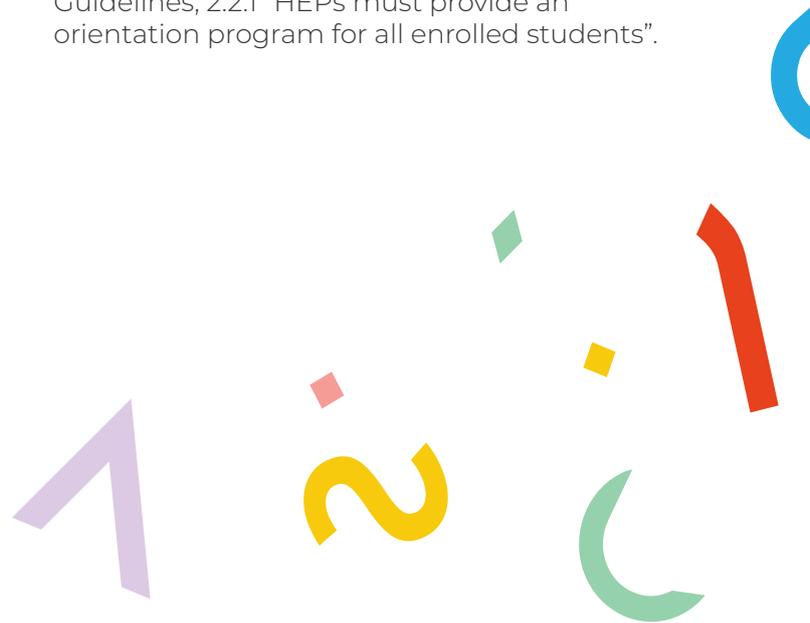
JCUSA's first objective at the start of the calendar year was to prepare for O Week and provide events that would prepare students for their time at university. The social and sporting events that JCUSA provide during O Week are premised to also assist in building friendships and support groups as this is an important part of one's university experience and assists in student retention.

A great deal of resources, including human, physical and financial, were required to facilitate a face to face O Week in Cairns and Townsville that met the Queensland Chief Health Officer's Public Health Directions. Additional planning time was required as well as constant monitoring of current COVID related protocols.

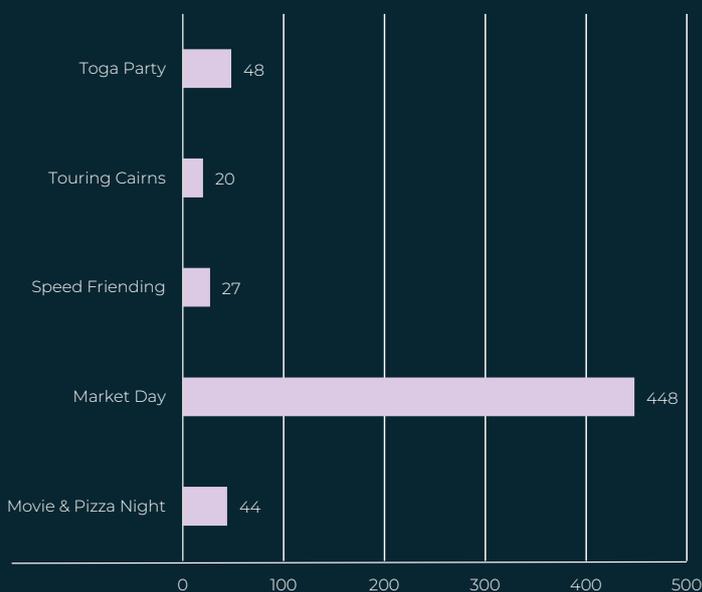
It was through dedication and determination that JCUSA was able to provide a February O Week that consisted of a blend of online (virtual) and face to face events. This combination ensured that students who were geographically dispersed across Northern Queensland could

participate and locally based students could return to face to face events.

O Week funding is required for JCUSA as the entity responsible for a majority of the social O Week events. This is supported by Higher Education Support Act 2003, Student Services, Amenities, Representation And Advocacy Guidelines, 2.2.1 "HEPs must provide an orientation program for all enrolled students".

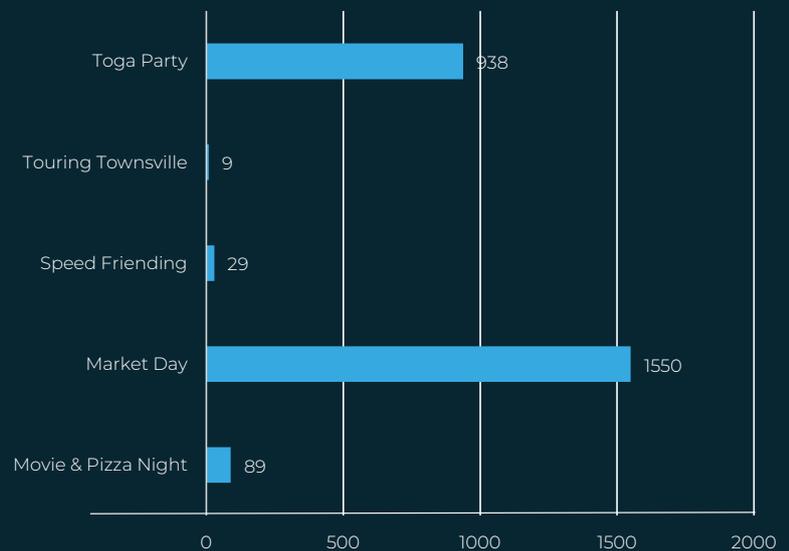


O Week Social Events - Cairns Campus Participation Numbers: Semester 1/2021



Graph 2.0 – O Week social events, Cairns campus, participation Numbers: Semester 1/2021

O Week Social Events - Townsville Campus Participation Numbers: Semester 1/2021



Graph 3.0 – O Week social events, Townsville campus, participation numbers: Semester 1/2021

General Manager Report

Market Day

Market Day is the largest event in the JCUSA O Week social calendar and provides students the opportunities to:

1. Join the JCUSA;
2. Sign up to become involved with a club, society or sporting team;
3. Liaise with some JCU departments such as Security, Parking, Trop Eco and the Division of Student Services;
4. Discuss volunteering with some local not for profit organisations;
5. Be exposed to local support organisations;
6. Meet local businesses and other external service providers; and
7. Obtain some freebies along the way.

Market Day runs from midday to 3pm and the tropical monsoonal weather in February, makes the weather on the day unpredictable. Luckily, this year the weather was kind and no cyclone or torrential rain occurred.

For the first time, Market Day this semester would consist of:

- Determining the total number of people allowed on site at any given time, as per the physical distancing requirements of 1 person per 2 meters square;
- Using an app called Count Me In to monitor the numbers of people entering and exiting the event site to ensure no more than 1,500 people were present at any given time for this outdoor event;
- Creating floor markings, wall markings and signs to identify 1.5 metre distance between persons queuing at all relevant locations (e.g., at all entries points, toilets, food areas);
- Facilitating one-way flow of foot traffic;
- Using separate entries and exits;
- Establishing an area where attendees who became unwell during the event could be isolated from other attendees;
- Placing signs at entry points to instruct attendees not to enter the venue if they are unwell, have COVID-19 symptoms, have been overseas in the last 14 days, or have been in close contact with a confirmed case, JCUSA had the right to refuse service and must insist that anyone with these symptoms leaves Market Day;
- Displaying hygiene placards (e.g. hand

washing and sanitising practices) and public health measures;

- Having a presence of COVID Safe Marshalls in their high-vis vests at entry and exit points and roving to ensure people enter only via the dedicated entry point, monitored the one way pedestrian traffic, attendance numbers and supply levels of the alcohol-based hand sanitiser that contained at least 60% ethanol or 70% iso-propanol;
- Ensuring areas at Market Day had to have a minimum of 2 square meters of accessible space per person;
- Monitoring of physical distancing as per government guidelines in each discrete area (metres squared per person; distance between household groups) and queuing arrangements to maintain physical distancing;
- Arranging food/drinks serving to have;
 - A set up of lines to ensure social distancing – with barrier tape and top safety bollards;
 - Patrons being served their food – including sauce as patrons are not to touch sauce bottles;
 - Wipes on hand for cleaning; and
 - Ensuring food servers stay and serve food and drink from their designated line.
- A COVID Safe Event Checklist



General Manager Report

Stallholders

The Stallholders were not immune from the stringent requirements that were implemented for Market Day to occur.

The stallholders had to complete mandatory COVID Infection Control Training and could only have a certain number of persons in their marquee to ensure physical distancing was met.

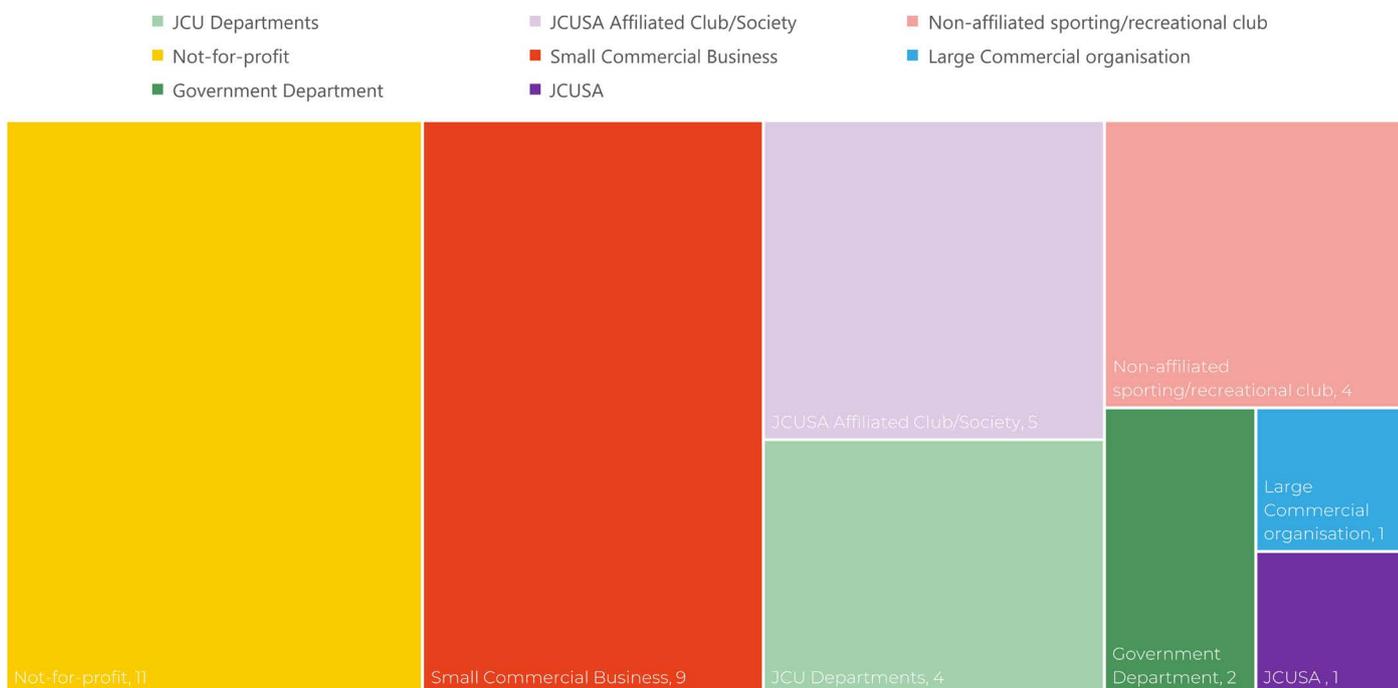
Stall holders had to:

- Bring their own disinfectant/alcohol based wipes to clean the supplied table and chairs prior to use;
- Provide alcohol-based hand sanitiser (minimum 60% ethanol) at their stall;
- Undertake regular cleaning and disinfecting of surfaces and items handled by multiple people, e.g. wiping of iPad screens between users;
- Provide enough pens for single use;
- Stay at their stall to avoid interactions with other stall holders (as per the Industry Framework for COVID Safe Events in Queensland);
- Provide and display a sign that states “Do not touch sale items unless purchasing” for sale items approved by the Market Day Coordinator;
- Provide only commercially packaged food if approved to do so by the Market Day Coordinator as part of the Market Day application process;
- Not provide or sell any food (including lollies), drink or ice confection without approval by the Market Day Coordinator. Non-compliance would see their stall being closed and they would have to leave the premises;
- Not provide trays or containers which people have to put their hands into and hence touch others peoples items/food, e.g. a bowl of lollies;
- Encourage visitors to adhere to the one-way flow of pedestrian traffic in the stall area;
- Complete COVID-19 Infection Control Training selected by JCUSA and provide a copy of completion with their application. No other training would be accepted;
- Supply the name and number of persons who would be operating from their marquee. If they were going to supply their own 3m x 3m marquee they could have a total of 4 people. If they were sharing a marquee provided by us, then only 2 people from one entity could attend. We strongly encouraged stall holders to supply their own marquee this year and sandbags or weights (not pegs). They needed to advise the MDEC if an advised person could no longer attend, as the replacement person must have completed the COVID training;
- Understand that there will be no assistance provided in regards to staff or equipment to transport their items from the car park to the event location;
- Understand that the number of stalls/spaces was limited in order to contain and manage the event effectively with the resources available;
- Scan in via a QR code at the entry point and wear a supplied COVID checked wrist band whilst the event is on;
- Follow directions of the COVID-19 Safety Marshalls;
- Encourage cashless transactions;
- Use hand sanitiser upon entry and abide by the Conditions of Entry to Market Day;
- Advise a COVID-19 Safety Marshall if anyone became unwell at the event, they were to then leave the venue immediately, unless immediate first aid is required;
- Report all accidents, injuries or near misses to a COVID-19 Safety Marshall; and
- Not attend the event if they have:
 - been overseas in the last 14 days;
 - had known contact with someone who has COVID-19 in the last 14 days;
 - been in a COVID-19 hotspot in the last 14 days and required to quarantine (and the COVID-19 hotspot is still a COVID-19 hotspot at the time they entered Queensland);
 - COVID-19 or have had COVID-19 in the last 14 days; and/or.
 - had COVID-19 symptoms (fever, cough, shortness of breath, sore throat, loss of smell or taste, runny nose, diarrhoea, nausea, vomiting or fatigue) in the last 14 days and cannot provide a negative test result.

General Manager Report

Despite the additional impost on stall holders, Market Day in Cairns had 37 stallholders and Townsville had 77 stallholders.

Market Day Stall Holders, Cairns, Semester 1/2021



Graph 4.0 – Market Day stallholders, Cairns, semester 1/2021

Market Day Stall Holders, Townsville, Semester 1/2021



Graph 5.0 – Market Day stallholders, Townsville, semester 1/2021

General Manager Report

O Week in Semester 2, 2021:

Less enrollments typically occur midway way during the year, which is when Semester 2 occurs. There was still no overseas students arriving due to the border closure.

The online Speed Friending event remained to ensure remote students could participate and meet people. The social inclusion of this cohort is important to JCUSA.

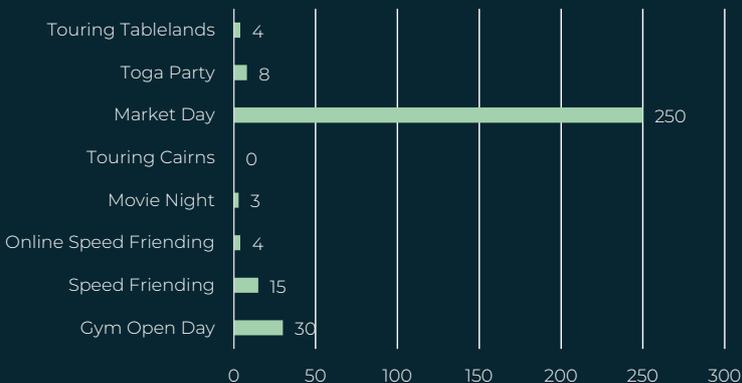
This O Week again presented the situation of not knowing if or how many students would engage in the scheduled social events. It was evident from observation of student numbers on campus that many were completing their studies in an online environment. It was also hard to predict if students would enter public spaces after most students appeared to be trying to prevent acquiring COVID by remaining in their residences.

The low participation figures could be interpreted that perhaps students were not willing to attend public events in great numbers, other than for the Market Days on the Bebegu Yumba (Townsville) and Nguma-bada (Cairns) campuses.



O Week Social Events - Cairns Campus Participation Numbers: Semester 2/2021

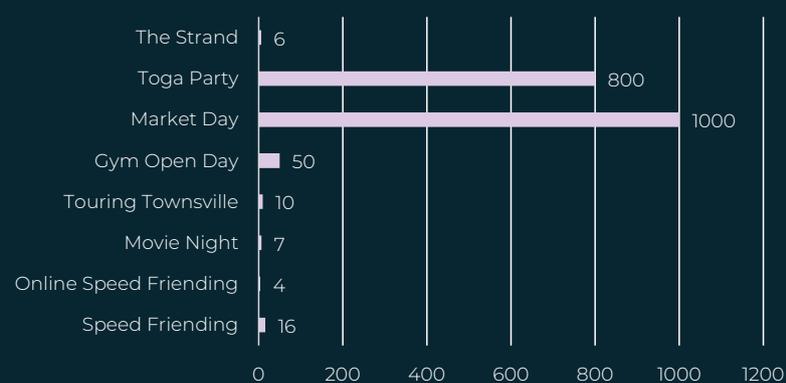
O Week Social Events - Cairns Campus
Participation Numbers: Semester 2/2021



Graph 6.0 – O Week social events – Cairns campus participation numbers: semester 2/2021

O Week Social Events - Townsville Campus Participation Numbers: Semester 2/2021

O Week Social Events - Townsville Campus
Participation Numbers: Semester 2/2021



Graph 7.0 – O Week social events – Townsville campus participation numbers: semester 2/2021

General Manager Report

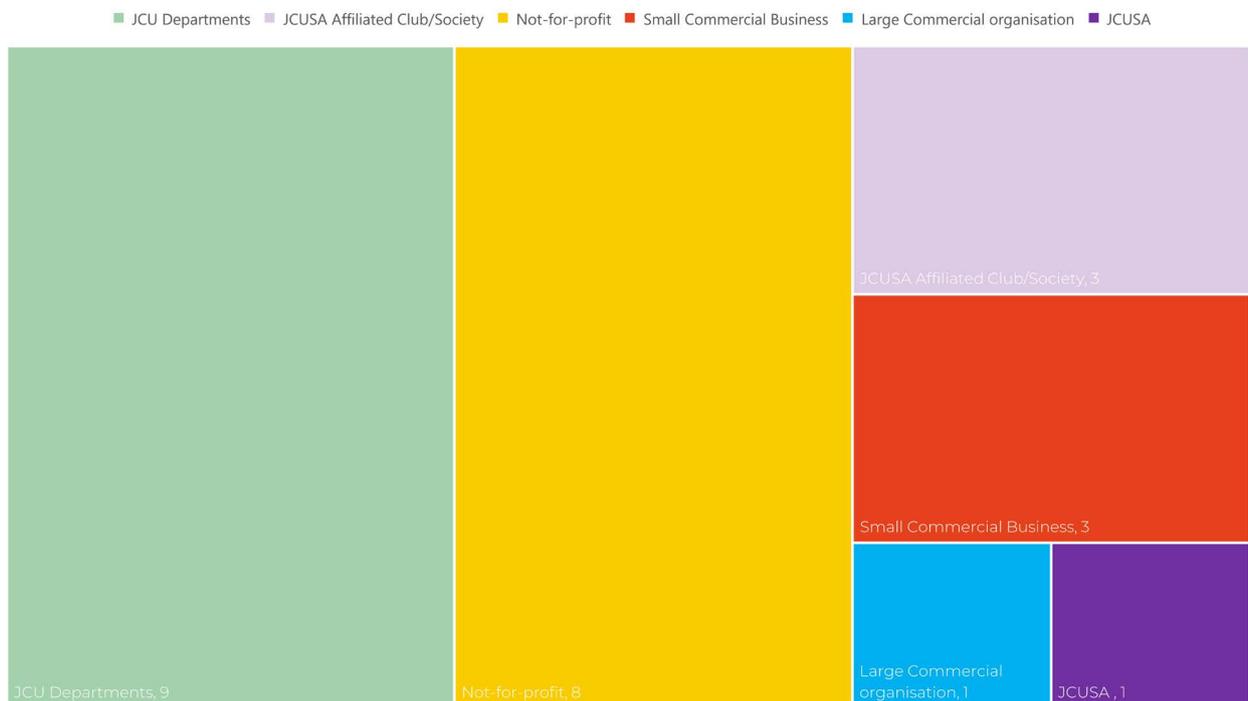
Semester 2, 2021: Market Day: Cairns and Townsville

July occurs in the dry season in Northern Queensland and the weather is moderate, making it just glorious. For this reason, JCUSA has historically observed some stall holders only attending in Market Day in the middle of the year. Whilst some only choose to come in Semester 1 as this is when the majority of student commence university.

The total number of stall holder numbers for this semester were:

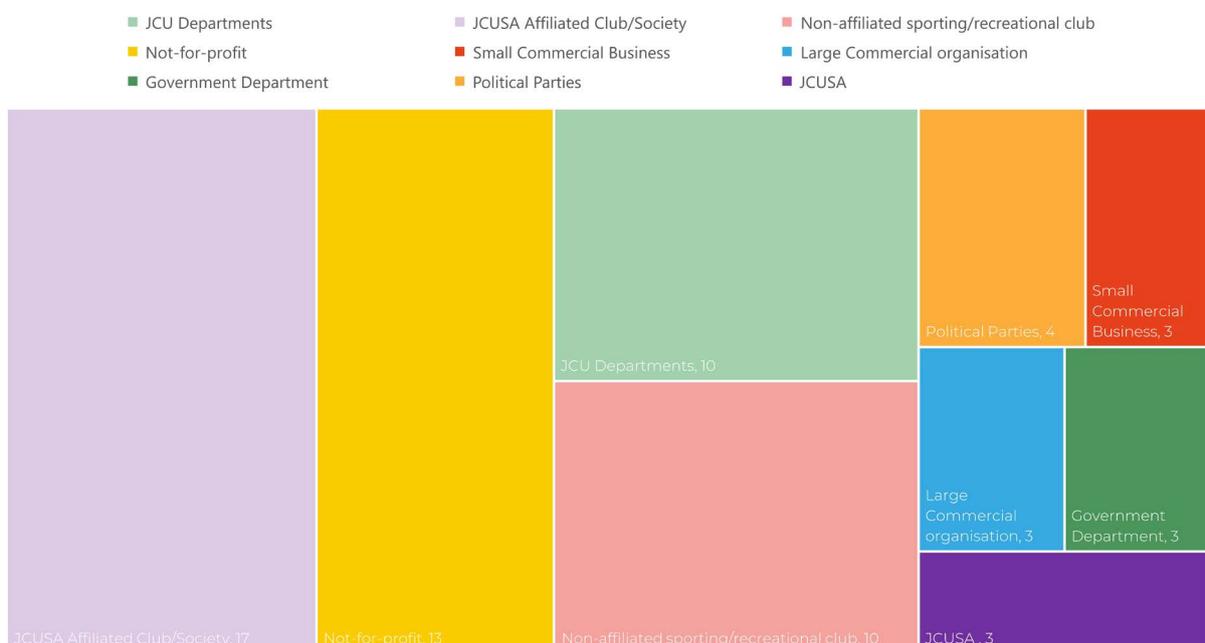
- Cairns: 25
- Townsville: 66

Market Day Stallholders, Cairns, Semester 2/2021



Graph 8.0 – Market Day stallholders, Cairns, semester 2/2021

Market Day Stallholders, Townsville, Semester 2/2021



Graph 9.0 – Market Day stallholders, Townsville, Cairns, semester 2/2021

General Manager Report

Student Advocacy and Welfare Officers

Background

The Student Advocacy and Welfare Officers (Advocates) are legislated positions in accordance with the Student Services, Amenities, Representation and Advocacy Guidelines, as amended, made under section 238-10 of the Higher Education Support Act 2003.

This act states that Higher Education Providers (HEPs), such as JCU, must provide all enrolled students with information on how to access Advocacy services. To ensure there is no conflict of interest the Advocates are employed by JCUSA and assist JCU students.

Section 2.2, (c) of the act states the below in regards to Advocacy Services:

“These will include independent provision of information, advocacy and referral services for all students enrolled at the HEP across a range of academic, procedural and administrative issues. These include, but are not limited to, issues relating to equity, discrimination, harassment, grievances, complaints, disputes, exclusion, discipline and misconduct, supervision, and unsatisfactory progress. HEPS must not charge students for access to advocacy services.”

Section 2.2.3 and 2.2.4 goes on to state that:

“HEPs must ensure that where they provide health, welfare, advocacy or career services directly to students enrolled at the HEP, trained and qualified staff are engaged to meet the needs of students enrolled at the HEP.”

“HEPs must ensure students enrolled at the HEP have access to advocacy officers for services set out in clause 2.2.2 (c). Advocacy officers should act in the best interest of students and be independent from the HEP’s decision-makers and other staff who administer the HEP’s academic and procedural rules and regulations.”

Service delivery

The free, confidential & non-judgmental service was under pressure in 2021 based on the continued level of demand from the JCU student cohort.

Our 4 Advocates who are located in Townsville, Cairns and Brisbane, had a total of 17,341 student interactions in 2021, compared to 11,353 in 2020. Table 1.0 below shows the trajectory of the epic increase in interactions.

Immediate internal action was required to ensure service delivery could keep up with demand.

Interactions by Count (across all methods and campuses)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2017	111	125	243	157	429	456	205	309	355	543	802	331	4066
2018	177	180	201	84	189	231	317	123	191	433	546	352	3024
2019	333	428	496	384	653	472	803	1035	649	671	579	617	7120
2020	764	734	580	423	584	1220	1515	889	1107	1166	1227	1144	11353
2021	1171	1050	1112	1123	1065	1739	2171	2038	1262	1406	1570	1634	17341
													42904

Table 1.0 - Student Advocacy and Welfare Officers interactions by count 2021

General Manager Report

Changes to Operations

The reduction in workload was the first priority as the Advocates health and wellbeing was being negatively impacted. The constant high workload that was incessant resulted in staff working in a highly stressful environment that also showed no signs of relenting.

The General Manager advised Council at the Council Meeting held on the 19th of May 2021 of the dire workload situation and presented a motion "that the Council provide support to the Advocates and General Manager in implementing immediate strategies that will improve the workload and subsequent health and wellbeing of the Advocates in accordance with the WHS Act 2011 and the JCUSA Enterprise Bargaining Agreement 2019".

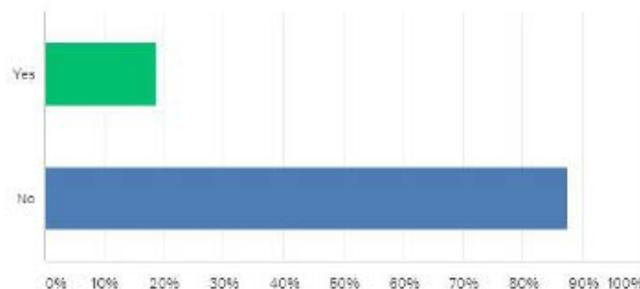
At the same Council Meeting the inaugural JCUSA Staff Wellbeing Survey was presented which demonstrated that three staff felt that they had excessive time pressures or a demanding workload that did not let up.



Question 4

Do you feel you have excessive time pressures or a demanding workload that does not let up?

Answered: 16 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	18.75% 3
No	87.50% 14
Total Respondents: 16	

Picture 1.0 – JCUSA Staff Wellbeing Survey

General Manager Report

Case Numbers

As already stated, the number of students accessing the services of the Advocates continued to escalate at an unsustainable rate.

Table 2.0 below shows the total number of cases by month for 2021.

The key student issues:

1. Withdraw without Financial/Academic Penalty;
2. Review and Appeal of Final Subject Grade;
3. Academic Misconduct;
4. Academic Advocacy;
5. Special Consideration;

6. Review of Grades;
7. Review and Appeal of Academic Progression Outcome
8. Formal Complaint;
9. Review/Remark of Individual Assessment; and
10. Tuition Fees.

Cases by Month (across all methods and campuses)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2017	184	112	116	126	159	209	147	252	194	223	255	248	2225
2018	230	235	165	157	178	193	200	204	167	208	218	200	2355
2019	179	146	194	185	243	206	201	257	219	252	255	255	2592
2020	260	274	302	311	323	301	312	281	321	362	361	308	3716
2021	337	332	355	412	426	382	427	408	396	410	447	460	4792

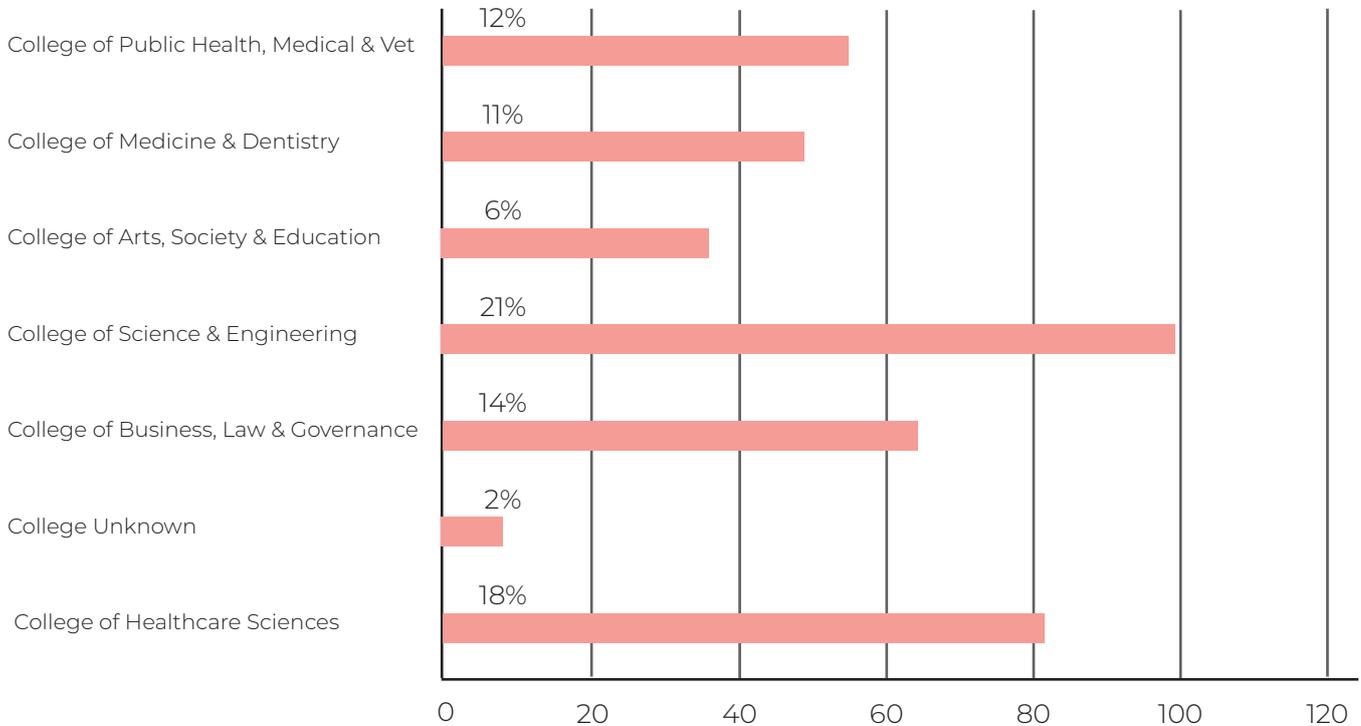
Table 2.0 - Student Advocacy and Welfare Officers number of cases by month 2021

15680



General Manager Report

JCUSA also tracks the number of cases from Colleges across all campuses.

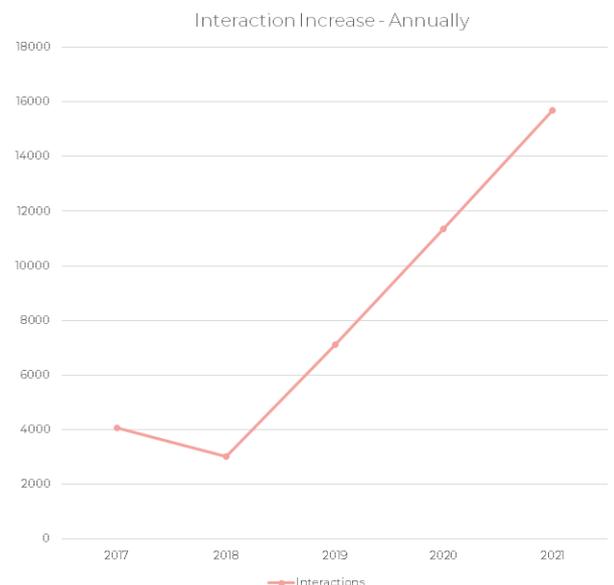
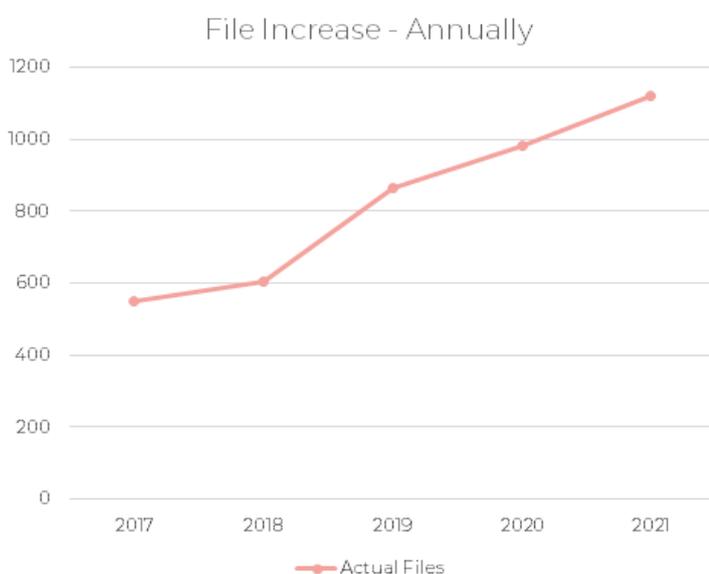


Graph 10.0 - Student Advocacy and Welfare Officers number of cases from colleges across all campuses.

The below pictures clearly show the sharp ascending case load for the Advocates in 2021.

The Advocacy file load between 2017 and 2021 has increased by 202.7%.

The Advocate's interactions (emails, phone calls, face to face meetings/ hearings) have increased by 386.3% from 2017 to 2021. We are being expected to produce almost 4 times the amount of work we were in 2017. This is unmanageable, unreasonable and unsustainable given the increasing trajectory of case work.



Picture 2.0 – Diagram 1.0 Student Advocacy and Welfare Officer, File Increase

General Manager Report

Moving Forward

1. JCU Singapore

The first priority was to enforce a change from 2020 that continued into 2021 as this would reduce the number of incoming student cases.

In October 2020, the General Manager emailed the Campus Dean & Head of Learning, Teaching and Student Engagement to advise of the cessation of the Student Advocacy and Welfare Officers (Advocates) supporting students from the JCU Singapore Campus.

This occurred for 3 reasons. Firstly, the students in Singapore do not pay the Australian Student Services and Amenities Fee (SSAF). According to the Australian Government, Department of Education, Skills and Employment website, SSAF “is a fee that higher education providers can charge their students for student services and amenities of a non-academic nature, such as sporting and recreational activities, employment and career advice, child care, financial advice and food services.”

JCUSA receives SSAF from the university to fund the salaries for the 4 Advocates. So the

Singapore students who do not pay SSAF were in fact benefiting from the SSAF that Australian students pay and furthermore, the Australian students were not receiving any benefit from this arrangement.

Despite the above occurring in late 2020, there was a flow on effect into 2021 as some Singapore based students accessed the advocacy service by inaccurately stating where they were located or stating they were an external student on the online advocacy request booking process.



Number of students accessing service across all campuses

2021	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Townsville	154	156	162	184	203	180	205	204	188	210	227	231	2304
Cairns	59	65	79	97	88	72	87	68	61	53	65	63	857
Brisbane	34	32	38	40	40	41	41	41	45	45	49	53	499
Singapore	6	4	4	4	3	0	3	0	0	0	0	0	24
Mackay	4	3	2	3	0	3	4	6	5	2	5	6	43
Mount Isa	0	0	0	0	0	2	0	0	2	0	0	0	4
Online	47	44	43	59	64	41	66	67	73	72	77	84	737
Campus not recorded	31	26	26	24	24	18	19	19	21	22	21	20	271
													4739

Table 3.0 Student Advocacy and Welfare Officers number of students accessing services across all campuses 2021

General Manager Report

Secondly the Advocates did not have capacity to assist a campus located overseas and the university should have supports in place for these students as it requires in-depth and on the ground knowledge of their policies and procedures.

The JCU Singapore students operate under a form of contract and the Advocates are not in the position of being a lawyer and hence are not required to be proficient in overseas contract law.

2. Additional Human Resources

Whilst no additional SSAF was available from the university, JCUSA did have an underspend in one area and the university gave approval to utilise these funds, which resulted in an additional 15 hours a week being made available. This immediately started to reduce some pressure, however, the workload still remained excessive.

3. Continued use of ZOOM

The use of technology to streamline initial appointment requests and the allocation of cases continued to be effective in 2021. The use of ZOOM and telephone appointments also remained in use. This provided Advocates the flexibility to work from home when required, promoted COVID safe work practices and students were able to utilise their own existing technology.

4. Decrease in Welfare Concerns

Despite negative COVID impacts and forced changes in completion of university subjects, 2021 saw a decrease in students presenting to Advocates with welfare concerns.

One can only speculate that such support was not required or students were gaining support through alternate support networks. The reduction is viewed as a positive nonetheless, when taken on face value.



Number of students presenting with welfare concerns (across all methods and campuses)	2021	2020	2019	2018
	174	258	220	208

Table 4.0 - Student Advocacy and Welfare Officers number of students presenting with welfare concerns (across all methods and campuses)

For more information on the Advocacy service, please refer to the Advocacy section in this Annual report.

General Manager Report

Sport & Recreation

It is recognised that Sport and Recreation continue to play an important part in the students university journey and experience.

It is through SSAF funding that JCUSA is able to provide an exceptional sporting service to the students. The SSAF is provided under the legislation of “supporting a sporting or other recreational activity by students” and “promoting the health and welfare of students”.

It is through formal and informal sporting initiatives that the students are able to meet other students and maintain their health and wellbeing. Participation and subsequent physical activity during the pandemic was promoted and high participation numbers followed.

The JCU 2021 Student Services and Amenities Fee Survey Report reported that Health and Wellbeing continued to be the number one priority for students, despite sport and recreation specifically being 14th on the list of priorities.

Blues Awards

This year was the launch of the inaugural Blues Awards. This new event has a steeped history that commenced with a competition between the Oxford and Cambridge universities in 1827. The awards are synonymous with universities and are designed to award students for excelling in sports fields.

Recreation

This year saw the Sport and Recreation department directly receive SSAF funding to non competitive recreational activities, such as yoga.

Uni Moves

SSAF funding was received at the end of 2021 for the Uni Moves program to kick off at the start of 2022.

Uni Moves is an app that students can utilise to monitor their physical activity and monitor their own fitness goals.

This program will be a great initiative for students from all JCU Campuses including Mackay and Mount Isa, which also means that external students can also utilise the program.

SSAF Category	Ranking		
	2021	2019	DELTA
Health and Welfare	1	1	0
Employment and Career Advice	2	2	0
Libraries and Reading Rooms (peer to peer spaces)	3	4	1
Financial Affairs	4	3	-1
Skills for Study	5	5	0

Table 1 also shows that the top 5 have remained unchanged since the 2019 SSAF Survey, with only 3rd and 4th exchanging positions.

Table 5.0 - Top 5 categories of importance as rated by respondents

General Manager Report

Townsville Fitness Centre and Cairns Gym (JCU Fit 101)

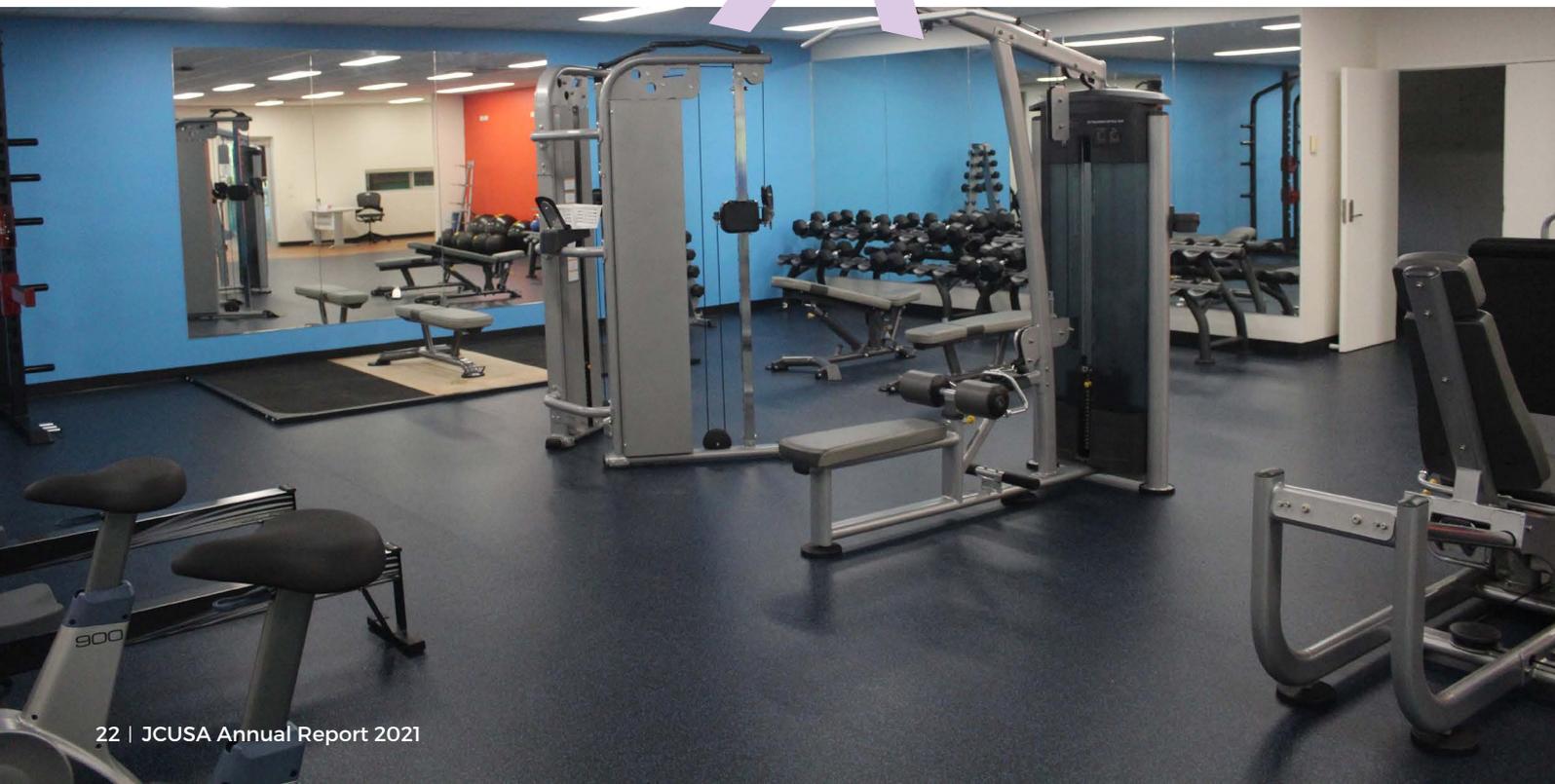
Still financially reeling from the forced COVID closures in 2020, the focus for 2021 was therefore to recover losses and improve the overall financial positions of these valuable services to the student and greater community.

In 2021, the 2 gyms were still marred by strict mandatory COVID practices and gyms were one of the last industries to relax their restrictions.

2021 saw the Cairns Gym, named JCU Fit 101 by the university, open after being relocated to allow for building works to occur. JCU Fit 101 was now located in a more populated student area and next to the Cairns JCU Student Association office.

As with any new business, initial teething problems occurred and this was hampered by this gym only being financially sustainable to be staffed for a few hours a day for 6 days of the week.

Research suggests that participation in regular physical activity as well as sports participation and gym membership was found to improve students' personal wellbeing, mental wellbeing, social inclusion and perceived academic attainment and employability.



General Manager Report

The Bullsheet

The President of the James Cook University Student Association, whom is the appointed proprietor and publisher of The Bullsheet for the purpose of the Printers and Publishers Act 1981 manages The Bullsheet.

The student publication continued with the online presence that commenced the year before and limited, mandatory print editions.

The Editor continued to source material and generate contributions from the student cohort. It was great to see an increase in the types and variety of articles and print mediums in 2021.

SSAF is utilised to fund The Bullsheet under the legislation as the funding is being used to “Support the production and dissemination to students of media whose content is provided by students”.

Free Breakfast/Brunch

JCUSA was fortunate again in receiving SSAF funding for the Free Breakfast/Brunch initiative on both the Cairns and Townsville Campus.

There is a great deal of research that demonstrates that breakfast is the most important meal of the day, and this is especially the case for brains that are still developing. As a certain percentage of students may not be able to afford breakfast or others that chose to skip breakfast, the Free Breakfast/Brunch program ensures that some students get the opportunity to eat something.

Breakfast is important for the student cohort as it:

- assists in maintaining a healthy weight;
- provides energy and essential nutrients; and
- improves alertness, concentration, mental performance, mood and memory.

Free Breakfast/Brunch is aligned to the promotion of health and welfare of the students and is an allowable SSAF category under: providing food or drink to students on a campus of the higher education provider. The use of SSAF clearly meets the legislative requirements of “providing food or drink to students on a campus of the higher education provider” and “promoting the health and welfare of students”.

Students continue to actively attend, support and benefit from this free food event.

The students were also very accommodating of the COVID-19 practices that were in place.



General Manager Report

Clubs and Societies

Clubs and Societies continue to play an active role on the campuses and they provide a great experience to students. JCUSA is committed to supporting these clubs and societies and equitably distributing SSAF funded grants to them.

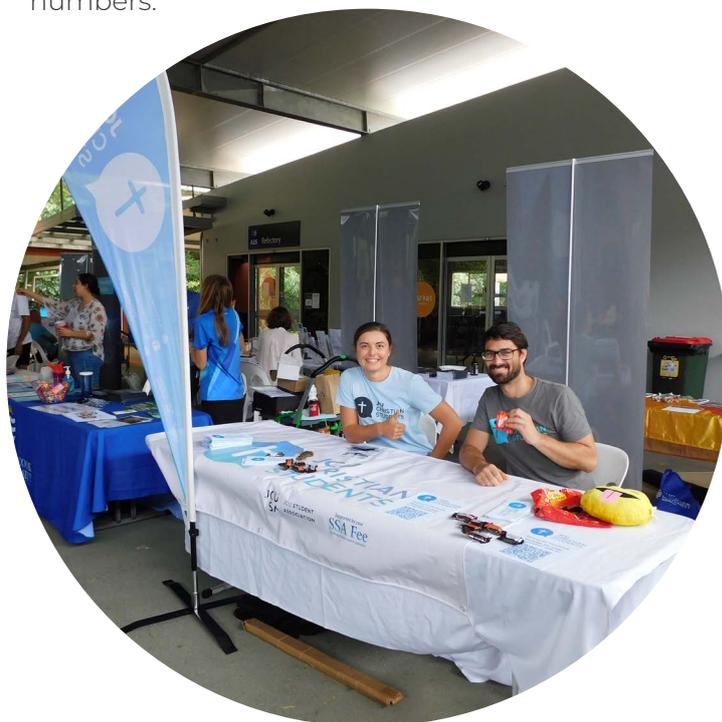
In 2021 there were a few changes to the administration of Clubs and Societies and some new expectations of the clubs and societies.

1. The final roll out of a major website update that included online affiliation/re-affiliation and grant applications as well as a significant amount of resources for clubs/societies to use occurred;
2. The President created a Facebook Group with the Executive members of the Affiliated Clubs and Societies and this enabled efficient communication;
3. Streamlined risk assessments; and
4. Clubs and Societies taking responsibility for an induction program for their members. This program was to include the following:
 - Governance;
 - Roles of the Executive;
 - WHS, including COVID-19 hygiene practices, social distancing, contact tracing (when possible), ensuring number of attendees is within health directions, managing people attending events unwell or becoming unwell at an event, reporting a confirmed or suspected case of COVID-19, and managing person who do not follow COVID-19 controls;
 - Legislation;
 - Assets;
 - Insurance and liability;
 - Audits;
 - Finance;
 - Consent and sexual safety;

- Financial management and recordkeeping;
- JCUSA Clubs & Societies Code of Conduct;
- Policies and procedures for own club/society, JCUSA and JCU; and
- Adherence to legislation

It was also decided by the Clubs and Societies Committee that in 2021 affiliated clubs/societies constitutions would be up on the JCUSA website for their members to easily access.

The total number of affiliated clubs/societies remained similar to 2020 as COVID was still impacting the number of students actually on campus and the management of events. It is anticipated that with the return of face to face lectures that the number of students on campus will increase and hence in turn increase affiliation numbers.



	2021	2020	2019	2018
Cairns	7	6	18	22
Townsville	29	35	65	57

Table 6.0 - Number of affiliated clubs/societies in 2021

General Manager Report

Staff Movements

There were no significant changes to staff levels in 2021.

2021 did see a large number of permanent staff coming together from various geographically dispersed locations to participate in a professional development (PD) day. This coming together during COVID was highly beneficial to the team ethos of JCUSA and many staff had not met face to face before. The coming together resulted in stronger sense of community and engagement.

At the PD day staff participated in a COREST™-Community Response to Eliminating Suicide program. The purpose of the course was to provide staff with the essential skills and resources required to identify and respond to a person at risk of suicide and build on a community's capacity to eliminate suicide. This course was free as it was being funded by the government.

Staff learnt how to:

- Recognise the warning signs of suicide;
- Support a person at risk to access appropriate services and to develop their own safety plan;
- Promote help-seeking behaviour before a crisis occurs; and
- Identify and develop their own self-care strategies and personalised safety plan.

The remainder of the day focused on team building activities and working towards a Mission Statement for staff based on values.

Funds permitting, 2022 will see the finalisation of formal staff values and staff mission statement that aligns to the organisational Mission Statement.





Councillor Reports

President

Emily Mulroy



Role

- Oversee and co-ordinate all aspects of the Association's activities;
- Give administrative effect to the resolutions of Association Council;
- Ensure that the Association is carrying out its objectives as listed in the Constitution;
- Be the official spokesperson for the Association for all forms of media;
- Ensure that office bearers are aware of and are carrying out their duties;
- Convene the Management Committee;
- Be the proprietor of all Association Publications during their term of office;
- Be an ex-officio voting member of all Association Standing Committees;
- Ensure that there is effective student representation on the various University Committees and that student representatives attend meetings and report regularly to Association Council on matters that arise in those meetings;
- Maintain, or develop where necessary, contacts with other organisations (including the media) and represent the Association where necessary.
- Attend, lead and participate in Council Events;
- Mingle and interact with students;
- Complete required risk assessments at least 1 week prior to the event and post event evaluations within 5 business days;
- Identify events and participate in brainstorming ideas for events;
- Report regularly to students through student publications;
- Submit a written report on the activities/campaigns related to the President to the Council Secretary one week prior to the ordinary meeting;
- At each ordinary meeting of the Association Council outline activities conducted and decisions made since the previous meeting;
- Attend meetings of committees, organisations and bodies of which they are a member by virtue of the constitution or regulations or by resolution of the Association Council;
- Perform any other duties imposed by the Constitution or Regulations or directed by Association Council;
- Present a written report to the last ordinary meeting of the Association Council reviewing activities in the portfolio for the year and if appropriate making recommendations to the Association Council for the following year;
- To act in accordance with the Association's General Operations Policy;
- Work out of a JCUSA Office and document this on a timesheet;
- Will set key performance indicators that will be presented at the first ordinary Council Meeting of the Association Council with a review by the Association Council four (4) times annually; and
- Will review the key performance indicators of each office bearer four (4) times annually and present the review to the Student Council at the next scheduled Council Meeting



Thomas Sherrington

Role

- Attend, lead and participate in Council Events;
- Mingle and interact with students;
- Set up and pack down at events;
- Identify events and participate in brainstorming ideas for events;
- Assist the President in carrying out Presidential duties;
- Deputise for the President as required;
- Report regularly to students through student publication;
- Attend Management Committee meetings;
- Attend meetings or committees, organisations and bodies of which he/she is a member by virtue of the Constitution or Regulations or by a resolution of the Association Council;
- Submit a Councilor report on the activities/campaigns related to the Vice President to the Council Secretary one week prior to the ordinary meeting;
- Present a written report to the last ordinary meeting of the Association Council reviewing the activities in the portfolio for the year and if appropriate making recommendations to the Association Council for the following year;
- Perform any other duties imposed by the Constitution or Regulations or as directed by the Association Council;
- To act in accordance with the Association's General Operations Policy;

- To co-ordinate external campaigns from local, state and national bodies in conjunction with councilors and other relevant parties;
- Will, in consultation with the president, set key performance indicators that will be presented at the second ordinary Council Meeting of the Association Council with a review by the President two (2) times annually;
- Promote and support the SA's commitment to the recognition of original custodians, which exemplify respect for Aboriginal and Torres Strait Islander heritage and the valuing of justice and equity for all Australians;
- Demonstrate a commitment to the James Cook University Student Association's values;

Activity

When starting to formulate something to write for this, my mind kept coming back to one thing; this year was certainly a year like no other. In what other year, in JCUSA's 51 years of history, would councilors be encouraging the wider university population, particularly those who were undecided, to get vaccinated? In a global pandemic no less. The COVID-19 pandemic at times has forced us to go into lockdowns, as well as mask restrictions and capacity/spacing limits. Yet through this all, we have still been able to get many wins for students and have set a good foundation in other areas for growth in future years.

As a council as a whole, we achieved some major accomplishments this year and we added some great changes to the regulations as well. One great achievement I'd really like to highlight this year from a club's perspective is the changing of affiliation requirements over the year. The first step was making it easier for new clubs to affiliate, as well as clubs that have been unaffiliated for 3 years, by lowering the membership requirement by 5.

The second step of this action was to merge and reduce requirements in forms so that clubs are still up to standard every year, but also aren't being slowed down by filling out useless information. Full credit goes to all the clubs and societies who suggested the need to reduce forms, as well as the clubs and societies committee for agreeing on such a great change.

Beyond that, we changed free breakfasts to free brunch so we could have more people who are on university attend and get opportunity to have a nice meal before heading to class and/or going about their day.

We've recently had meetings with estates which will hopefully help reduce the stress of finding a carpark in the medicine/health area, a great start to reducing fines. With club grants, I spent time formulating a document which roughly outlined when grants were due, what was expected of clubs, etc. and this will be carried over to be used next year. We've tried our hearts out to fight the awful trimester system which currently exists at university and next year we will continue to do this. The student association gained more knowledge around how the parking situation as a whole works, as well as student feedback on both roads and parking. Next year will hopefully be a step towards better roads for JCU.

Finally, if this hasn't been clear already, I really enjoyed my time as Vice-President. It was quite rewarding, and it was great meeting many new people along the way. I'm proud what I've done as your VP, and I hope the changes I helped implement are there for many years to come. Particular thanks to the outgoing President, Emily Mulroy, you've done a great job leading us all and you've made the Student Association a better functioning organization under your leadership. A big thanks to both Emily Gamze and Garrett Swearingen, my campus officers, you've done a great job in your capacities with all the clubs and societies

issues you helped me tackle and you should be very proud. It's been an honour working with you both.

I'm looking forward to 2022, taking on the role as the new Student Association President, not for my own personal ambition, but because deep inside me I knew that I still needed to keep fighting for students. The new council will be full of great ideas for 2022 and most importantly, they will be hard workers, helping me and students, to fight for what's right in 2022. With more students hopefully being allowed back onto campus for 2022, it promises to be a more productive year on campus for all.

I am personally really looking forward to working out new ways to make our Student Association a more effective voice for students as next year remains extremely critical to JCU's long term future. I hope as a council next year, that we can prove that we are on your side.



Tsv Campus Officer

Role

- Attend, lead and participate in Council Events;
- Mingle and interact with students;
- Identify events and participate in brainstorming ideas for events;
- Submit a Councilor Report on the activities/campaigns related to the Townsville Campus to the Council Secretary one week prior to the ordinary meeting;
- Convene regular meetings of the Townsville Campus Committee;
- Make themselves available as the main point of contact for Clubs and Societies in the Townsville campus;
- Be the person responsible for receiving and processing Clubs and societies' affiliation applications for Townsville clubs and societies;
- Prepare, set up and execute the Induction for Clubs and Societies at the beginning of each semester in Townsville;
- Attend meetings of committees, organisations and bodies which they are a member by virtue of the Constitution or Regulations or by resolution of the Association Council;
- Present a written report to the last ordinary meeting of the Association Council reviewing the activities in the portfolio for the year and if appropriate making recommendations to the Association Council for the following year;
- Perform any other duties imposed by the Constitution or Regulations or directed by the Association Council;
- To plan and coordinate events with clubs;
- Will, in consultation with the president, set key performance indicators that will be presented at the second ordinary Council Meeting of the Association Council with a review by the President two (2) times annually;
- Promote and support the SA's commitment to the recognition of original custodians, which exemplify respect for Aboriginal and Torres Strait Islander heritage and the valuing of justice and equity for all Australians;
- Demonstrate a commitment to the James Cook University Student Association's values;



Emily Gamze

Activity

During 2021, I have been fortunate enough to hold the role of Townsville Campus Officer for JCUSA. We were lucky to be mostly back on campus this year, which meant O Week was back on campus. Both O Weeks were insane! I ran and assisted in running so many events that you all loved. Market day was incredible both semesters. These weeks were the most insane, yet most rewarding weeks I have ever been involved in, and I am so thankful for the opportunity to be involved.

Each week I was involved in assisting with our Free Brunches, which were a huge hit this year! From not being able to touch anything, due to COVID restrictions, to helping yourself to everything. It has been a wild year! We provided a wide variety of options each week with some amazing vegan, vegetarian and gluten-free options. We also had a range of Clubs and Societies co-hosting these events with us, which was amazing to see.

Throughout the year we ran many campaigns and brought a voice to the student body. I first got involved with JCUSA when trimesters were announced for CLBG in 2020. This year we had a huge win for law students with trimesters not going ahead in 2022. Hearing this news was so thrilling and I felt like our hard work was paying off. There is still a long way to go, which I cannot wait to see how it all goes next year.

It has been an absolute pleasure working with Clubs and Societies this year. From the feedback from executive members, we worked on cutting down the forms and made the process of starting and maintaining a club easier for clubs and the councillors alike. I tried to show my support to as many clubs as possible by attending their events. My main goal this year was to try my best in assisting Clubs and Societies, and aimed to be approachable, caring and understanding. Being a university student is tough, throw running a club on top of that, and it is hectic, yet so rewarding. I have had the privilege to watch these Clubs and Societies grow, watch their executive learn and grow in their positions. I am so beyond proud of everything that JCUSA and Clubs and Societies have achieved this year.

It has been an honour serving the student body as Townsville Campus Officer. Thank you to the JCUSA team this year, and I wish the absolute best for the 2022 team, and I am beyond excited for what next year will bring for JCUSA, Clubs and Societies and all students.



Garrett Swearingen

inefficient, so we began work to develop a 'Campus Officers Kit'. This is still underway but already we have developed several resources to help incoming Campus Officers.

This year I continued running our Free Brunches most weeks, with special themed brunches for events including International Women's Day and IDAHOBIT Day. I also ran two Stress Less brunches at the end of Semester 1 and 2, featuring live music and an art workshop. These were well attended and form a vital part of our student outreach. O-Week in Semester 1 was successful, and we trialled a new event, Touring the Tablelands, with good results. Semester 2 O-week attendance was not as good as anticipated, probably mostly due to the pandemic.

The key sustainability focus during my term have been to develop a close relationship with TropEco and put forward an initiative for JCUSA to divest from fossil fuels. JCUSA currently holds funds with a bank invested in fossil fuels, a situation completely at odds with the interests of students who will be severely impacted by the climate crisis. This motion has been closely debated by the council and I have mobilised support from Cairns students in favour of the motion but it has yet to pass the Association Council. My campaigning focus has been on returning classes to campus to re-energise Cairns and allow students a better learning experience. This was the campaign students showed most interest in. I established a Facebook group for the campaign which has about thirty students across Townsville and Cairns. However, we secured a win major in the form of a JCU directive that all Cairns classes would need to have at least one class per week on campus. As a result, we're re-assessing what the next steps for this campaign will be.

In Semester 2 I began implementing a community organising lens to my work. Given the limited capacity I have I see this as an essential part of my role as empowering and motivating students to make change. The Students of JCU Mingle and Social event was the first step in this, introducing students to our campaigns and strategy. Thirty students attended, providing overwhelmingly positive feedback. Most importantly, from this event I recruited students to attend my Letters to the VC night in October. On the night five students wrote letters to the incoming Vice-Chancellor of JCU, conveying their concerns to him. Based on the outcomes of these events I believe these tactics show great promise as powerful campaign tools and I look forward to building our community organising capacity next year. Late in Semester 2 I was invited to participate in a JCU initiative to re-activate the Cairns Campus. The plan shows promise and I look forward to good results next year.

During my term I learned a lot, particularly the importance of listening to critical feedback and the difficult skill of eliminating many good opportunities to focus on only the great opportunities. I am proud to be re-elected as Cairns Campus Officer for 2022 and look forward to achieving great things.

Role

- Attend, lead and participate in Council Events;
- Mingle and interact with students;
- Identify events and participate in brainstorming ideas for events;
- Submit a Council Report on the activities/campaigns related to the Cairns Campus to the Council Secretary one week prior to the ordinary meeting;
- Make themselves available as the main point of contact for Clubs and Societies in the Cairns campus;
- Be the person responsible for receiving and processing Clubs and societies' affiliation applications for Cairns clubs and societies;
- Prepare, set up and execute the Induction for Clubs and Societies at the beginning of each semester in Cairns;
- Attend meetings of committees, organisations and bodies which they are a member by virtue of the Constitution or regulations or by resolution of the Association Council;
- Present a written report to the last ordinary meeting of the Association Council reviewing the activities in the portfolio for the year and if appropriate making recommendations to the Association Council for the following year;
- Perform any other duties imposed by the Constitution or Regulations or directed by the Association Council;
- Will, in consultation with the president, set key performance indicators that will be presented at the second ordinary Council Meeting of the Association Council with a review by the President two (2) times annually;
- Promote and support the SA's commitment to the recognition of original custodians, which exemplify respect for Aboriginal and Torres Strait Islander heritage and the valuing of justice and equity for all Australians;
- Demonstrate a commitment to the James Cook University Student Association's values;

Activity

I came into this role with only broad aspirations to represent Cairns students, centre sustainability and hold JCU to account, so I had few specific objectives this year. As a result I took a flexible, responsive approach to the role and I am proud of the achievements I have made during the 51st Council.

Early in Semester 1 the vast majority of my workload was Club Affiliations and Re-affiliations. As I established a rapport with Executives it became apparent Cairns Clubs were having significant difficulties completing their affiliations and grant applications. I heard that many of these difficulties stemmed from JCUSA processes, so I put motions through the Clubs & Societies Committee to make the job of Club Executives easier. The most significant of these was the deferral of Form 198 as an immediate requirement for affiliation. I also passed a motion to extend the grant round deadlines, allowing Cairns Clubs to access the same opportunities as Townsville. Later in the Semester I ran a Clubs & Societies consultation to get a better picture of how our Clubs & Societies process could be improved. Three of the five affiliated Cairns Clubs participated, and I produced a Clubs & Societies Report to guide reform of JCUSA Clubs & Societies processes.

The Townsville Campus Officer and I both found the start of Semester 1 extraordinarily busy, so when our workloads reached a manageable level, we began to explore how the role might be made easier for incoming Campus Officers at the start of their terms. One of the key difficulties we experienced was a relative lack of instructional resources on Clubs & Societies matters, such as for assessing affiliations, approving events and examining grants. We found for the most part we had to learn by trial and error, which was

Postgraduate Officer

Role

- Attend, lead and participate in Council Events;
- Mingle and interact with students;
- Set up and pack down at events;
- Identify events and participate in brainstorming ideas for events;
- Convene regular meetings of the Postgraduate Committee;
- Work with appropriate bodies within the University;
- Attend meetings of committees, organisations and bodies which they is a member by virtue of the Constitution or Regulations or by resolution of the Association Council;
- Submit a Councilor Report on the activities/ campaigns related to the Postgraduate Officer to the Council Secretary one week prior to the ordinary meeting;
- Present a written report to the last ordinary meeting of the Association Council reviewing the activities in the portfolio for the year and if appropriate making recommendations to the Association Council for the following year;
- Perform any other duties imposed by the Constitution or Regulations or directed by the Association Council;
- To act in accordance with the Association's General Operations Policy;
- Will, in consultation with the president, set key performance indicators that will be presented at the second ordinary council meeting of the Association Council with a review by the President two (2) times annually;
- Promote and support the SA's commitment to the recognition of original custodians, which exemplify respect for Aboriginal and Torres Strait Islander heritage and the valuing of justice and equity for all Australians;
- Demonstrate a commitment to the James Cook University Student Association's values;

Peter Loa



Role

- Attend, lead and participate in Council Events;
- Mingle and interact with students;
- Set up and pack down at events;
- Identify events and participate in brainstorming ideas for events;
- Attend meetings of committees, organisations and bodies which they are a member by virtue of the Constitution or regulations or by resolution of the Association Council;
- Submit a Councilor Report on the activities/ campaigns related to the International Officer to the Council Secretary one week prior to the ordinary meeting;
- Present a written report to the last ordinary meeting of the Association Council reviewing the activities in the portfolio for the year and if appropriate making recommendations to the Association Council for the following year;
- Perform any other duties imposed by the Constitution or Regulations or directed by the Association Council;
- Attend and assist with events held by the International Support Team as well as International Clubs and Societies;
- To act in accordance with the Association's General Operations Policy;
- Will, in consultation with the president, set key performance indicators that will be presented at the second ordinary Council Meeting of the Association Council with a review by the President two (2) times annually;
- Promote and support the SA's commitment to the recognition of original custodians, which exemplify respect for Aboriginal and Torres Strait Islander heritage and the valuing of justice and equity for all Australians;
- Demonstrate a commitment to the James Cook University Student Association's values;



Cherie Lai



Aaminah Khan

Role

- Attend, lead and participate in Council Events;
- Mingle and interact with students;
- Identify events and participate in brainstorming ideas for events;
- Work with appropriate bodies within the University;
- Attend meetings of committees, organisations and bodies which they are a member by virtue of the Constitution or regulations or by resolution of the Association Council;
- Submit a Councilor Report on the activities/campaigns related to the Equity and Diversity Officer to the Council Secretary one week prior to the ordinary meeting;
- Present a written report to the last ordinary meeting of the Association Council reviewing the activities in the portfolio for the year and if appropriate making recommendations to the Association Council for the following year;
- Perform any other duties imposed by the Constitution or Regulations or directed by the Association Council;
- To act in accordance with the Association's General Operations Policy;
- Will, in consultation with the President, set key performance indicators that will be presented at the second ordinary council meeting of the Association Council with a review by the president two (2) times annually;
- Promote and support the SA's commitment to the recognition of original custodians, which exemplify respect for Aboriginal and Torres Strait Islander heritage and the valuing of justice and equity for all Australians;
- Demonstrate a commitment to the James Cook University Student Association's values;

Council Secretary

Role

- Supervise giving notice of and preparing the agenda of meetings of the Association Council;
- Supervise the recording of Minutes of the Association Council and of Management Committee Meetings and ensure that they are an accurate record of the proceedings;
- Supervise the filing and binding of all Minutes of all Committees of the Association and Meetings of Association Council;
- Inform the membership of the Association of any policies or relevant decisions made at Association Council;
- Receive and write correspondence;
- Ensure that the Association's Constitution and Regulations are current, accurate, and available to all members.
- Perform any other duties imposed by the Constitution or Regulations or directed by the Association Council; and
- Maintain the General Operations Policy.



Theresa Priddle





www.jcu

Support your
SSA Fee
Building a better tomorrow

MARKET DAY
FREE:

- vegetarian hot dogs
- corned beef hash
- veggie burger

\$2 Drinks

JCU STUDENT

Student Advocacy Report

Catherine Wyle

Student Advocate

We are a team of Professional Student Advocates that provide an independent, free, confidential and non-judgemental service to all James Cook University students across all campuses. Students are not required to be a member of JCUSA to access our Advocacy Service. Our role is funded through the Student Services and Amenities Fee.

The Advocacy team consists of four members: 2 in Townsville; 1 in Cairns and 1 in Brisbane:

- Catherine Wyle – Townsville;
- Madelaine Keogh – Townsville;
- Kimberly Thornley – Cairns; and
- Gian Corpuz – Brisbane.

Our Advocates assist all JCU students enrolled through all campuses regardless of their study mode or campus location, including all external students and those located in remote study centres such as Mt Isa; Mackay; Darwin, and Thursday Island.

The main service areas are Academic Advocacy and Welfare Support. The nature of the Academic Advocacy services offered seeks to:

- empower students to understand and act on their rights and responsibilities through the provision of timely advice;
- provide information on general James Cook University related questions and issues;
- assist in clarifying JCU policies and procedure or official correspondence from the University and how to respond;
- support and accompany students to meetings with JCU staff/ or in some cases represent students at University hearings;
- support, represent and advocate for students in relation to academic misconduct and appeals to ensure the student's voice is heard.

Our Advocates also provide Welfare Support to students who require information, support, and referrals to both internal and external services.



COVID

The COVID-19 pandemic continued to cause significant disruption throughout 2021. Our Advocates continued to assist students with some minor changes to our service delivery.

Advocates continued to assist students via Zoom and telephone in 2021, due to the pandemic, but also resumed face-to-face appointments. Despite the disruptions caused by COVID, the Advocates were able to maintain a high level of service delivery and commitment to JCU students, as such 2021 was again a busy and productive year for the Advocates.

My Advocate made me feel really comfortable and that actually there was hope, they didn't judge my circumstances and was nothing less than amazing!

- Student Feedback Survey

Student Advocacy Report

Case Management

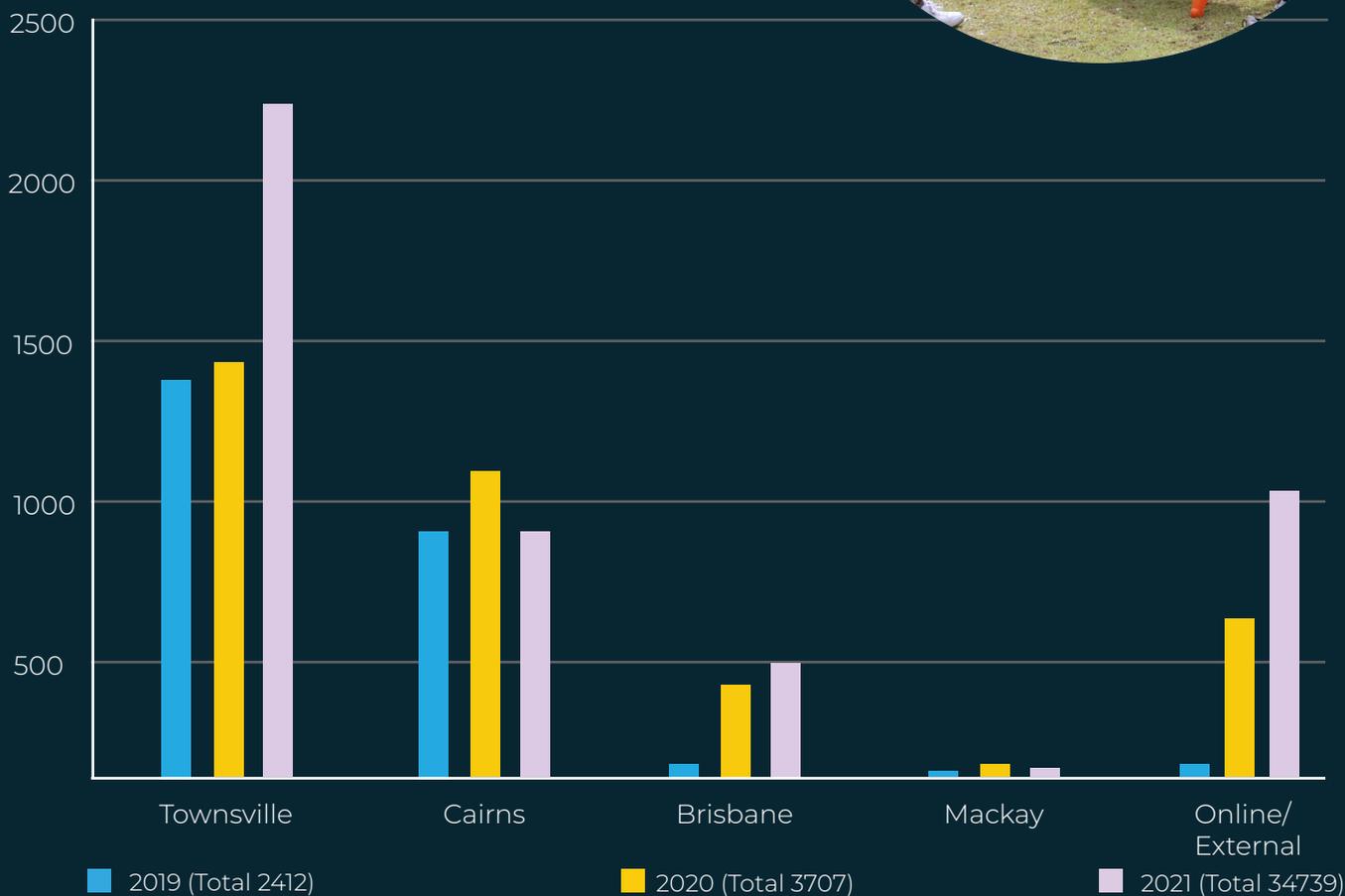
The distribution of cases fluctuates across the main campuses (Brisbane, Cairns, and Townsville) due to variance in student enrolments; differences in the teaching calendar and presence of advocacy support on campus. Each matter is recorded based on the student's location not the advocate's location. A total of 10,858 students accessed our services across all campuses over the last three years with a 37% increase in student numbers in the last 12 months as depicted below:

It's a weight lifted off my shoulders to feel supported. Thank you

- Student Feedback Survey



Students accessing the service:



Graph 11.0 - Students accessing the JCUSA Advocacy Service by location

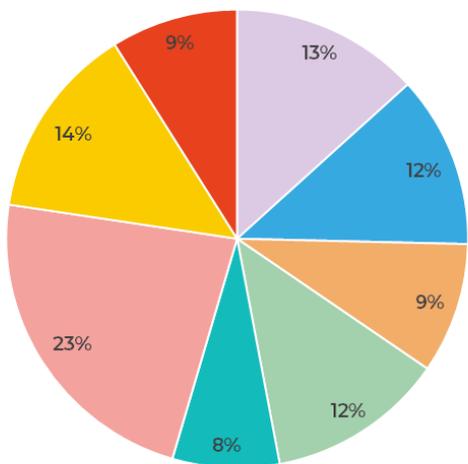
Student Advocacy Report

Since the impact of COVID, many students have either chosen or been required to study online or externally if these were the only options available to them. Online and External students accessing the Advocacy service have risen by more than 94.6% since 2019 (pre-COVID).

In December 2020, the advocacy service ceased taking on new Singapore based students due to reasons provided in the General Manager report. The advocates followed through with open cases until completion which extended into 2021. There was also flow on effect into 2021 as some Singapore based students accessed the advocacy service by inaccurately stating where they were located or stating they were an external student on the online advocacy request booking process.

Students initially present with one issue but more may arise as the case progresses. Approximately 86% of our caseload was academic related matters, with approximately 14% being welfare issues. Applications for Withdrawal without Academic and Financial Penalty increased by 51.4% from 2020 to 2021. This significant increase stems from the COVID pandemic where many students struggled to adjust to online learning and/or experienced significant extenuating circumstances which impacted their learning. The most common issues generated in 2021 were:

Presentation of most common issues:

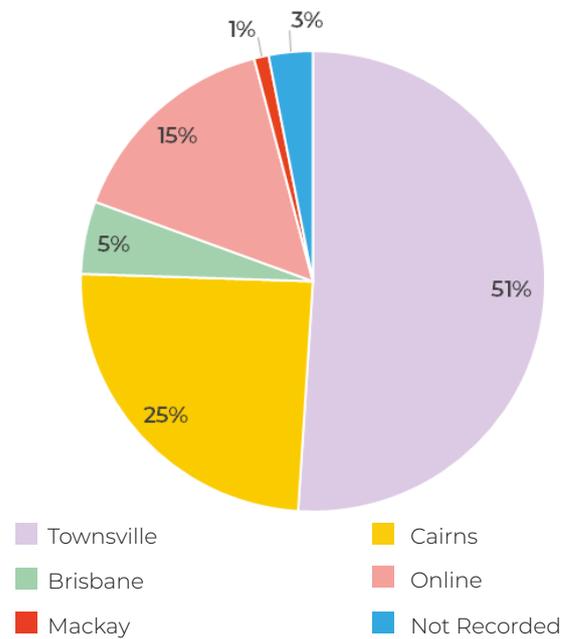


- Academic Advocacy (Various)
- Academic Misconduct
- Assessment Issues
- Final Subject Grade
- Progression
- Withdraw without Penalty
- Welfare
- Complaints

Graph 12.0 - Most common issues from students accessing advocacy

At the conclusion of 2021; a total of 18,403 interactions had been made across all campuses, which is a 35.9% increase on the interactions made in 2020. The distribution of students who sought assistance was 51% were located in Townsville; 25% were located in Cairns; 15% were online students, 5% in Brisbane, 1% in Mackay, while 3% did not record their campus.

2021 Interactions per Student Locations



Graph 13.0 - Interaction per students based on location

The Student Advocates of JCUSA are invaluable to JCU students.

- Student Feedback Survey

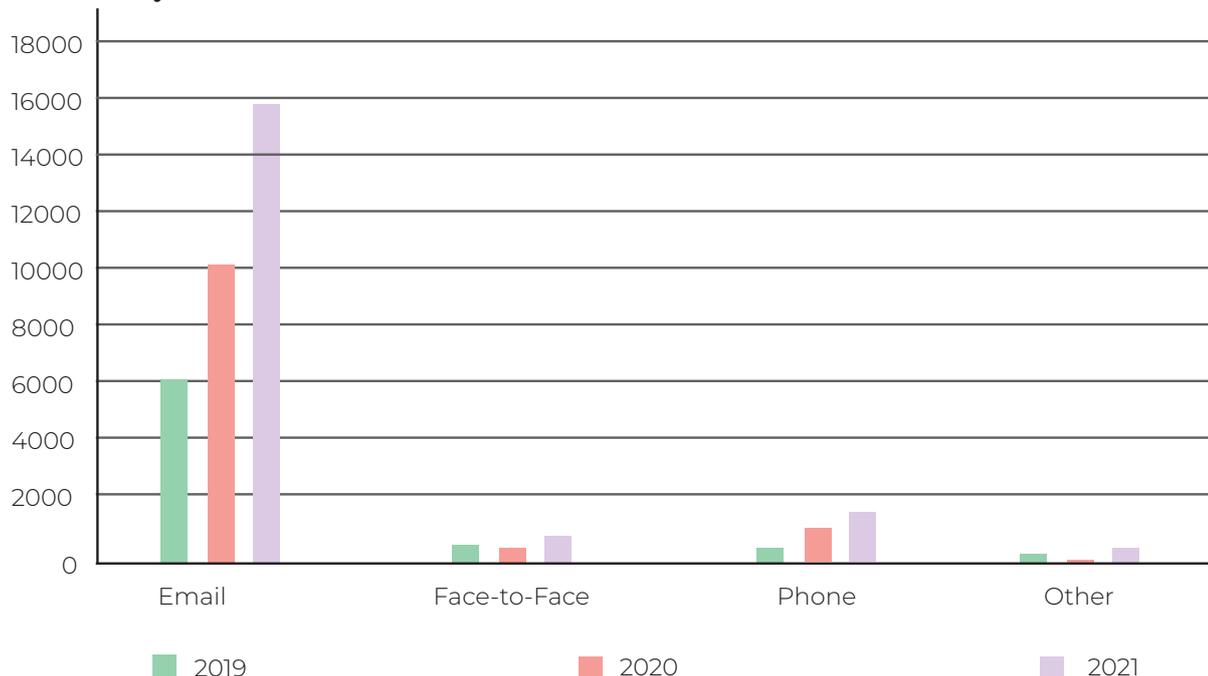
Student Advocacy Report

Referrals to JCU Support Services, external support services and legal professionals are made on a needs basis throughout the year. Previously Advocates were able to provide students with emergency food or fuel vouchers if assessed as being in need. Unfortunately, due to significant funding cuts and the financial impact of COVID, JCUSA has been unable to provide this support since March 2020.

Interactions with students comprise of emails; face-to-face (including skype and zoom) and phone calls. 18,403 interactions with students by count were recorded in 2021; with July and August 2021 spiking to a peak of 2171 interactions due to an increase in students requiring assistance with academic misconduct hearings; appeals of final subject grade; and withdrawal without financial penalty. Interactions were recorded above 1000 per month for the entire year making 2021 the busiest year Advocates have experienced with an increase of 386.3% from 2019 to 2021. Email is still the preferred method of contact by students comprising 86% of interactions, particularly during semester break when students are away from the campus. There has been a significant increase of email and phone interactions from 2019 (pre-COVID) to 2021 due to COVID restrictions limiting some face to face interactions.



Interactions by count:



Graph 14.0 - Student and advocate interactions by count

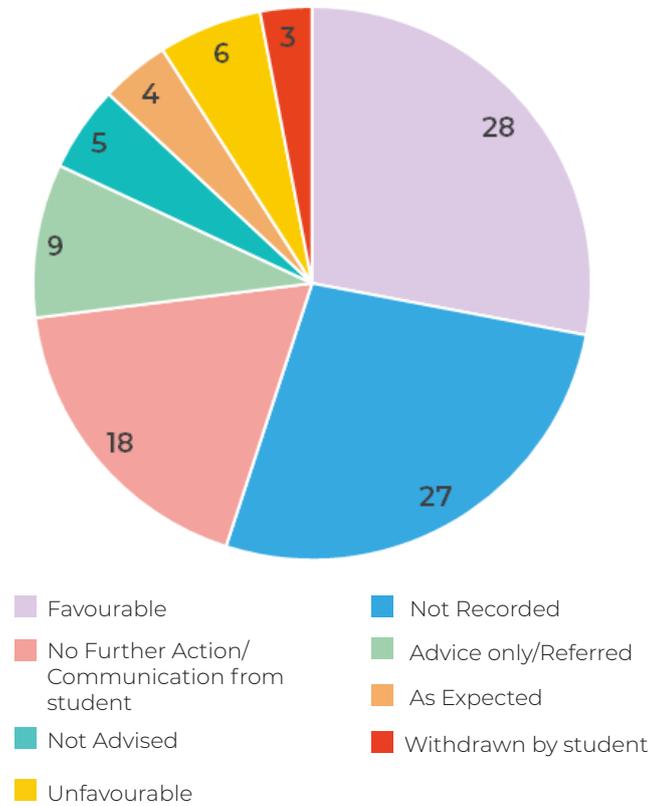
Student Advocacy Report

The Advocates implemented a Student Outcomes category to our data analysis to try to capture the outcomes obtained for students who sought assistance through the advocacy service. Advocates have been consistently able to achieve more favourable outcomes for students. Cases that have no outcome recorded at present are still open files.

The Advocates also implemented the tracking of the number of cases from individual Colleges across all campuses.

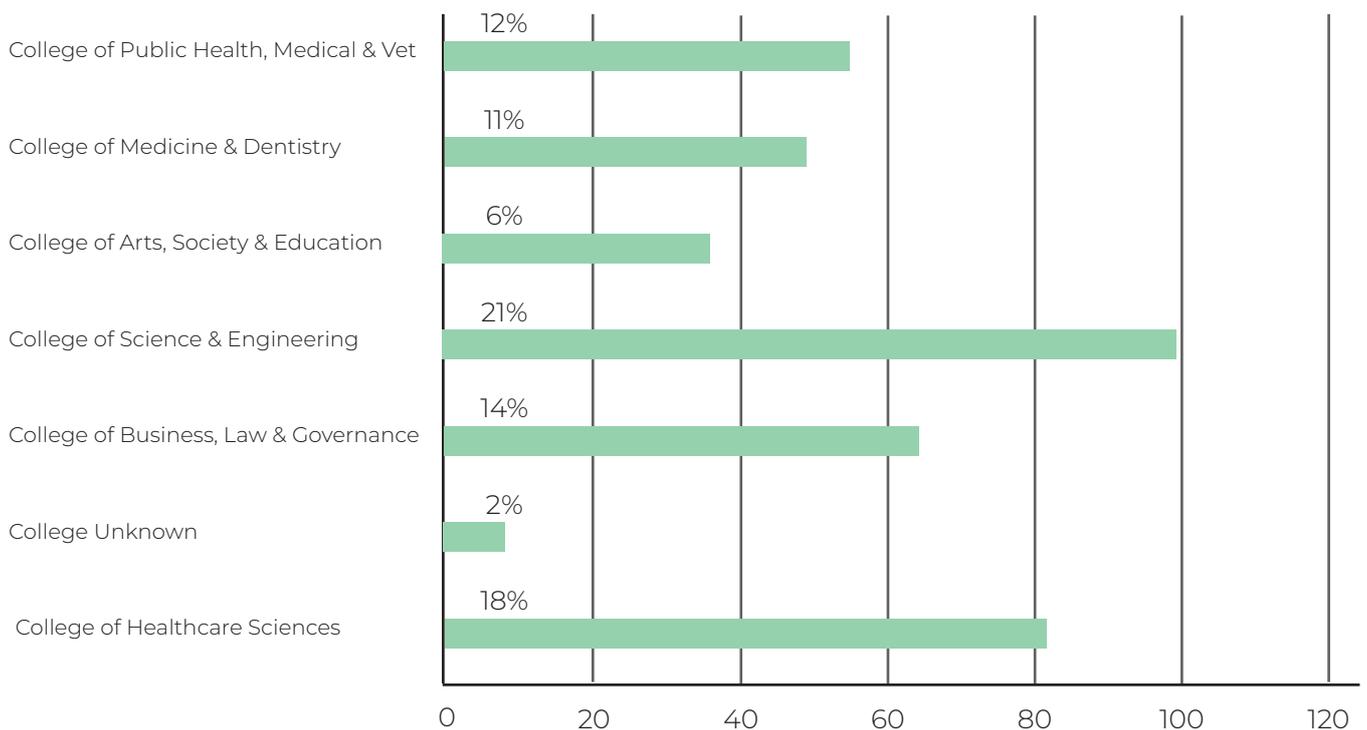
Absolutely recommend to every student!!!
Thank you!
- Student Feedback Survey

Student Outcomes %



Graph 15.0 - Outcomes for students who accessed advocacy

2021 Number of Cases from Colleges across all Campuses



Graph 16.0 - 2021 cases broken down by colleges across all campuses

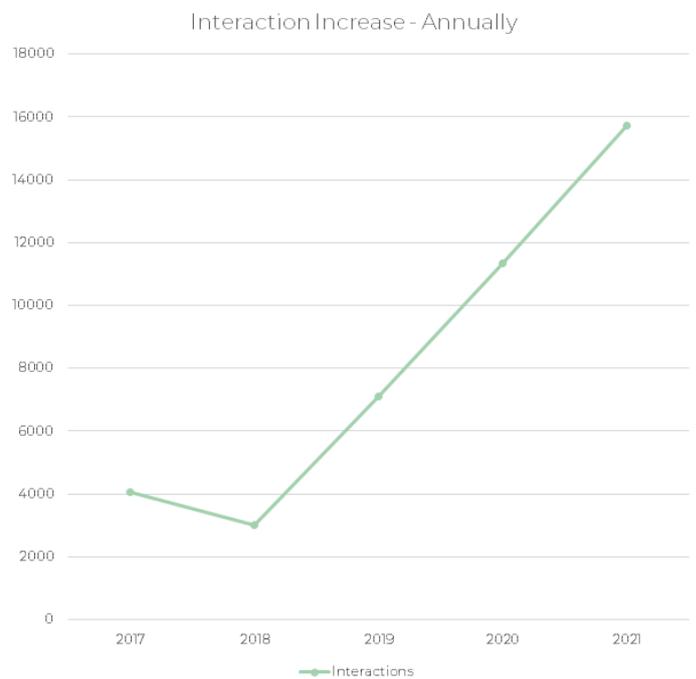
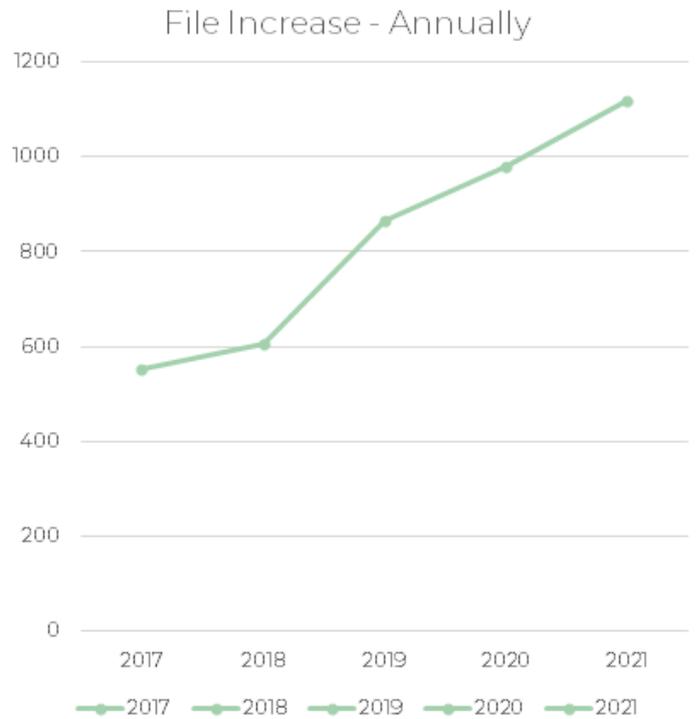
Student Advocacy Report

Overall, 2021 was the busiest year the Advocates have experienced to date. This has been an increasing trend over the last several years. This increase in workload has resulted in the Advocates making attempts to advocate for further resourcing from JCU. The General Manager has made significant efforts in this space on behalf of the Advocates.

Whilst no additional SSAF was available from the university, JCUSA did have an underspend in one area and the university gave approval to utilise these funds, which resulted in an additional 15 hours a week being made available.

The Advocacy file load between 2017 and 2021 has increased by 202.7% without any additional support or resources provided to JCUSA and the advocates to accommodate this increase.

The Advocate's interactions (emails, phone calls, face to face meetings/ hearings) have increased by 386.3% from 2017 to 2021. We are being expected to produce almost 4 times the amount of work we were in 2017. This is unmanageable, unreasonable and unsustainable given the increasing trajectory of case work.



Picture 3.0 – Student Advocacy and Welfare Officer, file increase

All graphs are based on data collected from UniOne and can be produced on request.



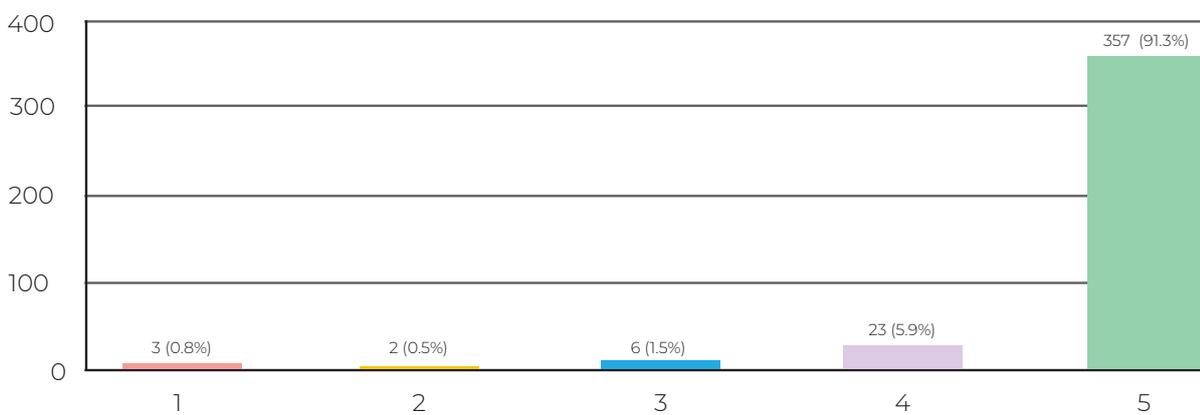
Student Advocacy Report

Student Feedback of Advocacy Service

The Advocates implemented a Student Feedback Survey in 2020 to capture student satisfaction with the service. The survey was designed to be quick and simple to complete, taking about 2-3 minutes and is completely anonymous. We received 250 responses in 2021, equating to approximately 26.5% of students provided with the survey link completing the survey. The feedback survey link is provided through the JCUSA website and emailed to students when their files are closed. Students were overwhelmingly satisfied and supportive of the Advocacy Service.

The answers were given on a scale of 1 (very dissatisfied) to 5 (very satisfied).

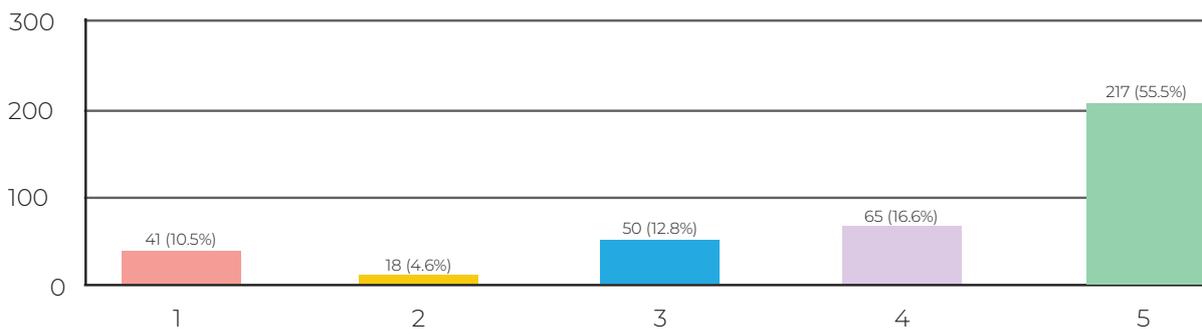
How satisfied were you with the level of support and assistance you received from your Advocate.



Graph 17.0 - Student Feedback Survey; Satisfaction levels on support and assistance from JCUSA Advocates

The survey allows the Advocates to contrast the satisfaction levels with the advocate's assistance to the outcomes obtained from JCU.

How satisfied were you with the outcome/decision from JCU



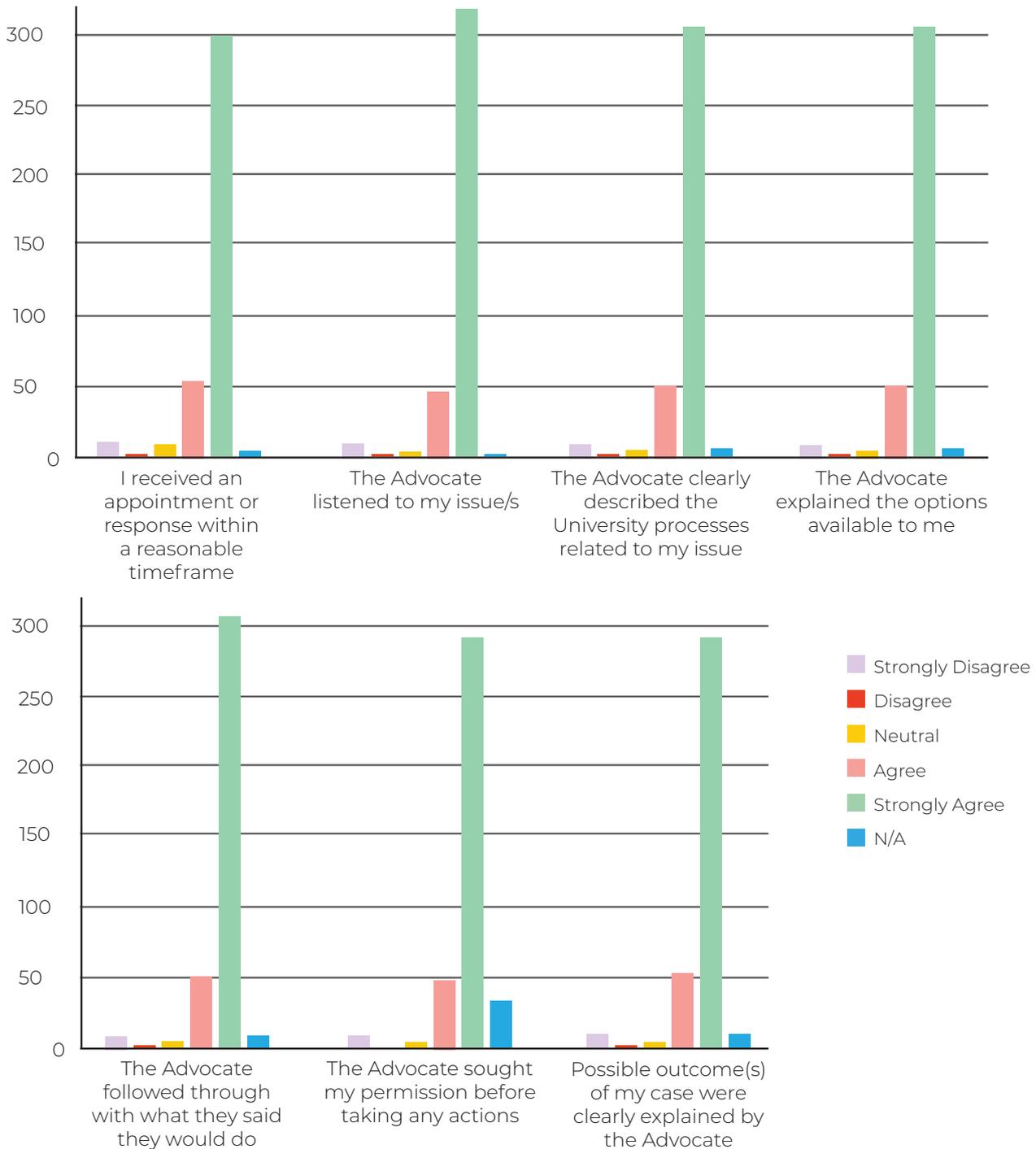
Graph 18.0 - Student Feedback Survey; Satisfaction levels of the outcome/decision from JCU

My Advocate was really great at listening to the facts around my case, explaining the universities complex formal review procedure in a way that was easy to understand and helped me clarify my options.

- Student Feedback Survey

Student Advocacy Report

The survey also asked students to rate their agreement with a number of statements. Again, the feedback was overwhelmingly positive.



Graph 19.0 - Student Feedback Survey; student ratings

As a result of student feedback and increased workload, we will be advocating for additional funding to try to expand our service.

Other Duties of the Advocates

Additionally, advocates have an ongoing presence in other informal meetings and sessions facilitated by either colleges or individual groups. The aim is to support and enhance the students overall learning experience at JCU. The level of interactions are not limited to meeting with key departments or colleges to ensure efficient cooperation and referrals are made including presentation workshops of our role to student support staff members, mentors, postgraduate students and the Indigenous Centre. Our Advocates also consult on JCU Policy and Procedure reviews.

The Advocates take an active part within the JCU community and assist and participate in events across the Campus including: O-Week; RU OK? Day; Stress Less; and Exam Plan.

2021 Highlights

- Implementation of Student Feedback Survey;
- Implementation of Online Booking form to streamline service delivery and Teams Spreadsheet to assist in monitoring file allocation and workloads Implementation of JCUSA Advocacy Service Charter;
- Implemented Outcome Statistics for Student Matters;
- Implemented College based Statistics for identification of patterns in student issues;
- More direct involvement in Policy and Procedures Reviews across the board;
- Regular meetings of advocates to share experience and mainstream the recommendations among all campuses;
- Attendance of training and continued professional development courses at the university and externally to best service students;
- Student Council involvement of one advocate in capacity as staff representative; and
- JCU Council and Advocates participation in a consultative dialogue with JCU Support Services to ensure consistent quality service to students.

2021 Advocacy Events

- Orientation Week including Market Day & G'Day JCUSA (twice a year; each semester);
- Virtual Meet the Advocates Facebook Event;
- Student Success Check List – partner with Student Life;
- RU OK Day – partner with Student Life;
- Stress Less; and
- Exam Plan – partner with Student Life

2021 Goals

- Increase JCUSA support service awareness across all campuses;
- Streamline data collection for clarity and efficiency; and
- Advocate for additional funding for further Advocacy support to meet increasing service demands.





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In 2021, we were able to once again provide many on campus events for our students to enjoy while maintaining safe COVID practices.

Semester 1 O Week 2021 was a fun filled week of various events held on and off the Townsville and Cairns campuses.

JCUSA was responsible for the overall coordination of the social component of O Week including event logistics, social events and activities, stall coordination, stallholder management, marketing and communications and stakeholder management.

A variety of events are provided during O Week in order to provide something for everyone.

O Week in semester 1 was our first on-campus O Week since COVID restrictions moved our activities to an online forum in semester 2 in 2020.

For our social calendar in semester 1 and 2 we had a range of activities for everyone to enjoy, including:

- Speed friending (online and in person);
- An online stretch session;
- Virtual Q&A with our advocates;
- Movie night;
- Market Day;
- Touring Townsville & Cairns;
- Gym open day;
- Come and try sports;
- Trivia night;
- Trip to the Strand;
- Tour of the Tablelands; and
- Toga Party.

2021 Highlights

CORES Workshops

This year we partnered with Community Response to Eliminating Suicide (CORES) to provide free workshops for students on the Townsville and Cairns Campus. CORES Queensland is a community based program that educates members of a local community on how to intervene when they encounter a person they believe may be suicidal. We ran three sessions (two in Townsville and one in Cairns) across the 28th – 29th September.

Stress Less, Townsville and Cairns

In both semesters we ran our annual Stress Less event in week 13 to provide fun activities for students to unwind and de-stress during study for exams. These events included live music, sweet treats, games, painting and prizes.

Some other events throughout the year:

- Free Brunch for IDAHOBIT;
- Free Brunch for International Women's Day;
- Free Brunch for Breast Cancer Awareness Month;
- Red Bull DJ Party;
- Vice-Chancellor Letter Writing Night;
- Secondhand Textbook Pop-up Stall; and
- Students of JCU Mingle and Info Night.



O-Week

TOWNSVILLE
2021 SEMESTER 1

Tues 16 Feb

ONLINE SPEED FRIENDING • 1.00pm - 2.00pm • Visit our FB page for details • FREE
Let's put the 'social' in social distancing! Join us for a round of online Speed Friending on Zoom, perfect for our remote and online students.

ONLINE STRETCHES • 2.00pm - 2.15pm • Visit our FB page for details • FREE
Loosen up those muscles after so many hours online. Join us for an online session of stretches you can do at home!

VIRTUAL Q&A WITH JCUSA ADVOCATES • 2.15pm - 3.00pm • Visit our FB page for details • FREE
Meet our JCUSA Advocates! Advocates offer a free service to assist you with any academic concerns. They will be answering questions and introducing you to the services they offer.

MOVIE NIGHT • 6.00pm - 8.30pm • Bld 142-111 • FREE
Enjoy a night of free pizza, popcorn and the movie 'Birds of Prey' to finish off the day.

Wed 17 Feb

MARKET DAY • 12.00pm - 3.00pm • Library Lawns • FREE - capped at 1500 people
Come and check out the huge range of stalls and clubs and societies. Get your hands on all the freebies on offer. A must-do for all students. Free BBQ included. This event is run within the Industry Framework for COVID Safe Events in QLD.

SPEED FRIENDING • 11.00am - 12.30pm • Bld 142-111 • FREE
Meet new and interesting people during this fun social event. Free light lunch and drinks supplied. Sign up at the JCUSA office.

TOURING TOWNSVILLE • 12.45pm - 2.45pm • Meet at Science Place • FREE - limited spaces
Discover the sights Townsville has to offer. Book your free spot at the JCUSA office. Meet outside the Science Place (bld 142) 15mins prior to start time. Students are welcome to bring their own face mask.

TOGA PARTY • 8.00pm onwards • Uni Bar • FREE
The biggest night of the Uni year. Get your outfit from our office or Toga stall at Market Day. Must bring ID and Student ID for entry (18+ event).

GYM OPEN DAY • 5.30am - 9pm • JCUSA Fitness bld 99 • FREE
Check out the range of equipment and services at the JCUSA gym with unbeatable deals. Try out the gym, squash, tennis and beach volleyball courts for free! Towel and enclosed shoes needed to train.

COME AND TRY SPORTS • 11.00am - 3.00pm • JCUSA Fitness bld 99 • FREE
Come down and try out a range of fun sport activities. Try Spikeball between 11am - 12pm. Check out Group Fitness Classes between 1pm - 2pm. And finish off the afternoon with Crossnet between 2pm - 3pm. Free light lunch included at 12pm.

TRIVIA NIGHT • 7.00pm onwards • Uni Bar • FREE
Let's get quizzical! Grab a team of friends or join a team on the night to meet new people! Test your knowledge to claim first place!

Fri 19 Feb

THE STRAND • 10.00am - 2.00pm • Meet at JCUSA Office • FREE - limited spaces
Join us for a relaxing day down at The Strand and meet new people! Play beach volleyball, go for a swim or chill out underneath a palm tree. Snacks and drinks included. Book your free spot at the JCUSA office. Meet outside the JCUSA Office 15mins prior to start time.

Sun 21 Feb

THE STRAND • 10.00am - 2.00pm • Meet at JCUSA Office • FREE - limited spaces
Join us for a relaxing day down at The Strand and meet new people! Play beach volleyball, go for a swim or chill out underneath a palm tree. Snacks and drinks included. Book your free spot at the JCUSA office. Meet outside the JCUSA Office 15mins prior to start time.

O-Week

CAIRNS
2021 SEMESTER 1

Tues 16 Feb

ONLINE SPEED FRIENDING • 1.00pm - 2.00pm • Visit our FB page for details • FREE
Let's put the 'social' in social distancing! Join us for a round of online Speed Friending on Zoom, perfect for our remote and online students.

ONLINE STRETCHES • 2.00pm - 2.15pm • Visit our FB page for details • FREE
Loosen up those muscles after so many hours online. We'll show you some stretches you can do at home!

VIRTUAL Q&A WITH JCUSA ADVOCATES • 2.15pm - 3.00pm • Visit our FB page for details • FREE
Meet our JCUSA Advocates! Advocates offer a free service to assist you with any academic concerns. They will be answering questions and introducing you to the services they offer.

MOVIE NIGHT • 6.00pm - 8.30pm • The Boathouse • FREE
Enjoy a night of free pizza, popcorn and the movie 'Birds of Prey' to finish off the day.

Wed 17 Feb

MARKET DAY • 12.00pm - 3.00pm • A24 Refectory • FREE - capped at 1500 people
Come and check out the huge range of stalls and clubs and societies. Get your hands on all the freebies on offer. A must-do for all students. Free BBQ included. This event is run within the Industry Framework for COVID Safe Events in QLD.

SPEED FRIENDING • 11.00am - 12.30pm • The Boathouse • FREE
Meet new and interesting people during this fun social event. Free light lunch and drinks supplied. Sign up at the JCUSA office.

TOURING CAIRNS • 12.45pm - 2.45pm • Meet at JCUSA Office • FREE - limited spaces
Discover the sights Cairns has to offer. Book your free spot at the JCUSA office. Meet outside the JCUSA office 15mins prior to start time. Students are welcome to bring their own face mask.

TOGA PARTY • 8.30pm onwards • The Woolshed • FREE
Dress as the Roman God you were born to be and join us for Toga Party at The Woolshed. Take the free bus from Uni into town. Free bus back to Uni at 12.00am. This is an 18+ event. Must bring ID and Student ID. Meet at JCUSA office for free bus to event.

GYM OPEN DAY • 9.00am - 4.00pm • JCU FH101 • FREE
Check out the range of equipment and services at the JCU Fit 101 gym with unbeatable deals. Try out the gym for free! Towel and enclosed shoes needed to train.

COME AND TRY SPORTS • 11.00am - 3.00pm • Outside JCUSA Office • FREE
Come down and try out a range of fun sport activities. Try Spikeball between 11am - 12pm. Check out Walking Netball between 1pm - 2pm. And finish off the afternoon with Basketball and Crossnet between 2pm - 3pm. Free light lunch included at 12pm.

TRIVIA NIGHT • 7.00pm onwards • The Boathouse • FREE
Let's get quizzical! Grab a team of friends or join a team on the night to meet new people! Test your knowledge to claim first place!

Fri 19 Feb

JCUSA TABLELAND TOUR • 10.00am - 3.00pm • Meet at JCUSA Office • \$6 entry - limited spaces
Join us for a day travelling through the beautiful Tablelands, including Kuranda Markets, Mareeba Museum and Granite Gorge Park. A great way to meet new people! Book your free spot at the JCUSA office.

Sun 21 Feb

JCUSA TABLELAND TOUR • 10.00am - 3.00pm • Meet at JCUSA Office • \$6 entry - limited spaces
Join us for a day travelling through the beautiful Tablelands, including Kuranda Markets, Mareeba Museum and Granite Gorge Park. A great way to meet new people! Book your free spot at the JCUSA office.



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O-Week

TOWNSVILLE
2021 SEMESTER 2

WED 21 Jul

SPEED FRIENDING • 12.00pm - 1.00pm • Bld 142-111 • FREE
Meet new and interesting people during this fun social event. Free light lunch and drinks supplied. Sign up at the JCUSA office.

ONLINE SPEED FRIENDING • 2.30pm - 3.30pm • Visit our FB page for details • FREE
Meet new and interesting people during this fun social event. Perfect for online and external students!

MOVIE NIGHT • 6.30pm - 9.00pm • George Kneipp Auditorium • FREE
Enjoy a night of hot dogs, popcorn and the movie 'The Dry' to finish off the day. Sign up for this event at the JCUSA Office.

THUR 22 Jul

TOURING TOWNSVILLE • 12.30pm - 3.30pm • Meet at Refectory • FREE - limited spaces
Discover the sights Townsville has to offer. Meet outside the Refectory 15mins prior to start time. Students are welcome to bring their own face mask. Free lunch included. Book your free spot at the JCUSA office.

FRI 23 Jul

GYM OPEN DAY • 5.30am - 9pm • JCUSA Fitness bld 99 • FREE
Check out the range of equipment and services at the JCUSA gym with unbeatable deals. Try out the gym, squash, tennis and beach volleyball courts for free! Towel and enclosed shoes needed to participate in any physical activity.

Week 1

WED 28 Jul

MARKET DAY • 12.00pm - 3.00pm • Library Lawns • FREE
Come and check out the huge range of stalls and clubs and societies. Get your hands on all the freebies on offer. A must-do for all students. Free BBQ included.

FRI 30 Jul

TOGA PARTY • 8.00pm onwards • Uni Bar • \$12 entry
The biggest night of the Uni year. Buy a Toga kit from our office or Toga stall at Market Day for \$20. Must bring ID and Student ID for entry (18+ event).

SUN 1 Aug

THE STRAND • 10.00am - 2.00pm • Meet at JCUSA Office • FREE - limited spaces
Join us for a relaxing day down at The Strand and meet new people! Go for a swim or chill out underneath a palm tree. Snacks and drinks included. Book your free spot at the JCUSA office. Meet outside the JCUSA Office 15mins prior to start time.



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Building a better student experience

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www.jcusa.edu.au
jcstudentassociation

O-Week

CAIRNS
2021 SEMESTER 2

WED 21 Jul

GYM OPEN DAY • 6.00am - 6.00pm • JCUFIT 101 • FREE
Check out the range of equipment and services at the JCUSA gym with unbeatable deals. Towel and enclosed shoes needed to train.

SPEED FRIENDING • 12.00pm - 1.00pm • The Boathouse • FREE
Meet new and interesting people during this fun social event. Free light lunch and drinks supplied. Sign up at the JCUSA office.

ONLINE SPEED FRIENDING • 2.30pm - 3.30pm • Visit our FB page for details • FREE
Meet new and interesting people during this fun social event. Perfect for online and external students!

THUR 22 Jul

MOVIE NIGHT • 6.30pm - 9.00pm • The Boathouse • FREE
Enjoy a night of hot dogs, popcorn and the movie 'The Dry' to finish off the day. Sign up for this event at the JCUSA Office.

THUR 22 Jul

TOURING CAIRNS • 12.30pm - 3.30pm • Meet at JCUSA Office • FREE - limited spaces
Discover the sights Cairns has to offer. Meet outside the JCUSA Office, Bld A24 15mins prior to start time. Students are welcome to bring their own face mask. Free lunch included. Book your free spot at the JCUSA office.

WED 28 Jul

MARKET DAY • 12.00pm - 3.00pm • The Boathouse • FREE
Come and check out the huge range of stalls and clubs and societies. Get your hands on all the freebies on offer. A must-do for all students. Free BBQ included.

FRI 30 Jul

TOGA PARTY • 8.30pm onwards • The Woolshed • FREE
The biggest night of the Uni year. Buy a Toga kit from our office or Toga stall at Market Day for \$20. Must bring ID and Student ID for entry (18+ event). Free bus from campus at 8.30pm and return from Woolshed at 12am (drop off at Cairns Student Lodge, JCUSA Office and John Grey accommodation block). Sign up for your spot on the bus at the JCUSA office.

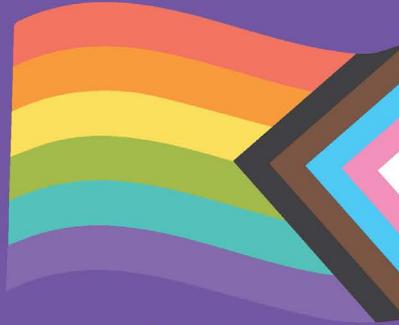
SUN 1 Aug

TOURING TABLELANDS • 10.00am - 5.00pm • Meet at JCUSA Office • \$10 refundable deposit
Join us for a day travelling through the beautiful Tablelands, including Kuranda Markets, Mareeba Museum and Granite Gorge Park (\$10 entry). Feed wallabies at Granite Gorge for \$2 per bag. Limited spaces, book your spot at the JCUSA Office. A great way to meet new people!



Events

JOIN US AGAINST LGBTQIA+ DISCRIMINATION ON MAY 17



On May 17, IDAHOBIT (*International Day Against Homophobia, Biphobia, Interphobia & Transphobia*) is a day to activate, educate and change the world.

IDAHOBIT
MAY 17

IDAHOBIT.ORG.AU

f @ MINUS18YOUTH

MINUS18

TUES MARCH 9 | 9:45 AM
WED MARCH 10 | 4:45 PM
TOWNSVILLE

JCUSA SSAF GRANT WORKSHOP

RSVP to
clubsandsocieties.tsu@lists.jcu.edu.au

COMMUNITY RESPONSE TO ELIMINATING SUICIDE WORKSHOP



Join us for a free workshop for students presented by CORES. Two workshops will be held in Cairns and Townsville.

September 28th, 9am - 2pm
September 29th, 12 - 5pm

Register to secure your free spot!



CORES
Community Response to Eliminating Suicide



JCU SA
JCU STUDENT ASSOCIATION

FREE BRUNCH HAM & CHEESE CROISSANTS

With Vegan + GF treats, juice, coffee & tea!

FRIDAY 24TH SEPTEMBER
Ed Central Ampitheatre, TSV
10AM - 11.30AM

JCU SA | JCU STUDENT ASSOCIATION

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International Women's Day

PIN YOUR THOUGHT HERE

#ChooseToChallenge

JCU SA | JCU STUDENT ASSOCIATION

STUDENTS OF JCU MINGLE AND INFO NIGHT

WHEN:
6PM-8PM
THURSDAY 23RD SEPTEMBER

WHERE:
JCU IDEAS LAB, NGUMA-BADA CAMPUS (CAIRNS)

FREE EVENT
MEET FELLOW STUDENTS AND DISCOVER
JCUSA OPPORTUNITIES, NIBBLES AND
REFRESHMENTS PROVIDED

Events





Save the
Orange-bellied Parrot

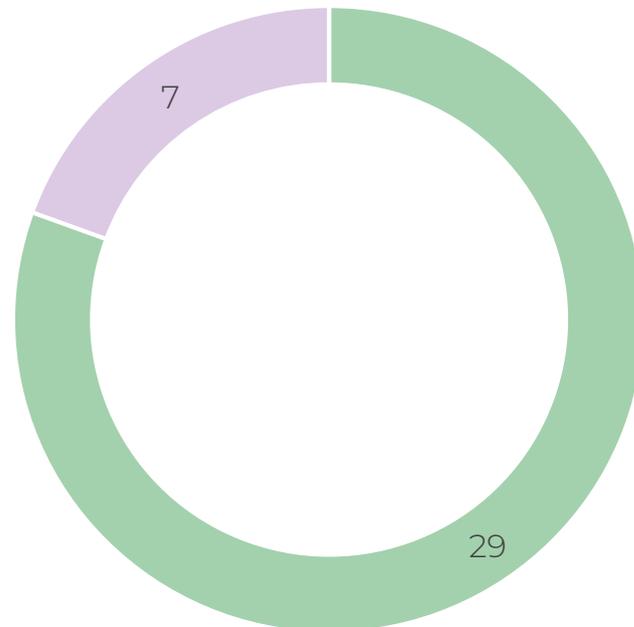
A FUTURE
FOR ALL
OF US

JCUSA
Zoology
SOCIETY

JCUSZoologySociety@gmail.com

Clubs and Societies Report

Total number of affiliated Clubs/Societies



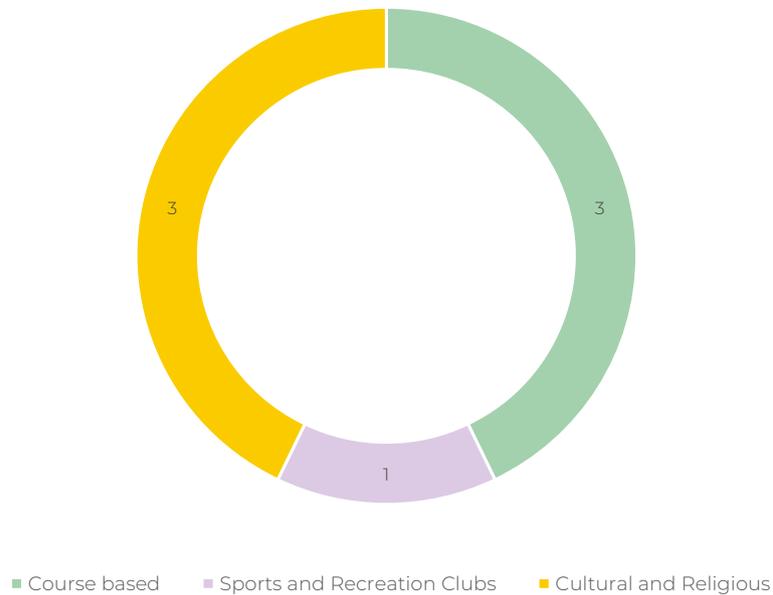
■ Townsville ■ Cairns

Graph 20.0 – Total number of affiliated clubs/societies across the Cairns and Townsville Campuses



Clubs and Societies Report

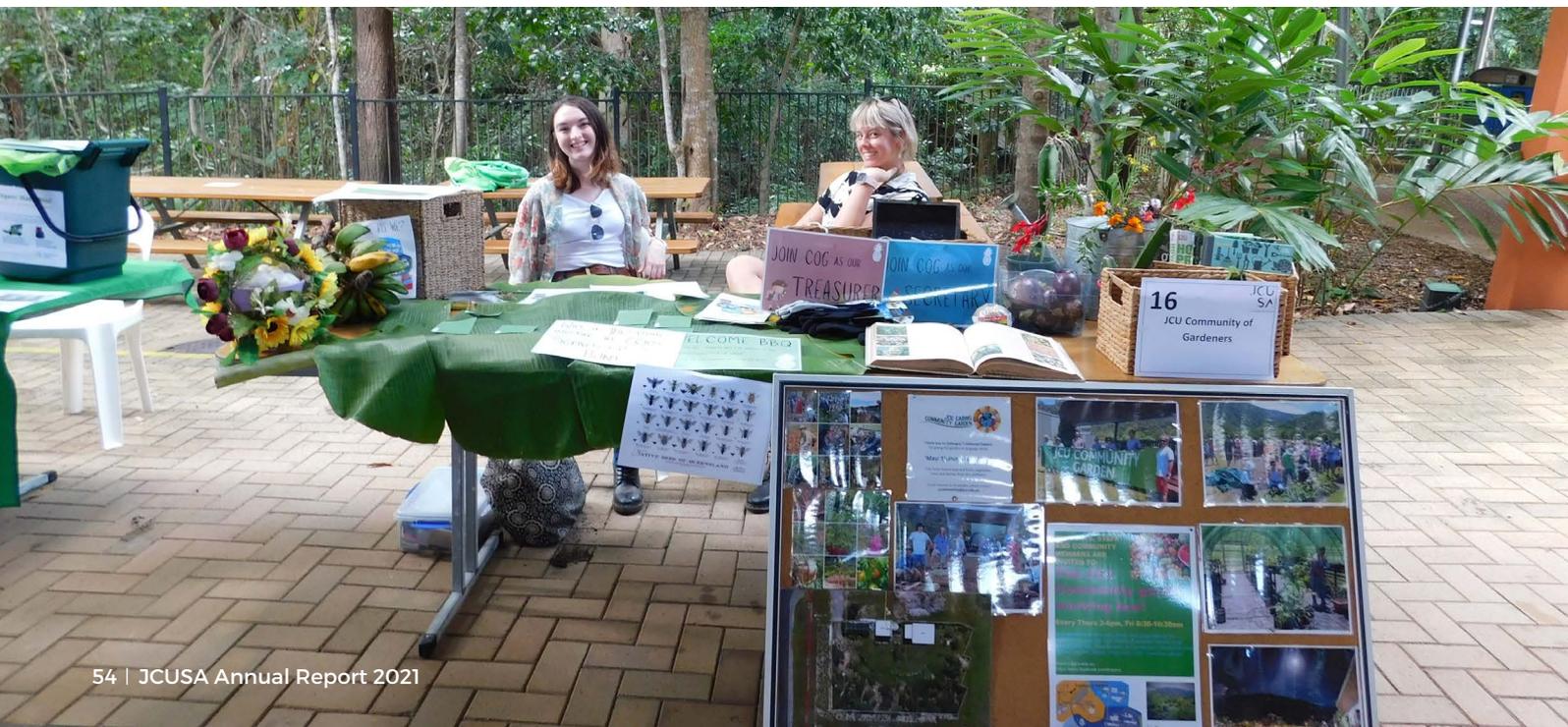
2021 Breakdown of Cairns based affiliated clubs/societies



Graph 21.0 – Breakdown of the types of Cairns based affiliated clubs/societies

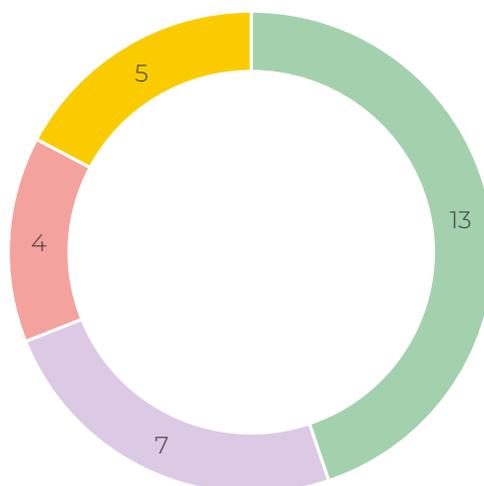
List of Cairns Clubs and Societies:

1. Engineers Anonymous
2. Cairns Postgrad Society
3. Inter Alia
4. Community of Gardeners
5. JCU Christian Students Cairns
6. FOCUS
7. Bama Nguma Barra



Clubs and Societies Report

2021 Breakdown of Townsville based affiliated clubs/societies



■ Course based ■ Sports and Recreation Clubs ■ Political and Advocacy ■ Cultural and Religious

Graph 22.0 – Breakdown of the types of Townsville based affiliated clubs/societies

List of Townsville Clubs and Societies

1. Australian Southasian Healthcare Association (ASHA)
2. Nursing and Midwifery Society (JCUNMS)
3. JCU Law Students Society (JCULSS)
4. JCU Surgical Society (JCUSS)
5. Biomedical and Medical Laboratory Science Society (BMML)
6. JCU Medical Students Association (JCUMSA)
7. JCU Zoology Society (JCUZS)
8. Engineering Undergraduate Society (EUS)
9. JCU Education Students Society
10. James Cook University Pharmacy Student Association (JCUPSA)
11. JCU Veterinary Students Association (JCU VSA)
12. JCU Marine Society
13. JCU Aquaculture Association
14. Society of Manga, Anime and Gaming (SoMAG)
15. Townsville Ultimate Disc Incorporate
16. Meditation & Yoga Club
17. Water Polo Club
18. Ross River (JCU) Football Club Inc.
19. JCU Sunshine Edible Community Garden Club
20. African Student Association (JCUASA)
21. JCU Christian Students (JCUCS)
22. South Asian Cultural Association (SACA)
23. FOCUS
24. Townsville Beach Volleyball
25. JCU Papua New Guinea Students Association (JCU PNG SA)
26. RHINO (Regional Health)
27. Supporting All Nations Toward Equality (SANTE)
28. INSAKA
29. JCU Amnesty



Sport and Recreation Report

Jason Conn

Sports & Recreation Manager

It has been a big year for sport & recreation at JCU across both our Cairns and Townsville campuses. After the year that was 2020, JCUSA Sport & Recreation were excited to see the majority of our programs and events return to normal in 2021.

We saw some of our favourite programs return as well as introduction of new events across both campuses.

We did start the year on a sad note with our pool in Townsville officially shutting down. After an assessment made by the university, it was deemed not viable to fix up the pool. JCUSA Sport & Recreation and the Student Association are working with the university to build a pool on campus.

At our Cairns Campus, it was great to see that a new gym was opened up during O Week. The facility is a significant improvement and whilst it was a bit of a slow start (when it came to certain equipment arriving due to COVID), we are glad we now have a gym that is fully operational and we continue to grow the facility to cater for students.

We were happy to see the return to normality in our programs across both campuses including Fisher Shield, Interfaculty Sport, Gungarra Cup and Social Sport as well as seeing the return of the Uni v Army event to our calendar.

2021 also saw the introduction of two major events. For the first time, we introduced the Uni v Navy to our Cairns-based students. Based on the successful Uni v Army event in Townsville, the event sees JCU students compete against the Navy in a variety of sports with the premise of this event to strengthen the bonds between the university and Navy in the Cairns region.

2021 also saw the introduction of the JCUSA Sport Blues Awards. The JCUSA Sport Blues Awards honours JCU students in recognition of their outstanding sporting achievements throughout 2021.

The Blues Awards originated back in the 1800s between Oxford and Cambridge universities. Students at these universities



would receive a blue ribbon and then later a blue jacket when representing their university which would later become a symbol of sporting excellence. This tradition has since been adopted by various universities across Australia, United Kingdom and New Zealand and in 2021 JCU joined the list.

JCUSA Sport & Recreation were also able to send JCU teams to compete at various UniSport Nationals events throughout 2021 however throughout 2021 COVID-19 did become a talking point at Nationals.

Whilst we have been fortunate to be in North Queensland during the COVID-19 pandemic, North Queensland hasn't been completely immune with the postponement of events, regional lockdowns and mask wearing. Despite some of these setbacks/limitations we have been quite fortunate in 2021 compared to other universities in NSW, ACT and Victoria who were unable to run any programs or services throughout the second half of 2021. Those universities were constantly in the back of our minds when running anything at JCU.

We also saw some changes when it came to staffing in Sport & Recreation. Our previous Sport & Recreation Manager Teisha Condie decided not to return from her extensive leave in 2021. On behalf of JCUSA Sport & Recreation, we would like to thank her for her service to the organisation. In addition, our Sport & Recreation Officer in Townsville, Aden Hawke made the decision to step down from his role as well in September 2021. Whilst Aden is not completely lost to the organisation (Aden still works on a casual basis), we would like to thank Aden's commitment to organisation in that role for those 18 months. During that month, we promoted Vincent Gardiner to the Sport &

Sport and Recreation Report

Recreation Officer role meanwhile we replaced Vincent's role with Jacob Day who has been working on a casual basis for the organisation since 2019. The both of them have shown true professionalism moving into their respective roles at one of the busiest times of the year.

On the back of our successful JCUSA Sport & Recreation Survey, in 2021 we did another survey specifically focusing on our gyms across both the Cairns and Townsville Campuses. We asked anyone to complete the survey regardless if they were a member or not. This survey received over 250 respondents across both campuses. We would like to thank everyone who completed the survey as the feedback will help to improve the services and experience of using either JCU Fit 101 or the JCUSA Fitness Centre.

Cairns Social Sport

In 2021, Cairns Social Sport had 6-a-side Soccer and 3x3 basketball played across both semesters. These sports were held on Wednesday and Thursday respectively. JCUSA Sport & Recreation did try to start touch football and walking netball however due to insufficient numbers, we could not get these to go ahead. While only a small number participated in the program, it was great to see students willing to be involved in the program.

Gunyarra Cup

In 2021, the Gunyarra Cup had one of its best years for the competition as well as one of the closest finishes. In its fourth year of competition, the Gunyarra Cup featured soccer, basketball and eSports meanwhile cross country, touch football and crossnet were added to the program. It was a very tight finish to the competition with the scores levelled at the end

of the year. Therefore to separate both teams, a table tennis competition was held to decide the winner. It did come down to the final set however Cairns Student Lodge were able to win the competition for the first time.

Cairns Gym

With the new gym facility opened in 2021, we saw a larger number of members utilise the facility with over 300 memberships sold in 2021. JCU Fit 101 did have to shut down briefly in August as COVID-19 cases were in the Cairns region. The vast majority of the memberships were academic year memberships (40 weeks) with most members being students who live on college at either John Grey Hall and Cairns Student Lodge. JCU Fit 101 was also used by the Cairns-based Northern Rays players as well as the last remaining Sport & Exercise students in Cairns. We are continuing to try and attract more members to the facility with the possibility that JCU Fit 101 will be on the Fitness Passport program.

Uni v Navy

With the Uni v Navy being built up for months, we were disappointed that we had to postpone the event for one month due to a COVID-19 case popping up Cairns. However in September, we were able to go ahead with the event with students competing in indoor cricket, indoor soccer, European handball, netball and beach volleyball at the Cairns Indoor Sports Centre.

We had a small but enthusiastic group of students who were willing to play any sport. JCU were able to come away with the netball trophy.

We are proud to announce that this event will be happening again next year on Wednesday August 3.



Sport and Recreation Report

Townsville

Social Sport

In 2021, on feedback from students, it was decided to include basketball into our Social Sport program. Basketball was also included into our rounders program. With returning to some normality, we saw Social Sport numbers increase in 2021 with numbers looking like 2019, it is great to see Social Sport bounce back from COVID-19. Much like last year, we are seeing more participants signing up to play rounders (playing a different sport each week) rather than playing just the one sport for the entire competition.

Fisher Shield

Fisher Shield in 2021 looked a little bit different with the introduction of Ultimate Disc and AFL 9s to the calendar after swimming and water polo was removed due to the pool shutting down. This year saw the closest finish since 2017 with John Flynn College winning the Overall Trophy ahead of University Hall. John Flynn College also won the men's overall meanwhile Saints Catholic College won the women's overall and the Spirit Award. In the Fisher Shield competition, Montanna McAvooy from Saints Catholic College won the Fisher Shield Sportswoman of the Year meanwhile Dirk Lawrie from University Hall won Sportsman of the Year.

Due to trademark issues, the Fisher Shield event is being renamed with the new name being released in Semester 2 2022 (currently running as the JCU Residential College Competition).

Interfaculty Sport

Interfaculty Sport remains as a completely free sporting competition for students in Townsville to participate in 2021. Students compete across table tennis, touch football, soccer, basketball, netball and rugby league to be crowned overall Interfaculty Champions. Interfaculty Sport has gone to another level we are seeing more students want to participate in the program. Interfaculty Sport had another tight finish for 2021 however the faculty of Medicine and Pharmacy were able to win overall for the very first time.

JCUSA Fitness Centre

In 2021 we did have to shut the JCUSA Fitness Centre for a couple of days in June/July due to COVID-19 and needed to wear masks to be able to be open again, but all in all the JCUSA Fitness Centre was glad to see some normality after what occurred in 2020.

Once again we had over 1000 members at the JCUSA Fitness Centre in 2021 with our most popular type of gym membership being the Academic Year (40 weeks) membership. Fitness Passport program continues to be a key partnership with more Fitness Passport holders wanting to use our gym with hopes this can translate to the Cairns Gym as well.



Sport and Recreation Report

The Group Fitness Classes were still a popular service to have on campus with Pilates being the most popular class followed by Bodypump. Thump boxing was also very popular in 2021 after it returned for the first time since COVID-19. Afternoon/evening classes tended to be the most popular time to come in particular the 4:30pm and 5:45pm classes. Other classes held included GRIT, cycle, step, Zumba, yoga and restorative yoga. The JCUSA Fitness Centre also remained as the Official Fitness Centre for the JCU Townsville Fire who compete in the Women's National Basketball League (WNBL). We continue to be proud supporters of the JCU Townsville Fire in the North Queensland Region.

Uni v Army

This year saw the return of one of the biggest events on the JCUSA Sport Calendar – the Uni v Army event. After COVID-19 forced the cancellation of the event in 2020, both JCU and the Army were keen to bring this event back bigger and better. This year's event also celebrated 20 years since the event first began as men's rugby as part of a curtain raiser to the British and Irish Lions game against the Queensland Residents team at Dairy Farmers Stadium. Since then, the program has expanded to include women's rugby, men's basketball, women's netball, women's and men's soccer and mixed touch football. We saw large crowds at both Townsville Stadium and at the JCU Joe Baker Field. JCU were able to keep their dominance in the Netball winning it for the 10th straight year, our mixed touch football team remain undefeated to win for the third straight time meanwhile our women's soccer team won for the first time in a convincing display with a 10-0 scoreline.

Representative Sport

University Nationals

Unfortunately due to the COVID-19 outbreak in NSW, ACT and Victoria along with border closures, UniSport Australia had to make the unfortunate decision to cancel Nationals Div 1 and Div 2 for the second straight year.

However in place of this event, UniSport Australia held Nationals Queensland which featured the Queensland universities. This year JCU sent 48 students across 5 different sports including: women's netball, men's rugby 7s, mixed touch football, men's basketball and men's futsal which was made up of students from the JCU Brisbane Campus. This was the largest team JCU had sent to a single UniSport event since 2017.

While it was a shorter competition, it was a jam packed 3 day event. The teams competed hard, never gave up and competed until the end of the event. Many students were also battling injuries towards the end of the competition. JCU students are built tough, for example, the goalkeeper for the futsal team played an entire game with a broken finger.

JCU were able to claim some silverware at the event as the men's rugby 7s team claimed a silver medal. The team showed they were not there to make up numbers. JCUSA Sport & Recreation were proud to be there to see their achievement.

Other notable finishes from JCU include our women's netball team just going down to Griffith University in the Bronze Medal clash meanwhile our mixed touch football team finished in 8th.



Sport and Recreation Report

Indigenous Nationals

This year the event was held at its spiritual home of Newcastle where UniSport was celebrating 25 years of the event. Unfortunately JCU did not make the semi-finals in any sports however JCU did win 2 out of 3 games in both touch football and volleyball. JCU's only loss in volleyball was against Curtin University who would win the volleyball competition. Overall JCU finished in 11th position. Despite the result, the Indigenous Nationals team should be commended for how they acted throughout the week. Unfortunately while we were in Newcastle, the COVID-19 outbreak began to spread across the Sydney region. The last two days the students were instructed to not attend any venues outside of UniSport events. The compliance and understanding throughout the event should be recognised and JCUSA Sport & Recreation are proud of those students.

Next year's event will be held in Brisbane and will be hosted by Queensland University of Technology.

JCUSA Sport Nationals Representative Program

The 2021 JCUSA Sport Nationals Representative Program went to Tom Wells (rugby union), Mya Thomas (Netball) and Conor Wilson (Touch Football) meanwhile we also honoured the 2020 recipients Elliarna Mitchell (athletics) and Kayla Larsen (netball). The JCUSA Sport Nationals Representative Program sees subsidised travel for JCU Students to represent their University at a National level.

Elliarna Mitchell represented JCU at Nationals Athletics that was held in Sydney. Elliarna was the sole JCU competitor in this event. Elliarna competed in the 400m event. Unfortunately Elliarna missed out on making the final finishing in 6th in her heat however she did go up against some of the best runners in this country with some that had qualified for the Olympics.

Tom Wells was part of the men's rugby 7s team that won Silver at Nationals Queensland meanwhile Mya and Kayla were part of the netball team that lost in the Bronze medal match.

Unfortunately Conor was injured prior to the event and could not compete however he went to the event as a coach.



Sport and Recreation Report

JCUSA Sport Blues Awards

JCUSA Sport & Recreation hosted their first ever JCUSA Sport Blues Awards which recognises outstanding sporting achievements from JCU Students throughout 2021.

Blues Awards are broken into two groups – Blue & Half Blue.

- Blue – Students who have participated at a state or national level with distinction.
- Half Blue – Students who have participated at a high level with distinction including local or state.

In total 7 students received awards including 4 students who receive a half-blue and 3 who received a full Blue.

- Blue Award Recipient – Jarrod Langford: Tenpin Bowling
- Blue Award Recipient – Connor De-Campo: Gymnastics
- Blue Award Recipient – Jake Doran: Athletics
- Blue Award Recipient – Chelseann Osborne: Sailing
- Half-Blue Award Recipient – Celeste Barr: BMX Racing
- Half-Blue Award Recipient – Mackenzie McAvoy: Rugby Union
- Half-Blue Award Recipient – Shannon Wong: Volleyball

Jarrod Langford was also named as the JCUSA Sportsman of the Year for his achievements in Tenpin Bowling. At the JCUSA Sport Blues Awards, we also handed out the JCU Spirit of Sport Award to Calum Maitland for his commitment to Interfaculty Sport in 2021.



Going into 2022

From our 2021 Review and 2022 Planning which was completed at the end of Semester 2 2021, JCUSA Sport have decided on areas of focus to improve the student experience at JCU in the area of Sport and Recreation.

The areas of focus for 2022 will be the following:

- Increase brand awareness and advertising of JCUSA Sport.
- Continue to implement and focus on certain areas based on the data obtained from the JCUSA Sport & Recreation survey completed in 2020.
- Increasing professionalism and engagement in our programs.
- Continue to increase participation on the Cairns Campus.
- Continue to professionalise and increase the capacity of our JCU Representative teams.
- Promote Program Diversity.

We are proud of 2021 and we hope to build on this in 2022!



JCU STUDENT ASSOCIATION



Marketing Report

Amanda Carter

Media, Marketing and Administration Officer



Website

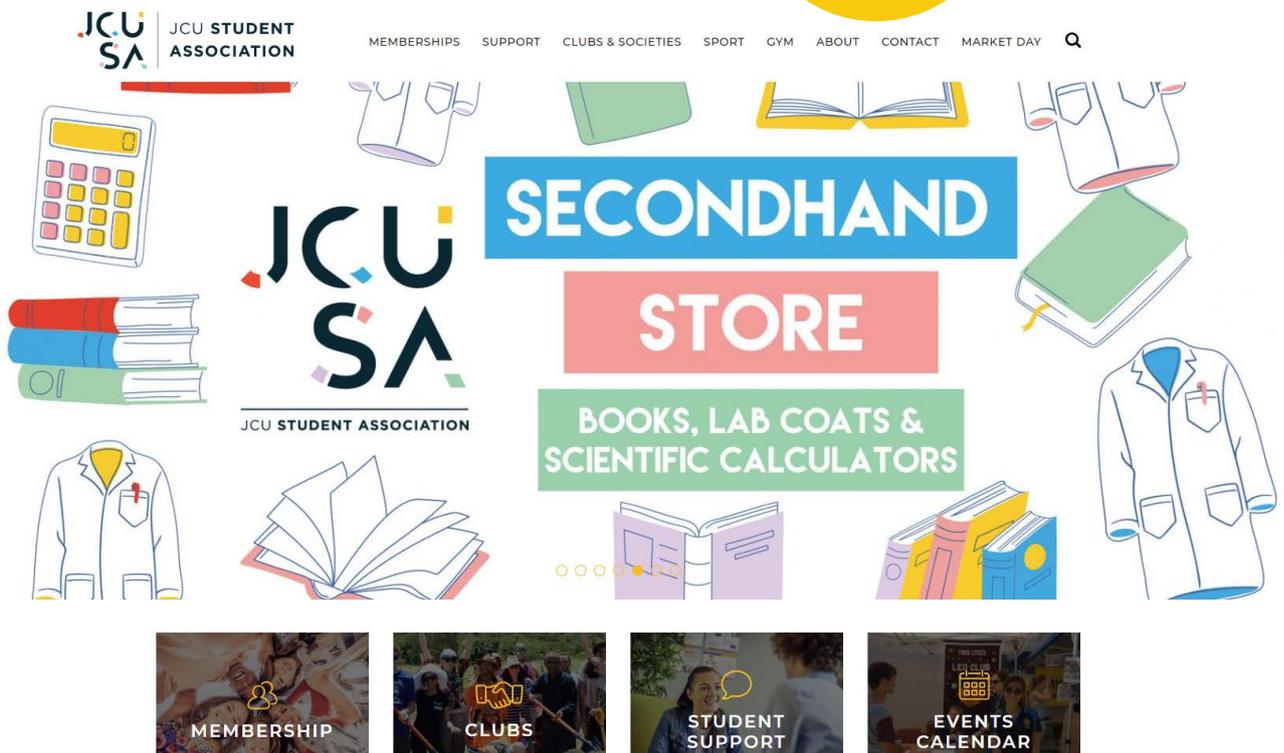
The JCUSA website is one of our primary communication tools with students and external stakeholders. Following on from 2020, 2021 continued to be a year of COVID, this means that online communication and resources are vital to our organisation.

The JCUSA website is continually updated throughout the year with the most up-to-date information for students.

The website had 37,360 users over 2021, with the most daily visitors during the beginning of O'Week study period 1.

Most users came to our website through direct traffic (i.e. without a traceable referral source, such as typing your URL into the address bar or using a bookmark on a browser). Organic search engine traffic was our second largest source of visitors. Facebook continues to be our largest social media driver to the website.

In 2021 our top three most visited pages were the home page, clubs and societies and Townsville gym. Clubs and Societies moved up in popularity from third to second most visited.



Marketing Report

Social Media

JCUSA maintains a range of different social media sites and pages that each have their own purpose. The following sites statistics were recorded as of 31/12/2021.



Facebook

Facebook is our main platform for communication, when it comes to notifying students of events happening on campus, JCUSA council meetings, membership deals and Sport updates and programs. It is also an easy access point for students, and our clubs & societies, to contact us.

In 2021 we created a new JCUSA Sport and Recreation Facebook page to consolidate the two previous Sport Facebook groups for Townsville and Cairns. The Facebook page was created to give Sports and Recreation access to features that are included in a business page and to have a more centralised place for information.

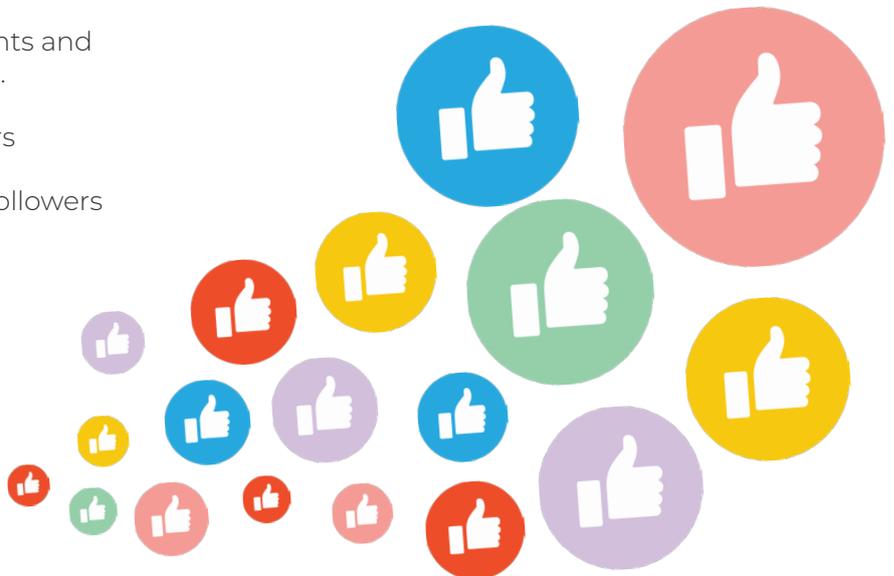
- JCU Student Association (main page) – 9,974 likes
- JCUSA Fitness – 3,195 likes
- JCUSA Sport & Recreation – 971 likes
- The Bullsheet – 105 likes



Instagram

Instagram is used to promote our events and other activities happening on campus.

- JCUSA (main page) – 1,564 followers
- JCUSA Fitness – 328 followers
- JCUSA Sport & Recreation – 1,028 followers



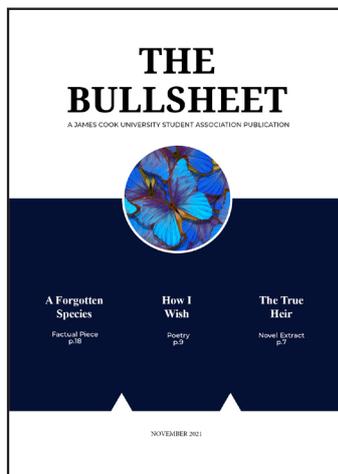
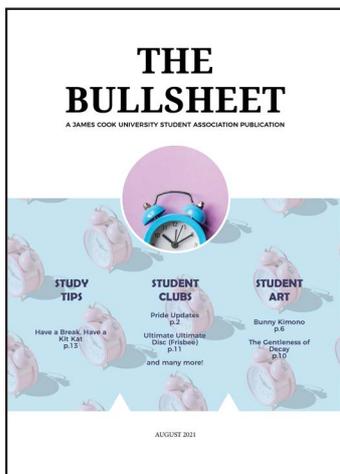
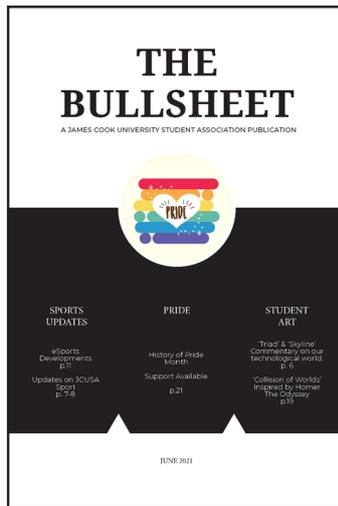
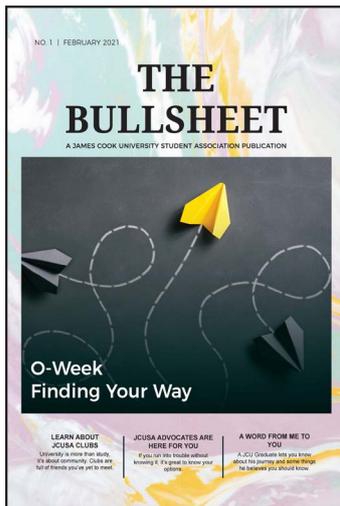
Marketing Report

The Bullsheet

In 2021 we continued to grow the online version of The Bullsheet at www.thebullsheet.com.au. We had four print editions in addition to the online publication, which were published throughout the year.

Published Editions:

- Edition 1 (Semester Welcome)
- Edition 2 (Pride Edition)
- Edition 3 (Study Edition)
- Edition 4 (End of Year Edition)





STUDENT ASSOCIATION

SECURE STRAP

BILLABONG

JCUSA
STUDENT ASSOCIATION

Election Report

Student Council Nov 2020 to Oct 2021

JCUSA conducts its Student Council Elections each year in October. In 2020 for all positions on the council there was only one (1) valid nomination received and these candidates were elected unopposed. There were no nominations for Sport and Recreation Officer, External Officer or Indigenous Officer.

President

Emily Mulroy

Vice President

Thomas Sherrington

Townsville Campus Officer

Emily Gamze

Cairns Campus Officer

Garrett Swearingen

Post Graduate Officer

Peter Loa

International Officer

Cherie Lai

Equity and Diversity Officer

Aaminah Khan

External Student Officer

Position Vacant

Sport and Recreation Officer

Position Vacant

Indigenous Officer

Position Vacant





Financial Report

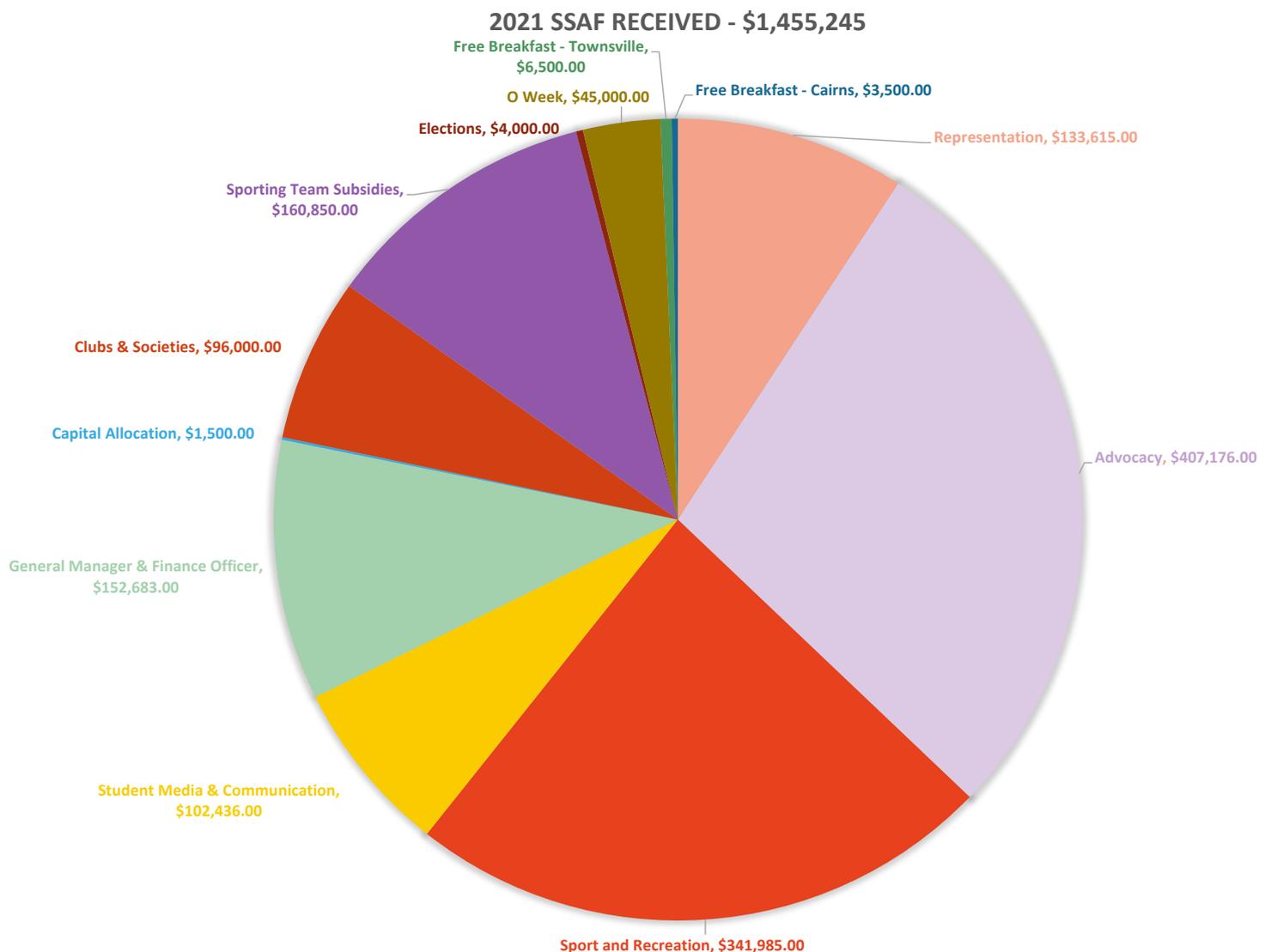
Each year the Chair of JCU's Student Services and Amenities Fee Income Allocation Working Group consults with JCU student representatives, through the JCU Student Association Council regarding priorities for expenditure of the proceeds of the SSA Fee income.

The broader student body is consulted through various channels such as the SSFA Survey, Student Advisory Forums, pop up Student Kiosks and various workshops and committees.

SSAF funds are required to be spent on activities and facilities that comply with Higher Education Support Act 2003. Unspent funds for the year are returned to the University's SSAF holding account to be disbursed as per the requirements of the above mentioned Act.

From January to March JobKeeper covered \$83,800 in wages and hence this amount would not require SSAF funding and the money was returned to the university as an underspend.

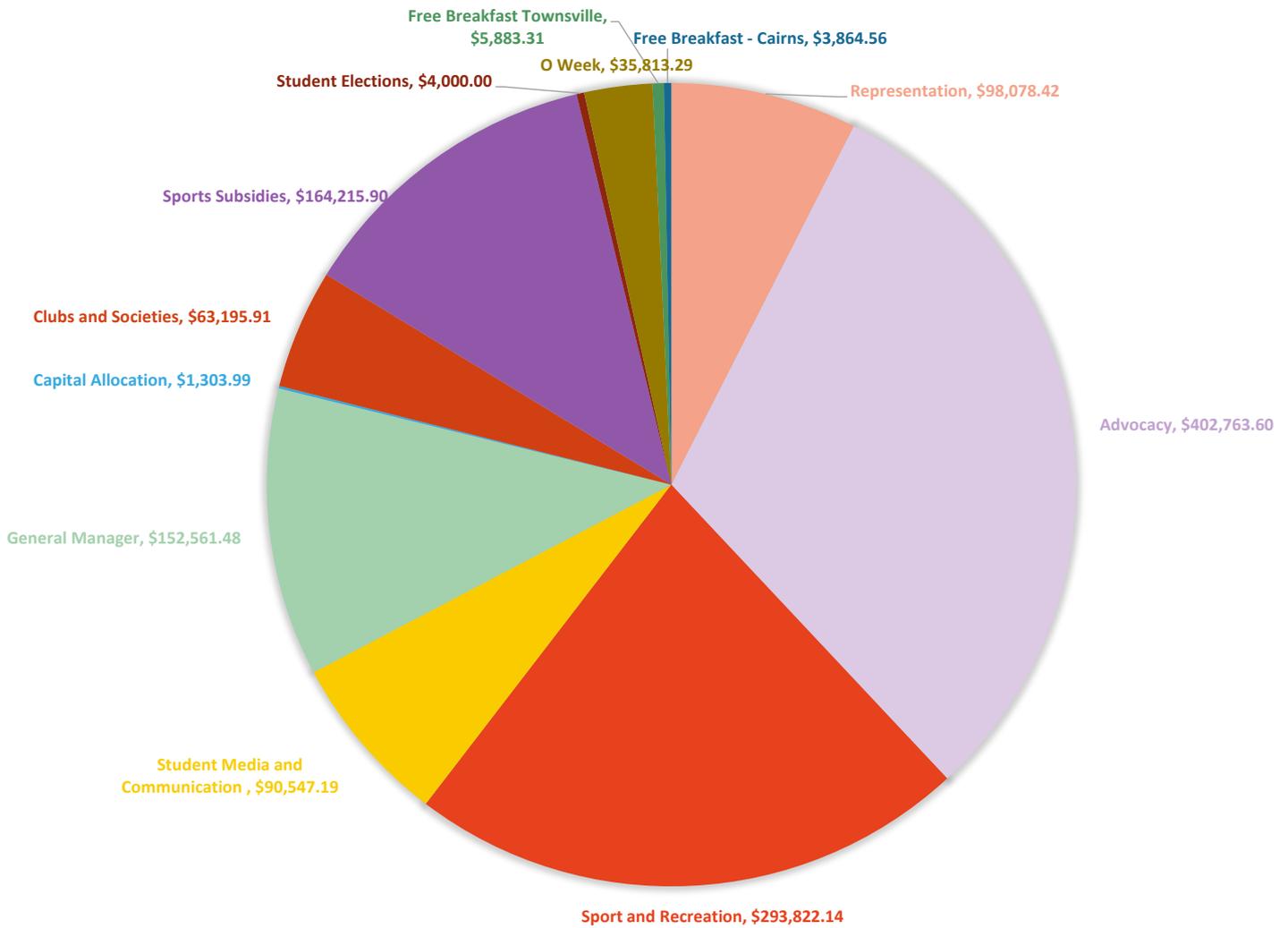
The JobKeeper Payment scheme supported businesses significantly affected by the coronavirus (COVID-19) and it finished on 28 March 2021.



Graph 23.0 – 2021 SSAF received breakdown

Financial Report

2021 SSAF SPENT \$1,316,049.79



Graph 24.0 – 2021 SSAF Spent – Breakdown of areas



Financial Report

Advocacy

\$402,763.60

This funding was utilised for the provision of student support services which included:

- Academic advocacy for all JCU students;
- General information on how the University operates which also including University academic policies and procedures;
- Free and confidential services to assist with academic concerns;
- Representation, advice and support for students that are consulting with the University or individual lecturers;
- Assistance with preparation of application for deferred exams, special consideration of for a request for a review of assessment;
- Advocacy events; and
- Professional development and any associated travel.

The budget for Advocacy also includes the cost of software specifically utilised for case management, professional development, and advocacy campaigns.

Representation

\$98,078.42

Funding was utilised for:

- Honorarium payments to Councillors;
- Awareness campaigns held by Councillors; and
- Student Council operating costs such as printing, Induction, Council meeting expenses, training, WHS costs and legal fees.

Media and Communication

\$90,547.19

This funding was utilised to have a Media and Marketing Officer at the JCUSA, which is a fulltime position.

Funds are also used for:

- Our student publication – The Bullsheat;
- Wages for The Bullsheat Editor and Graphic Designer;
- O'Week;

- Printing expenses and operating costs;
- Marketing, graphic design and communication strategies for the JCUSA such as the website and Facebook; and
- Professional development.

General Manager and Finance Officer

\$152,561.48

This funding was utilised for:

- Subsidising Finance Officers salary;
- Subsidising GM Wages (JCUSA pays remainder);
- Administrative costs such as IT licenses, printer leases, financial software costs;
- Professional development;
- Travel; and
- Other costs associated with the operations of the Association.

Clubs and Societies

\$63,195.91

Grants were provided to clubs and societies for events, food and drink on campus, administration costs for running their entity, merchandise and marketing, guest presenters, field hire, equipment and various other items for events they held.

The costs of insurance also sits within the budget allocation for Clubs and Societies.

A breakdown of this area includes:

- Insurance for Clubs and Societies in 2021 was \$23,214 (ex GST);
- Total Grants issued \$26,819;
- Uni Moves App; and
- Other Expenses such as BBQ maintenance, servicing and gas.



Financial Report

Sport and Recreation

\$293,822.14

Other than wages for staff, this amount also includes vehicle costs, repairs and maintenance, waste fees and operating costs associated with cleaning, IT expenses, advertising and affiliation costs.

JCUB

\$79,475.10

This amount consists of wages, professional development costs and administrative costs, e.g. postage, IT costs etc.

O Week

\$35,813.29

JCUSA received \$45,000 in SSAF for the 2 O Weeks held on both the Townsville and Cairns Campus and had an underspend of \$9,186.71. O Week events were very costly this year due to the COVID requirements in play that required additional physical resources such as bollards, as well as hand sanitiser and signage.

Free Breakfast

\$9,747.87

JCUSA received \$10,000 in SSAF funding for Free Breakfasts and JCUSA then split that amount to create a budget.

Free Breakfast for Townsville utilised \$5,883.31 of SSAF and there was an underspend of \$616.69.

Free breakfast Cairns utilised \$3,861.56 in SSAF with an over spend of \$364.56.

Campus Activities

\$164,215.90

This allocation of fund is proved for the below sport and recreation activities:

Cairns

- Cairns Social Sport;
- Recreation Activities;
- Annual Events - Campus K, Volleyball, Ping Pong Cup);
- Uni V Navy;
- Gunyarra Cup; and
- Gym/coordinator Facilitator

Townsville

- University Games;
- Chancellor's Cup;
- Contribution for Indigenous Uni Games;
- JCUSA Sport Blue Awards;
- Fisher Shield (note – name change occurring in 2022);
- Social Sport;
- Recreation Activities;
- Inter-Faculty Sport;
- Elite Athlete Scholarship; and
- Repairs and Maintenance (Soccer Nets).

Approved total spend table

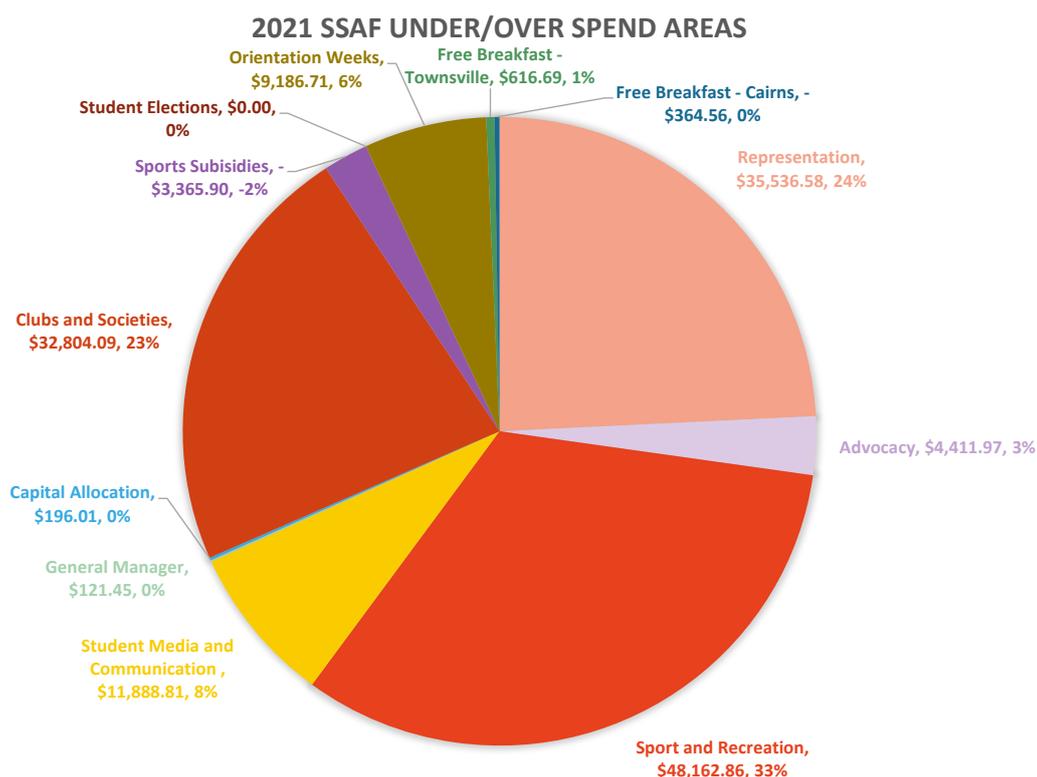
Table 7 2021 SSAF Breakdown of Funding, which is below, shows how much SSAF was received and how much was utilised and the total remaining which gets returned to the university.



Financial Report

	Approved	Total Spend	Total Remaining
Representation	\$133,615.00	\$98,078.42	\$35,536.58
Advocacy	\$407,175.57	\$402,763.60	\$4,411.97
Sport and Rec	\$341,985.00	\$293,822.14	\$48,162.86
Student Media and Communication	\$102,436.00	\$90,547.19	\$11,888.81
General Manager	\$152,682.93	\$152,561.48	\$121.45
Capital Allocation	\$1,500.00	\$1,303.99	\$196.01
Clubs and Societies	\$96,000.00	\$63,195.91	\$32,804.09
Campus Activities	\$160,850.00	\$164,215.90	-\$3,365.90
Sporting Infrastructure	\$0.00	\$0.00	\$0.00
Student Elections	\$4,000.00	\$4,000.00	\$0.00
O Weeks	\$45,000.00	\$35,813.29	\$9,186.71
Free Breakfast TSV	\$6,500.00	\$5,883.31	\$616.69
Free Breakfast CNS	\$3,500.00	\$3,864.56	-\$364.56
Total 2021	\$1,455,244.50	\$1,316,049.79	\$139,194.71

Table 7.0 - 2021 SSAF Breakdown of Funding



Graph 16.0 – 2021 SSAF Breakdown of under and over spend areas

Financial Report

JCUSA Bank Accounts

The JCU Student Association has a number of bank accounts that serve specific purposes and are held with various financial institutions. There are also 2 Pay Pal Accounts and 1 Stripe Account.

The SSAF income is credited to a specific account and then these funds are transferred over to the JCUSA working account after SSAF expenses have been incurred.

The Pay Pal and Stripe accounts are utilised to capture deposits from memberships and sporting events.

All JCUSA accounts have the President, Vice President, General Manager and Finance Officer as signatories and financial transactions are authorised by two signatories.

The Student Association has reduced the number of Corporate Credit Cards that are issued to staff. The cards are used to make small purchases in an efficient manner.

JCUSA Bank Account Position

Opening balance as at 1 January 2021:
\$1,349,865

Closing balance as at 31 December 2021:
\$1,592,765

JCUSA Financial Audit

JCUSAs financial audit was completed in March 2022 by Crowe Audit Australia.

Financial audits are undertaken annually to:

- Obtain objective and independent examination of the financial statements of JCUSA;
- Document the financial position of the JCUSA to students and the James Cook University; and
- Comply with requirements of the Australian Charities and Not-for-profits Commission.

The following pages are from the Auditors Financial Statements. The full financials can be located on our website at <https://www.jcusa.edu.au/about-us/governance/>



Financial Report

Statement of Profit and Loss and Other Comprehensive Income for the year ended 31 December 2021

		2021	2020
	Note	\$	\$
Revenue	3	2,049,703	2,016,572
Cost of sales		(3,718)	(7,894)
Employee benefits expense		(1,362,691)	(1,480,655)
Depreciation and amortisation expense		(34,092)	(35,099)
Clubs and societies grants		(21,865)	(21,625)
Other operating expenses	4	(573,110)	(398,737)
Finance costs		(1,063)	(1,643)
Surplus before income tax		53,164	70,919
Income tax expense		-	-
Surplus after income tax for the year		53,164	70,919
Other comprehensive income, net of income tax		-	-
Total comprehensive income for the year		53,164	70,919

Statement of Financial Position as at 31 December 2021

	Note	2021	2020
		\$	\$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	1,592,795	1,349,865
Trade and other receivables	6	6,468	1,372
Inventories		387	541
Other financial assets	7	10,890	10,890
Other assets	8	50,834	81,664
TOTAL CURRENT ASSETS		1,661,374	1,444,332
NON-CURRENT ASSETS			
Property, plant and equipment	9	42,605	76,697
TOTAL NON-CURRENT ASSETS		42,605	76,697
TOTAL ASSETS		1,703,979	1,521,029
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	10	273,943	123,254
Lease liability	11	34,819	34,229
Employee benefits	12	144,837	136,030
TOTAL CURRENT LIABILITIES		453,599	293,513
NON-CURRENT LIABILITIES			
Lease liability	11	8,798	43,617
Employee benefits	12	52,997	48,478
TOTAL NON-CURRENT LIABILITIES		61,795	92,095
TOTAL LIABILITIES		515,394	385,608
NET ASSETS		1,188,585	1,135,421
EQUITY			
Retained surplus		1,188,585	1,135,421
TOTAL EQUITY		1,188,585	1,135,421

Financial Report

Statement of Changes in Equity for the year ended 31 December 2021

2021

	Retained Surplus	Total
	\$	\$
Balance at 1 January 2021	1,135,421	1,135,421
Total comprehensive income for the year	53,164	53,164
Balance at 31 December 2021	1,188,585	1,188,585

2020

	Retained Surplus	Total
	\$	\$
Balance at 1 January 2020	1,064,502	1,064,502
Total comprehensive income for the year	70,919	70,919
Balance at 31 December 2020	1,135,421	1,135,421

Statement of Cash Flows for the year ended 31 December 2021

	2021	2020
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	2,197,673	1,915,626
Payments to suppliers and employees	(1,923,853)	(1,858,666)
Interest received	4,402	9,747
Finance costs	(1,063)	(1,643)
Net cash provided by/(used in) operating activities	277,159	65,064
CASH FLOWS FROM FINANCING ACTIVITIES:		
Reduction of lease liability	(34,229)	(33,649)
Net cash used by financing activities	(34,229)	(33,649)
Net increase/(decrease) in cash and cash equivalents held	242,930	31,415
Cash and cash equivalents at beginning of year	1,349,865	1,318,450
Cash and cash equivalents at end of financial year	1,592,795	1,349,865

Note

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I STAND WITH MY LGBTQIA+ STUDENTS

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MINUSTB



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